Cumbria County Council

Carlisle Area Plan 2014-17

Serving the people of Cumbria

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What we have done in Carlisle

The county council has:

Helped achieve economic growth by:

- Maximising the benefits of the Carlisle Northern Development Route (known locally as the Carlisle bypass).
- Keeping existing jobs in the area and encouraging private sector investment that supports communities, e.g. in commercial service bus provision.
- Looking at the opportunities to open up development land for jobs and necessary housing and considering the potential for a southern link to the M6 and the west Cumbrian coast.

Improved accessibility by:

- Ensuring the council has service provision in rural areas, for example youth activities through the 0-19 funding and library access for older people.
- Developing integrated transport systems, particularly the cycle routes, to deliver a network across Carlisle while developing links to the CNDR cycle and walking route provision.

Strengthened communities by:

- Using the council's own facilities to access and support community groups (including the new community fire stations, support from the local committee community grants and our continued engagement with communities).
- Continuing educational campaigns and joint working with the Credit Union and services such as Trading Standards to deal with loan sharks and promote better money management.

Enhanced health and well-being by:

- Supporting an ageing population.
- Helping support the fitness of people in the area, particularly young people, and the issues of child obesity, teenage pregnancy and reducing smoking and alcohol misuse.
- Tackling deprivation.
- Working with partners to ensure the delivery of sufficient levels of specialist housing to meet the needs of all within the community.

Our focus for Carlisle

Economic growth: Attracting investment, keep jobs and look at development opportunities for the area and ensure young people have the right opportunities for development and employment.
Accessibility: Improving access to services through the development of service hubs and ensuring communities can get the right information and response to complaints and issues.
Strong communities: Supporting local community groups by providing access to targeted local services which meet local needs.
Health and wellbeing: Helping local people of all ages to lead healthier lifestyles, reduce premature mortality from cancer, heart disease and stroke by tackling common health issues including smoking, alcohol and obesity; as well as helping to tackle issues relating to poverty such as access to money advice and credit unions.

What we will do in Carlisle 2014-17

The council will:

- Deliver additional classrooms at Rockcliffe and Houghton schools
- Deliver additional classroom space at Kingmoor Schools
- Deliver on the Harraby site a new building for Pennine Way School and the community centre including a library service and Community Development Centre
- Invest in extra care housing in Brampton
- Deliver a new county council office building in Carlisle
- Replace Currock foot and cycle bridge over the railway
- Improve public access to county council services by delivering a network of service hubs across Carlisle

These are just a selection of the many projects we plan to undertake in Carlisle over the next few years – further information is set out later in the plan and on our website at cumbria.gov.uk

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1. Foreword

This plan describes what you can expect from Cumbria County Council.

Many people are unaware of the vast range of services that the county council either delivers directly, commissions from others, or supports through funding, to and for people across Carlisle. This plan brings together in one place the story of the county council in Carlisle and how we are working to maintain high quality services and a level of support that meets local needs while addressing the serious budget pressures that the county council faces.

It builds on the aims and work set out in the Area Plan we published in 2012 and that was refreshed in 2013. Within it we have reflected on the council's achievements over recent years, assessed our current position and the challenges that face us and set priorities for action over the next few years.

A particular challenge that has affected all of us over the past few years and will continue to test us for the foreseeable future is the budgetary pressure that financial austerity measures have placed on public services. We must find innovative ways to maintain services especially for vulnerable people, while facing unprecedented funding cuts.

County councillors in Carlisle have worked with officers from across the council to develop this plan. We believe the county council has achieved much in Carlisle and despite the financial position we face, we expect it to continue to meet our high aims for the people of Carlisle.

On behalf of your county councillors, I am proud to take this opportunity to support and endorse the work that county council officers and members do for you.

Cyril Weber
Chair of Carlisle Local Committee

2. Introduction

In February 2014, Cumbria County Council agreed its Council Plan for the next three years. The Carlisle Area Plan describes how the council's priorities and aspirations will be delivered across the area – being clear about what needs to be tackled and what the county council will be doing locally to improve the quality of life for people in Carlisle.

The county council has a long established and effective presence in Carlisle. It delivers and commissions a wide range of services, many of which, such as schools, libraries, care homes, children's centres and fire stations, are located in local communities. The council maintains highways, delivers support services to many vulnerable people in their own homes and provides a number of support services that are issue based or specific (e.g. Trading Standards, Fire and Rescue); therefore the county council plays a critical role in local communities.

However the government is taking a big bite out of the council's budget as part of its efforts to balance the nation's books. The county council has already made savings of £88million over the last three years (2010-13) – and another round of reductions in government grants over the next three years (2014-2017) means further savings of £88 million are needed. This adds up to one in every four pounds which the council used to receive to pay for services.

To meet the scale of the challenge Cumbria County Council will undergo significant change over the coming years. By 2017, the council will look, act, and feel like a different organisation.

