

Cumbria County Council promise to:

1 Respect you as an individual

- We will respect you for who you are as an individual with your own identity and needs.
- We will involve you in decisions which affect you and listen to your views and feelings.
- We will provide services for you which recognise your beliefs, background and ethnicity.

2 Make sure your needs are met

- We will make sure that you have a social worker to support you and you know how to contact them.
- We will do our best to make sure you keep your social worker for as long as possible and try not to change them.
- We will make sure we find out what your needs are, have a plan, and hold reviews with clear actions, and make sure these are taken forward in good time.
- We will aim to provide you with a home that can best meet your needs and interests.

3 Help you stay in touch with family and friends

- We will make sure you return to the care of your family, if it is safe and possible to do so, keeping you happy and safe.

- We will make sure that you keep in touch with your family, if its safe to do so, and make sure you keep links with your wider family, friends and community.

4 Care about your education

- We will make sure you get high quality nursery education.
- We will provide a place at the best school for you.
- We will support you to have good school attendance record.
- We will support you to achieve the best you can at school.

5 Help you stay healthy

- We will provide you with the right services to meet your medical, physical and emotional health needs.
- We will support you to take part in the leisure activities that you are interested in.

**6 Provide ongoing support in higher education,
training or employment**

- We will prepare and support you in moving on from care.
- We will provide you with support if you go on to further or higher education.
- We will support and help you in seeking education, employment and training.

