

IMPACT AND EVALUATION REPORT

LSCB TRAIN THE TRAINER

The following report provides a brief analysis of responses by practitioners who attended the LSCB train the trainer course on the 16 and 17th January 2017. The course participants were from a variety of agencies and included; voluntary sector, schools, children's services.

Background

The course is intended to equip practitioners with the confidence to deliver LSCB training. The course participants are all experts in their field. Much of the material in the course was developed by NWAIT, the course included a specific section on Cumbria LSCB, SCR's and the lessons to be learned from Cumbrian SCR's.

Course aims and Learning Outcomes

The course is designed to enable members of the Multi Agency Training Pool to be able to deliver multi-agency training in line with the expected standards of the LSCB. It will provide both the theoretical and practical skills required to meet these standards. By the end of the course practitioners will have;

Aims:

To equip participants with the training skills, knowledge and confidence, to enable them to deliver their LSCB training programme in a professional manner.

To enable participants to learn and share skills with professionals from other agencies and authorities

Learning Outcomes:

- By the end of the course, participants will be able to:
- Have the skills to facilitate safeguarding Children's training
- Be able to plan and prepare for multi-agency training
- Be able to state the issues around Multi Agency Training and have explored solutions
- Have a working knowledge and understanding of the content of the multi-agency training
- Be able to ensure that multi agency training is carried out in a fair and inclusive way taking account of diverse needs
- Be able to decide if multi agency training is for them.

Response Rate

There were 14 attendees on the course, all 14 completed the whole course and 13 filled out an evaluation form.

Results

1. How satisfied were you with this training event? 1 not very 4 very

1	2	3	4
		2	11

2. How would you rate your level of knowledge and skill in this subject prior to attending the course?

Fully informed in need of refresher	Fairly informed	Little knowledge	No knowledge
1	8	3	1

3. How would you rate your level of knowledge and skill after completing this course?

4. Fully informed	3. Fairly informed	2. Little knowledge	1.No knowledge
10	2	1	

One participant felt that she needed to upskill her safeguarding knowledge. The participant that rated a 2 is not part of the training pool cohort.

4. How satisfied were you with the skills and knowledge of the tutors? 1=not satisfied, 4 = very satisfied.

1	2	3	4
			13

All 13 attendees said that they were very satisfied with the skills and knowledge of the trainers.

Comments included;

- Two great days of training thank you!
- Fantastic knowledge, great skills.
- Excellent knowledge and skilled trainers – great examples

When asked which parts of the course were particularly valuable? Comments included;

- The practical elements; carrying out all the activities. The wonderful and informative conversations.
- Info from Steph, discussing examples.
- Practising techniques and understanding the structure
- Both days were useful in different ways.

When asked if there are any aspects of the course that could be improved there were only two comments and both suggested adding a focussed session onto the training to cover the actual course that they will be delivering and allow them to practice. The intention is to hold a separate session to do this as it would be difficult for people to do a 3 day course.

There were lots of positive comments on the evaluation forms and included;

- A chance to expand confidence and subject knowledge in a supportive environment. Some great ways to reinforce strategies for delivering training.
- I really enjoyed the variety of activities, excellent training, pitched just right.
- Thank you so much I have learned lots and feel much happier and positively looking forward to becoming a part of the training pool.
- Really enjoyed the course, I found it really helpful and looking forward to using the learnt skills.
- I thought it was positive and really informative for day to day practice. Excellent mix of agencies. Really nice feeling / ethos within the group and from the tutors. Best course I've been on! Well done!

Impact on practice

Two months later participants were asked if they had done anything differently by way of changes to their practice, one participant said that it made her more confident and organised in delivering training.

'With regard to changing practice since the course we have looked at working alongside middle pastoral managers to discuss incidents and how they might be best dealt with, at the moment these are cases that we have dealt with in school. We intend to use the serious case reviews to encourage open and honest discussion within our teams.'

'I have found I am already much more confident in dealing with issues around safeguarding since the course, I feel after the course I have gained the necessary knowledge, skills and confidence to deliver training to a good standard, as the feedback I received on the course after our practice presentation was really positive.'

Conclusion

Overall it can be said that the training had a positive impact on the practitioners. The data above shows that the training has changed the practice of the attendees in that it has increased the skills and knowledge of practitioners as well as giving them confidence to deliver training as part of the LSCB training pool.

Future actions

- Ensure that the new trainers are kept up to date with LSCB information

- Arrange course delivery session
- Ensure that the new trainers are engaged through the trainer development days to provide continuing support.
- Support the trainers in shadowing opportunities to develop them into lead trainers.
- Secure signed agreements from the trainers and Board members.