So, faced with the twin challenges of reducing budgets and the need to maintain service delivery, work has begun to look afresh at how the county council delivers its services locally.

The county council is proud of the way it ensures that wherever possible the service you receive is as locally accountable as possible. It recognises the vital role played by local councillors in representing their communities and holding detailed knowledge of the area. It is through the local committee, which is made up of the 18 elected representatives for the area, that decisions are made locally and close to the communities which will benefit. The six local committees already have specific delegated roles, which are the delivery and provision of:

- Highway maintenance
- Minor highway improvements
- Major maintenance and improvement schemes
- School crossing patrols
- Money Advice
- Support to 0-19 youth services
- Community grants

All of the council's local work takes place within the framework of the county council plan, which has eight key priorities:

- To safeguard children, and ensure that Cumbria is a great place to be a child and grow up
- To enable communities to live safely and shape services locally
- To promote health and wellbeing, and tackle poverty
- To protect and enhance Cumbria's world class environment
- To provide safe and well maintained roads and an effective transport network
- To promote sustainable economic growth, and create jobs
- To support older and vulnerable people to live independent and healthy lives
- To be a modern and efficient council

The County Council is aware of the potential that local committees have to influence the shape of a broader range of services in future. With this in mind the council is looking afresh at how it designs and delivers local services and how it targets its resources. While this is against a backdrop of reducing budgets and the need to maintain a level of service delivery, it offers the council an opportunity to take stock and, if appropriate, to deliver services in a different way. This work is being described as the development of "service hubs". Through its local committees the council will develop locality based service hubs in key service centres to enable access to a range of core council services such as library services, local links and community development centres; and will work with communities and the third sector to enable them to create local solutions and shape local services.

At the heart of this work are people and places. Key components of any redesign of service provision are an up-to-date assessment of service need, an understanding of the movements of people around the Carlisle area, an appreciation of where and how people prefer to access services together with a recognition of the assets (human and inanimate) that already exist within the communities. The principle of "service hubs" is presently being developed and the model will be completed as part of the development of the Area Delivery Plan over the next few months and it will sit alongside the Area Plan. The community strengths and assets, such as key individuals and community groups, are largely known to us and we will endeavour to work with them to find creative local solutions.

Carlisle Local Committee recognises that with a reducing budget committee will be required to be strategic in the way it supports future projects. Through the local committee delegated roles there will need to be clear prioritisation which is supported by strong evidence to maximise resources.

The Carlisle area is a great place to live and has much to offer, however despite its many assets, there are still challenges to overcome in order to improve life for many communities within the area.

What we will focus on

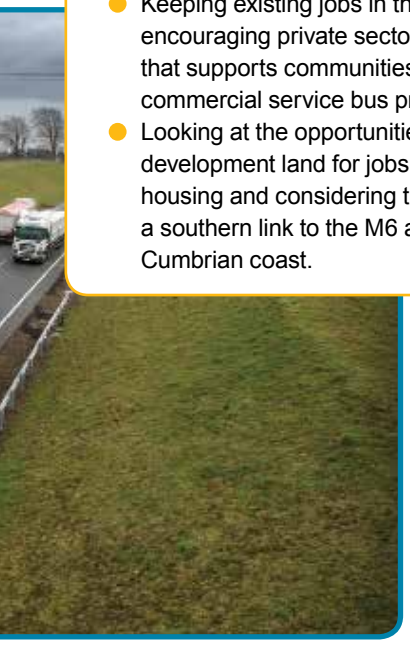
The Local Committee for Carlisle has considered key local information and has agreed that, within the context of the council's broader set of priorities, the following will have a focus for the county council in the Carlisle area:

Accessibility

- Ensuring we have service provision in the rural areas, for example youth activities through the 0-19 funding and library access for older people.
- Developing our integrated transport systems, particularly the cycle routes, to deliver a network across Carlisle while developing links to the new CNDR cycle and walking route provision.

Economic growth

- Attracting investment in jobs by developing the local infrastructure and supporting small medium enterprises (SME), as well as maximising the benefits of the Carlisle Northern Development Route (CNDR).
- Keeping existing jobs in the area and encouraging private sector investment that supports communities, e.g. in commercial service bus provision.
- Looking at the opportunities to open up development land for jobs and necessary housing and considering the potential for a southern link to the M6 and the west Cumbrian coast.



Strong communities

- Using the council's own facilities to access and support community groups (including the new community fire stations, support from our community grants and our continued engagement with communities).
- Continuing educational campaigns and joint working with the Credit Union and our services (such as Trading Standards) to deal with loan sharks and promote better money management.

Health and wellbeing

- Supporting an ageing population.
- Helping support the fitness of people in the area, particularly young people, and the issues of child obesity, teenage pregnancy and reducing smoking and alcohol misuse.
- Tackling deprivation.
- Working with partners to ensure the delivery of sufficient levels of specialist housing to meet the needs of all within the community.

