

Early Help Feedback Questionnaire

This questionnaire is for Families who have had an Early Help Assessment completed. We would like to know if it made the changes that you needed, to make life better for yourself and your family. We would like you to tell us what went well and where things could have been better. Please could you answer the following questions by ticking the correct box and writing any comments you have in the comments boxes provided. If you need help completing this form, please contact the Early Help Team on 03332401727 or early.help@cumbria.gov.uk



If you would like to complete this survey on line, please key in the following address or scan the QR code with your phone:
<https://www.surveymonkey.co.uk/r/BBPNKB5>

1. Where do you live?

Allerdale and Copeland

Barrow and South Lakeland

Carlisle and Eden

2. What organisation was the person from who completed your Early Help Assessment?

School

Children's Centre

Health visitor

Voluntary organisation

Other (could you name the agency?)

3. Did they explain what it would involve?

Yes

No

4. Did you receive a copy of your Assessment and Plan?

Yes

No

5. Did the people involved work well together?

Yes

No

6. Do you think the people working with you listened to your views?

Yes

No

7. Has the Early Help Assessment made your family's life better?

Yes

No

If so, in what way? Please comment:

8. Were the right services involved?

Yes

No

If there were gaps in services provided, could you tell us what they were and how long you waited for services? Please comment:

9. We are interested to know who is completing this feedback. Could you indicate if you are:

A Young person aged up to 16 years old

A Young person over 16 years old

A parent or carer

A family group

Other (please specify)

10. Is there anything else that you would like to tell us about your experience of Early Help?

Thank you for completing this questionnaire.