

Supporting People Vision Statement

Supporting the well-being of Cumbria's people and communities by:

- Supporting people to be **independent**.
- Supporting people to be **part of their community**.
- Supporting people to have a **real choice** about the services they need.

What is Supporting People?

Supporting People is a way of funding housing related support for vulnerable adults. It is a national programme and is a working partnership between Cumbria County Council, Carlisle City Council, Allerdale Borough Council, Copeland Borough Council, South Lakeland District Council, Barrow Borough Council, Eden District Council, National Probation Service (Cumbria area) and Health.

How to get this booklet in another format or language

If you need this document in another format (for example CD, audio cassette or Braille) or in another language, please telephone 01228 606060.

আপনি যদি এই তথ্য আপনার নিজের ভাষায় পেতে চান তাহলে অনুগ্রহ করে 01228 606060 নম্বরে টেলিফোন করুন।

如果您希望通过母语了解此信息，
请致电 01228 606060

Jeigu norėtumėte gauti šią informaciją savo kalba,
skambinkite telefonu 01228 606060

W celu uzyskania informacji w Państwa języku proszę
zatelefonować pod numer 01228 606060

Se quiser aceder a esta informação na sua língua,
telefone para o 01228 606060

Bu bilgiyi kendi dilinizde görmek istiyorsanız lütfen
01228 606060 numaralı telefonu arayınız

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Internet: www.cumbria.gov.uk/supportingpeople



Fairer charging



Supporting People Charges

The Cumbria Supporting People Programme helps to pay for the support many different people receive to live independently at home.

This support might be in the form of a scheme manager or a community alarm service.

If you need help to live at home you might be able to get assistance with the cost of the service you receive.

If you receive Housing Benefit then the Supporting People Service will pay for the cost of the support you get.

If you do not get Housing Benefit you may still be able to receive some help with your support costs and you will need to have a Fairer Charging Assessment.

What is a Fairer Charging Assessment?

A Fairer Charging Assessment is undertaken by County Council Staff who will look at your savings and income to see if you can have some of your support costs paid for.

What happens if I apply for a Fairer Charging Assessment?

You will be contacted by a Business Support Officer from Cumbria County Council who will arrange to meet you either at their office or your own home to carry out the assessment. You can invite a friend or relative to be present at this meeting if you prefer.

The Business Support Officer should be able to tell you straightaway if you are entitled to help with your support costs unless they need more information. They will also be able to tell you about any other benefits you might be able to access.

How can I apply?

If you would like more information and/or to apply for a Fairer Charging Assessment, please contact your housing support provider for a copy of our Fairer Charging Guidance. If you wish to go ahead they will refer your application to us and we will process it for you.

If you would like to apply you do need to be referred for an assessment by your provider as unfortunately we cannot take direct referrals.

Alternatively copies of the guidance are available by telephoning Supporting People on **01228 221549** or on the Supporting People website: cumbria.gov.uk/supportingpeople