All of the above areas of focus cannot be tackled in isolation as they are inter-dependent and affect one another. At the same time the local committee wishes to pursue longer term, more sustainable solutions in line with the Carlisle Local Plan, developed by the district council. Working with its partners the county council will focus its activity to ensure it addresses its priorities and areas of focus within Carlisle, assessing and tackling the causes of need, as well as building on the assets already existing in local communities. There are a range of key services and projects the council will be taking forward over the next three years to help tackle these issues and support better outcomes for the communities of in the Carlisle area.

To support this Area Plan a detailed delivery plan will be published later in the year.

3. About Carlisle – where are we now?

Carlisle – The place

Carlisle is the largest urban centre in Cumbria and the principal settlement in the largely rural district of Carlisle.

Other key settlements include the towns of Brampton, and Longtown on the Scottish border, formerly the site of one of the largest armaments factories in the world.

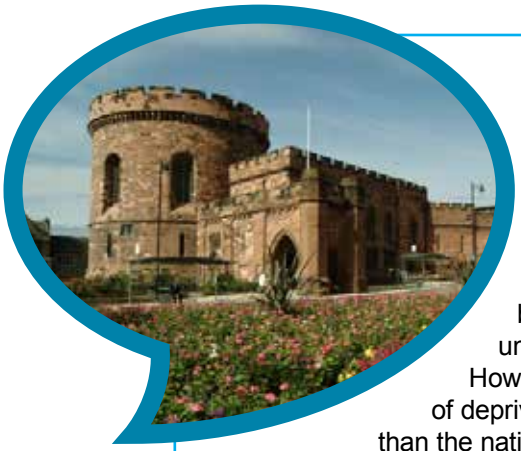
Geography, population and demography.

With a population of 108,000 persons, the district of Carlisle is home to the largest number of residents in Cumbria.

0-14 year olds make up 16% of Carlisle's population; the second highest proportion in Cumbria but below the national average. 19.2% of Carlisle's population are aged 65 years and over; the lowest proportion in the county but above the national average.

Over the last decade, Carlisle's population increased by 6.1%; the greatest increase in the county (national +7.5%). In the same time, the number of 0-14 year olds in Carlisle fell by 1%; the smallest decrease in the county but inverse to the national trend (+2.3%).

The number of 15-64 year olds increased by 5.8%; the greatest increase in the county (national +7.2%), and finally, the population aged 65+ increased by 14.1%; below the county and national averages of +18.9% and +14.9%.



Employment, income, earnings and wealth.

Public services (public administration, education and health sectors) account for the greatest proportion of employment in Carlisle (31.4%).

While the rate of new business starts is relatively low in Carlisle, business survival rates are higher than the UK average. Levels of unemployment across the district are lower than the national average. However, across some of Carlisle's urban wards, where there are high levels of deprivation, there are high levels of unemployment and in some cases higher than the national average.

The median household income in Carlisle is £26,017, above the county average of £25,043 but below the national average of £28,024. Proportions of low-income households in Carlisle are above national levels with more than 6,847 households receiving an income of less than £10,000.

Skills, education and training

52.9% of pupils attained five or more GCSEs at grades A*-C, including English and maths; below the county and national averages (56.3% and 58.6%). Carlisle also has a relatively low percentage of working age adults educated to NVQ Level 4 or above at 26.3% (Cumbria = 30.1%, England = 34.2%).

Welfare and benefit take-up.

There are currently 1,436 people claiming Job Seekers Allowance; youth unemployment is a significant issue in some areas of Carlisle with rates above national levels. Despite this, levels of unemployment are falling locally and nationally.

9,510 people of working age (16-64 years) are claiming some type of benefit and 81% of those are claiming an out-of-work benefit. Rates are similar to the county average and the rest of the country. Most claimants are aged between 45-54 years.

On average around 80 people are contacting the council's Ways to Welfare service per week, of those around 80% receive financial support.

Deprivation.

19.6% of Carlisle's households live in fuel poverty; higher than the England average (14.6%). 16.1% of children (3,425 aged 0-19 years) in Carlisle live in poverty; higher than the Cumbria figure (14.9%), but below the national figure (20.1%). Within the area there are pockets of deprivation where rates of child poverty are high.

Accessibility and transport.

Carlisle is well placed to attract employers and investment through its position at the heart of main local and national transport links. The Carlisle Northern Development Route has made a further significant contribution to this. Local attention is now focussing on how such improvements can be extended to cover access further around the city. The council also sees the opportunities that development of Carlisle airport offers to the county.

Health and well-being

Average life expectancy in Carlisle stands at 77.3 years for males and 81.6 years for females; marginally lower than county at 78.3 and 82.1 years respectively. However, there is much variation in life expectancy across Carlisle's wards with a seven-year gap between the best and worst areas.

Of Cumbria's districts, Carlisle has the highest rates of excess winter deaths, teenage pregnancy, and mortality from suicide. The district also has higher rates than the national average for mortality from cancer and alcohol-specific hospital admissions for under 18s.

Almost one in four households in Carlisle has a limiting long-term health problem or disability; this is just above the national average. Where there are high levels of long-term illness there are generally high levels of benefit claimants.

Council assets and services

The council has services spread across Carlisle, from residential care homes, children's centres, schools, to fire stations, libraries and much more. But our buildings are only part of the picture – it has been estimated that we provide around 800 different services. These range from comparatively small to multi-million pound services (our highways service maintains approximately 1,260km of roads and 9,962 streetlights in Carlisle).

It is usual for the council to undertake individual reviews of its services and its estate, to ensure we provide the best outcomes possible for local people. This has resulted in the creation of facilities such as the new Carlisle fire stations and the state of the art archives centre at Lady Gillford's House, in Petteril Bank.

However, a key aspect of the council's work over the next three years will be to undertake a more fundamental review of the council's services and estate in light of the changing needs of people in Carlisle and taking full account of reducing budgets. (More detail is provided later in the plan).

4. Highlights and achievements

The county council has delivered a number of key projects in the Carlisle area over the last year and it invests significant time and resources in delivering services which help meet the needs of people and businesses in the area.

In the last Area Plan we said we would:

- Support the roll out superfast broadband through the Connecting Cumbria Project.
- Increase secondary school places in Carlisle and completing the redevelopment of Trinity School.
- Deliver new primary school places in 10 schools in Carlisle which will include a new school in Harraby and working with the Crindledyke developer to deliver a new primary school as part of the development.
- Provide a modern library service.
- Provide new office accommodation for our staff.
- Open new fire stations in South and West Carlisle.
- Make capital investment in the Denton Holme to Currock railway bridge to help connect communities.

1 School expansions

Complete: Petteril Bank, Newtown, Robert Ferguson, Upperby.

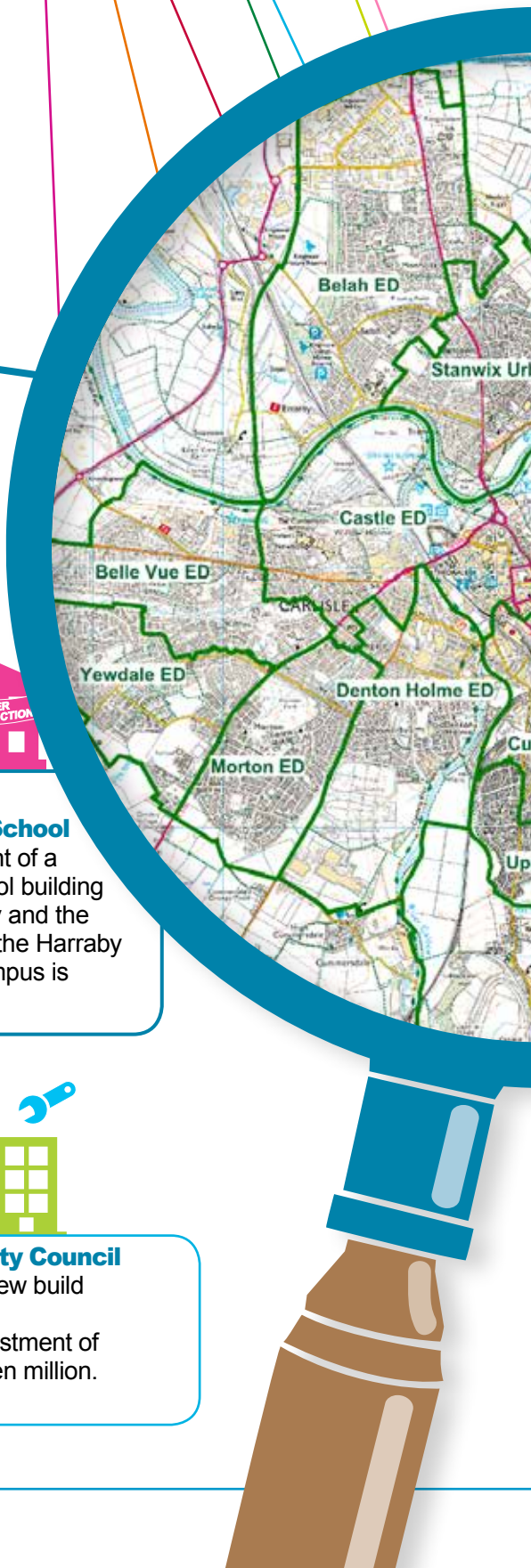
Under construction: Yewdale, Kingmoor, Brook Street.

2 Currock/ Denton Holme Bridge

Connecting local community, Cumbria County Council has prioritised this project as it is number one for development.

3 Apprenticeships

Carlisle Local Committee has provided £20,000 towards creating 26 number of employment opportunities for young people.



4 Carlisle and District Credit Union

Carlisle Local Committee has continued to financially support the work carried out by the credit union from it's Lowther Street offices.

6 Pennine Way School

The development of a brand new school building for Pennine Way and the development of the Harraby Community Campus is moving forward.

5 Carlisle Music City

Carlisle Local Committee awarded £5000 of grant funding to Carlisle Music City to support it's week long delivery of musical events including a series of free classical concerts in The Courts.

7 Cumbria County Council

William Street new build commences.
Bringing an investment of approximately ten million.

Carlisle area plan

Achievements map

8

Rural information day

Councillors held a rural information day in Scaleby Village Hall bringing together the local community and service providers.

9

0 -19 Grant funding

Carlisle Local Committee through it's 0 - 19 grants fund has supported plan area development and play schemes across the district including: Beaumont P.C., Great Corby Play Asssociation, Wetheral Playing Fields, Currock Community Centre, Bewcastle P.C., Cumwhinton Play Area, St Cuthburt Without P.C., Denton Holme, Scaleby P.C., Walton P.C.

10

Community Asset Transfers

Carlisle Local Committee has successfully transferred either land or property into community ownership in the following areas: caretakers bungalow, Lochinvar site, Longtown and land to be preserved as village green, Walton.

What we delivered

Case Study

Carlisle schools expansion project

In 2013 building work was carried out at schools in the Carlisle area to deliver additional school places, using significant additional investment. Schools involved included Newtown Community Primary School, Brook Street School, Yewdale School and Petteril Bank Primary School.

Case Study

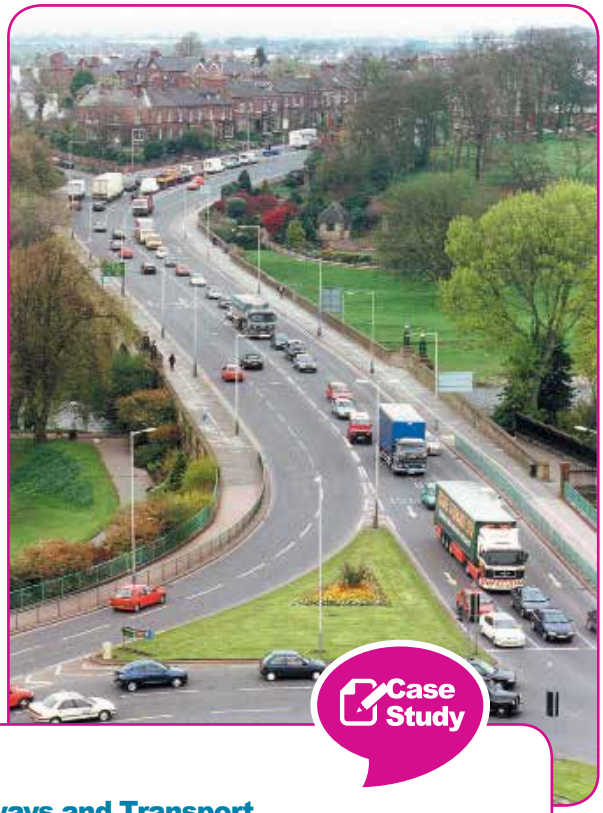
Harraby Campus development

Carlisle Local Committee continued to work with the community, partners and stakeholders on the development of the 'Harraby Campus'. This includes the development of a new build to host Pennine Way Primary School and Harraby Community Centre and the development of new sports facilities.

Case Study

Apprenticeships

Carlisle Local Committee continued to fund local apprenticeship schemes in Carlisle creating work opportunities for young people in the Carlisle area.



Case Study

Highways and Transport

In Carlisle the county council spent around £2.3m on reactive maintenance: Filling potholes, clearing drainage systems, cutting verges and roadside vegetation and maintaining around 10,000 street lights. The council also spent around £4.5m on more substantial repairs and maintenance schemes such as resurfacing and surface dressing (including micro-asphalt treatments), a highway patching programme, footway maintenance, drainage and improving street lighting.

A key part of this routine maintenance is the winter service. Carlisle has 422 km of routes that are all treated within five hours of a decision to treat being made. In the Carlisle area alone, the council invests nearly £0.5m per year on the winter service with each full treatment using around 60t of salt.

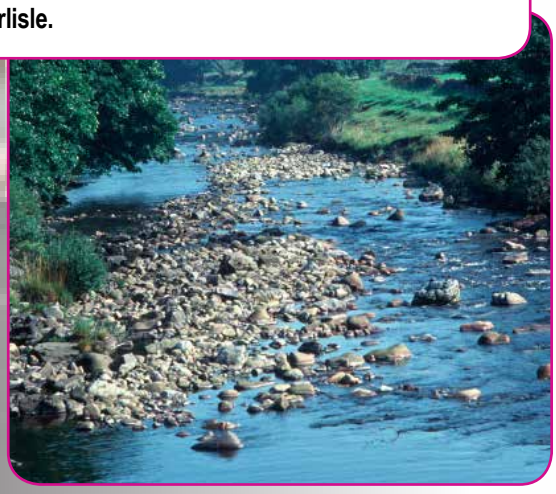
Traffic regulation orders were reviewed and amended to control parking and impose speed limits with investment made of around £150,000 in Carlisle last year in making these changes and on small scale improvements to provide better opportunities to walk or cycle.

Improvements to walking and cycling networks were delivered across the city and wider area to encourage more active lifestyles improving health, safety and accessibility and reducing emissions and congestion.

Case Study

Flood forums

The area support team and the county council's flood resilience teams worked in partnership to encourage local communities to come to together an develop flood resilience plans for their areas, in particular Cumrew village and with the businesses on the Lower Viaduct Estate in Carlisle.



Case Study

Community asset transfers

Working with local communities in Longtown and Walton the Carlisle Local Committee was able to transfer land and buildings previously owned by Cumbria County Council into the ownership of the local community in these areas. This enabled the local community to develop the use of these properties in way that suited each community.

Case Study

Doorstep crime

In the Carlisle area the council has reacted to 35 doorstep incidents and has recently launched a new No cold calling zone in the Belle Vue area of Carlisle with a further one planned for Warwick on Eden.

Case Study

Home safety

3,990 home safety checks were carried out in Carlisle along with 46 people trained in “Heartstart” techniques.

Case Study

Harraby and Morton Libraries

Working in partnership with the community centres in Morton and Harraby the library service in these two communities has seen a significant increase in opening hours and in Morton a far more accessible ground floor location.

Case Study

A Library Service for the 21st century

The council runs book drops in Great Corby, Nicholforest, Upperby and Burgh by Sands. Engaging with local communities and in Upperby with the Community Development Centre the council has provided a small stock and training for volunteers to deliver a library service which is available for longer and more regularly than the mobile library service. The council offers a range of information and support material for people suffering from dementia and their families including resource bags which are available for people to borrow.

Case Study

Grant giving

During 2013 – 2014 Carlisle Local Committee has awarded over £127,784 in community grants to community groups, local organisations and charities across the district. It is estimated that these grants generated an additional £579,183 in income to the Carlisle area. Carlisle Local Committee was also able to support Cumbria CVS to deliver the Funding Fair event held at Carlisle Racecourse. This event attracts community groups and organisations from across the Carlisle district to an event where they can meet organisations who award grant funding in the Carlisle area. It also allows representatives from these groups to develop skills and knowledge to increase the sustainability of these valuable local third sector organisations.

Case Study

Electric blanket safety testing event

Officers from Trading Standards and Cumbria Fire and Rescue Service held an event at Carlisle East Community Fire Station for local residents to have their electric blanket tested to ensure that they were safe to use.

Case Study

Trading Standards – challenging underage sales of age-restricted products

Trading Standards Officers have worked closely with the police in combating anti-social behaviour by undertaking a series of underage sales test purchasing exercises of age-restricted products such as alcohol, knives and fireworks.

5. Developing and delivering our services

Our overall focus in Carlisle for 2014-17

- **Economic growth:** Attracting investment, keeping jobs and looking at development opportunities for the area and ensure our young people have the right opportunities for development and employment.
- **Accessibility:** Improving access to services through the development of service hubs and ensuring communities can get the right information in a convenient and timely fashion.
- **Strong communities:** Supporting local community groups by providing access to targeted local services which meet local needs and builds on local strengths.
- **Health and wellbeing:** Helping local people of all ages to lead healthier lifestyles, reduce premature mortality from cancer, heart disease and stroke by tackling common health issues including smoking, alcohol and obesity; as well as helping to tackle issues relating to poverty such as access to money advice and credit unions.

Existing plans for delivery

Over the next three years the county council will invest resources in its priorities and aspirations for the Carlisle area through the provision of targeted services and transformational projects using the Council Plan as the framework. As mentioned earlier this will have to be done in the context of reducing budgets and the need to save a further £88 million in 2014-17. These services and projects are detailed below under the Council Plan priorities:

To safeguard children, and ensure that Carlisle is a great place to be a child and grow up we will:

- Work with families and individuals through our social care teams to support their development and needs.
- Through the work of our School Improvement Teams work with primary schools, secondary schools and other providers to develop and improve the attainment of our young people in Carlisle.
- Deliver additional classrooms at Rockcliffe and Houghton schools.
- Deliver a new primary school and community centre campus at Harraby.
- Deliver the last phase of the improvements to primary schools in the urban area (Kingmoor School).
- Deliver a youth engagement programme.
- Review the arrangements for the youth council in Carlisle and integrate with local committee.
- Work with communities and providers to challenge young people's risk taking behaviours that effect their health and wellbeing (obesity, alcohol, safe sex).
- Develop sharing stories project to reach hard to reach children.
- Supporting initiatives to enable children to walk and cycle to school and to improve safety around schools and in residential areas.
- Provision of road awareness training to all year 12 and 13 pupils.

JCB

To enable communities to live safely and shape services locally we will:

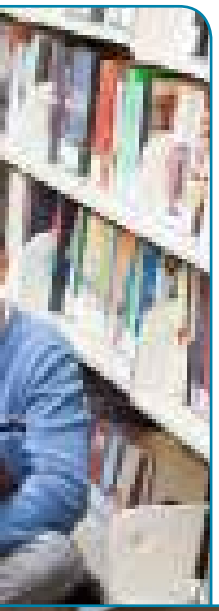
- Support community groups to deliver local community projects through grant investment.
- Work with communities to develop community assets and strengths that support people and communities to be healthy and resilient.
- Deliver specific engagement work with communities on issues that matter to them.
- Deliver a modern Library Service that is accessible through engagement with communities.
- Put in place traffic management measures working with communities to manage traffic speed and on-street parking.
- Work to reduce road casualties including provision of child pedestrian and cycle training with schools, Road Awareness Training, Pass Plus Plus.
- Carry out home accident reduction interventions.
- Deliver "Heartstart" training through our Fire and Rescue Service.

To promote health and wellbeing, and tackle poverty we will:

- Develop the Health and Wellbeing Forum in Carlisle to coordinate projects to address key health issues.
- Support Carlisle City Council to submit a bid to the World Health Organisation for Healthy City status (round VI)
- Target the following specific health issues in the Carlisle area:
  - Premature mortality (cancer, heart disease and stroke)
  - Childhood obesity
  - Smoking
  - Alcohol-related harm
  - Accidents and suicides
  - Ageing well (dementia, active ageing)
- Support the Carlisle Credit Union to provide saving and borrowing across Carlisle at an affordable rate.
- Provide a Money Advice Service that supports Carlisle's residents
- Provide access to information, advice and resources through the Library Service.
- Develop and promote infrastructure and initiatives that encourage and facilitate active travel and make walking and cycling more attractive.
- Support local projects such as food banks that deliver local help to individuals and families in Carlisle who are most in need.

To protect and enhance Carlisle's world class environment we will:

- Ensure strategic Household Waste Recycling Sites continue to provide excellent services.
- Work with Carlisle City Council as Local Planning Authority to deliver the Local Plan process to promote and achieve a sustainable environment for Carlisle.
- Engage with communities affected by local floods and provide analysis and solutions to local flooding issues and support them to be resilient to unforeseen events like flooding and develop their capacity to respond.
- Support sustainable drainage systems through the planning system and the council's new role as a Sustainable Drainage Body.
- Work to reduce the need to travel through the planning process
- Reduce carbon emissions through procurement of vehicles, materials and lighting and minimise the negative visual impact of highway infrastructure.



To provide safe and well maintained roads and an effective transport network we will:

- Maintain the existing highway roads and paths (including winter service) to ensure that people and goods can move around safely on foot, by cycle, bus, car and truck.
- Maintain the existing highway infrastructure, work with partners to develop rail services and passenger facilities, support communities to improve accessibility to services for people without access to a car.
- Manage the highway network to ensure efficient and safe movement of people and goods by all modes including traffic speeds, on-street parking measures and investment in rail and bus passenger facilities.
- Maximise opportunities for investment in new highways and transport infrastructure and service through development and grant funding including Currock/Upperby Bridge.
- Improve accessibility for people with impaired mobility.
- Review school speed limits and village speed limits.
- Develop and improve active travel networks (walking, cycling) utilising key infrastructure (CNDR, Currock Bridge, River Petteril).
- Maintain and manage our street lighting to be more environmentally conscious of energy and light pollution.
- Develop proposals for integrated transport hub(s) around Citadel Station.

To promote sustainable economic growth, and create jobs we will:

- Work with Carlisle City Council as local planning authority to deliver key development projects, particularly those that support existing and new jobs, unlock new housing developments and open up opportunities for economic expansion and mitigate the effects of new development through the District Local Plan process.
- Identify necessary infrastructure required to support development and economic growth and maximise investment through government grant and developer contributions.
- Deliver the council's apprenticeship scheme to support small and medium businesses and other opportunities.
- Take forward the final agreed local outcomes of the Strategic Economic Plan which identifies the M6 corridor as a strategic priority and highlights the need to accelerate private sector investment on key employment sites, including MOD Longtown, Kingmoor Park, Rosehill and Durranhill.
- Work in partnership with the Local Economic Partnership (LEP) to support delivery of projects and programmes in the LEP's Strategic Economic Plan and the EU Investment Strategy – in particular infrastructure improvements (road, rail and broadband) which are recognised as key to supporting the local economy with Carlisle station and Carlisle airport being important to the whole county.
- Manage the current LEP programmes, including Regional Growth Fund, Cumbria Infrastructure Fund, Rural Growth Network (including Brampton hub) and Devolved Major Transport Funding that will help unlock job creation in the local area.
- Work with the LEP's Employment and Skills Commission to secure investment in skills and training for the local economy and develop programmes of activity to improve social inclusion.
- Provide access to learning opportunities and resources.

To support older and vulnerable people to live independent and healthy lives we will:

- Deliver new extra care housing provision in Brampton.
- Work with Health to integrate assessment and hospital discharge pathways ensuring access to services over seven days.
- Work with Health to coordinate reablement and rehabilitation services to promote independence and safety.
- Increase the numbers of people accessing prevention services to promote independence safety and wellbeing.
- Increase the numbers of informal carers accessing support and advice.
- Work with primary care communities and GPs to improve care coordination for those with chronic conditions.
- Work to the pan Lancashire and Cumbria safeguarding protocols to ensure a robust and personalised approach to keeping people free from harm and abuse.
- Invest in a fully accessible Changing Places facility in Carlisle to enable those people with restricted mobility to have their needs met with dignity. This will improve the experience of visitors and local residents using the city centre.
- Increase awareness of dementia with carers and the wider public.
- Establish a new system of inspecting equipment installed in the homes of people who have a limiting disability.
- Carry out home accident reduction interventions.

To be a modern and efficient council we will:

- Implement Better Places for Work in Carlisle to ensure staff can work flexibly and utilise technology to support their work.
- Deliver a new county council office building in Carlisle.
- Work with communities to use local assets.
- Review and rationalise the buildings we need in Carlisle to deliver services.
- Develop new ways of commissioning and procuring services that uses local supply chains and the Third Sector.
- Work in partnership with communities and other organisations to deliver services.
- Redesign service delivery within Carlisle area to generate efficiencies which will contribute to a planned £2m countywide saving for 2015/16.

Reshaping local services through the development of service hubs

The council delivers a wide range of services in Carlisle, some of which are focused on particular individuals or groups of people who live in the area (for example children in the care of the local authority and older adults living in care homes) and some of which are available to a much broader range of people (for example library and archive services, road maintenance and adult education).

The council's aim is to deliver these services in the most effective and efficient way possible. This means understanding where and how local people prefer to access local services. This may also include recognising where people do their shopping, banking, where they work and access leisure facilities. A better understanding of these factors will enable the council to shape its services to ensure they are in the most appropriate places and can reach the largest number of people. Some people prefer to access our services in person whereas others are comfortable to use other means, such as telephone and internet. This of course will depend on the nature of the particular service and the requirements of the individual. This work forms the initial phase in the development of locality-based service hubs to enable access to a range of core council services such as library services, local links and community development centres. We will work with communities and the third sector to enable them to create local solutions and shape local services.

Having begun to explore in greater detail where local people in Carlisle and the wider district access services and taking into consideration the changing needs of the area, it has already become clear that Carlisle itself has emerged as an upper tier "service hub" for the county. However, there is also a recognition of the need for a number of smaller, focussed "hubs" within the urban area. Alongside the urban hubs the key rural centres of Brampton and Longtown with, potentially, Dalston and the Warwick Bridge/ Wetheral area are centres of sizeable populations and would merit consideration as hubs in their own right. This framework is being developed as the model of "service hubs" in the Carlisle area and will be taken forward through the development of the Area Delivery Plan.

How can you get Involved?

Working together with local residents will be key to help us reshape our services in Carlisle especially given the scale of the challenges that Cumbria County Council is facing with £88 million to save over the next three years. Therefore we would encourage you to get involved and have your say on this plan and on the areas of focus that we talk about within it. To have your say you can either go online to **cumbria.gov.uk** or contact your local councillor as listed at the back of this document.

CARLISLE CATHEDRAL

7. Key Area Contacts

Councillors for Carlisle

Electoral Division	Councillor	Contact Details
Harraby North	Cyril Weber (Chair)	01228 539215
Houghton and Irthington	John Mallinson (Vice-Chair)	01228 533746
Belah	Alan Toole	01228 530681
Belle Vue	Christine Bowditch	01228 530159
Botcherby	Robert William Betton	01228 530747
Brampton	Lawrence Fisher	01228 512550
Castle	Vacancy	
Corby and Hayton	William (Bill) Graham	01228 561513
Currock	Reg Watson	01228 521676
Dalston and Burgh	Trevor Allison	01228 523923
Denton Holme	Hugh McDevitt	01228 530223
Harraby South	Deborah Earl	
Longtown and Bewcastle	Val Tarbitt	016977 42247
Morton	John Bell	01228 530388
Stanwix Urban	Elizabeth Mallinson	01228 533746
Upperby	Stewart Young	01228 541905
Wetheral	Nicholas (Nick) Marriner	01228 561546
Yewdale	Beth Furneaux	016977 41903

If you require this document in another format (eg CD, audio cassette, Braille or large type) or in another language, please telephone 01228 606060.

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如果您希望通过母语了解此信息，
请致电 01228 606060

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