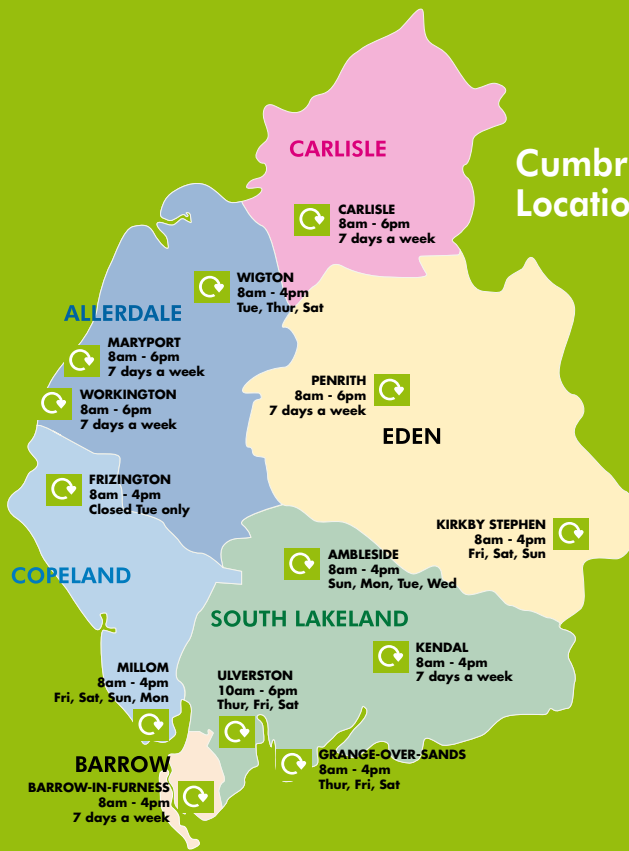


Cumbria's HWRCs Location and opening hours



Please think
before you throw

Do you know what's
in your black bags?

Be sure to separate
any materials that
can be recycled from
your non-recyclable
waste before you
make the trip.



Household Waste Recycling Centre Permit Scheme

A householder's guide



Trade waste is **NOT** accepted in any of Cumbria's Household Waste Recycling Centre's.

Abusive language or threatening behaviour towards any of our HWRC site operatives will not be tolerated.

Occasionally we may ask to audit your rubbish to help us drive up recycling levels.

For more information on the HWRC permit scheme or to apply for your free permit please contact:

☎ **0845 055 1118** or visit

🌐 cumbria.gov.uk/wastepermit

For general information and advice on recycling in Cumbria please visit:

🌐 recycleforcumbria.org



If you require this information in any other format (e.g. audio cassette or large type) or in any other language, please contact 01229 894401

আপনি যদি এই তথ্য আপনার নিজের ভাষায় পেতে চান তাহলে অনুগ্রহ করে 01229 894401 নম্বরে টেলিফোন করুন।
如果您希望通过母语了解此信息，
请致电 01229 894401

Jelgu norūtumēte gauti šią informaciją savo kalba, skambinkite telefonu 01229 894401

W celu uzyskania informacji w Państwa języku proszę zatelefonować pod numer 01229 894401

Se quiser aceder a esta informação na sua língua, telefone para o 01229 894401

Bu bilgilyi kendi dilinizde görmek istiyorsanız lütfen 01229 894401 numaralı telefonu arayınız.



What's it all about?

Household Waste Recycling Centres (HWRCs) are provided for householders to deposit and recycle household rubbish. As more and more people are recycling, the increases in the number of people visiting the HWRCs are resulting in increased congestion, reduced standards of safety and difficulties in ensuring reception facilities are available. To address these issues it is important to ensure that the facilities at all Cumbrian HWRCs are used only by householders for household rubbish.

What does this mean to me?

If you want to bring household rubbish to any of Cumbria's HWRCs in a:



Van of any size



Utility vehicle

ie pickup/flatbed/crew cab



Twin axle trailer

up to 3 meters long

You will require a FREE PERMIT to do so.

Permits are available free of charge by contacting our recycling helpline on **0845 055 1118** or by visiting cumbria.gov.uk/wastepermit

HWRCs will accept household rubbish delivered by:

Without a permit

- ✓ A car with or without a single axle trailer (up to 3m long)

With a permit

- ✓ A van (with no more than 4 wheels)
- ✓ A twin axle trailer (up to 3m long)
- ✓ A pedestrian

The following are **NOT** permitted to use any HWRCs

- ✗ Any vehicle with more than 4 wheels or trailer more than 3m long
- ✗ Any 'tipper' vehicle
- ✗ Agricultural type vehicles eg. tractors
- ✗ Any vehicle carrying trade waste



Frequently asked questions

Why is the permit scheme necessary?

The scheme has been implemented to reduce congestion, improve health and safety and increase recycling. HWRCs are provided for local residents to recycle and dispose of any additional household waste. Commercial and industrial waste is not accepted.

What types of permits are there?

There are three different types of permit:

- 1) The **annual permits** are issued for all types of recyclable material including paper, glass, card, cans, plastics and green waste. These permits allow an unlimited number of visits to any HWRC and unlimited amounts of these materials can be deposited. These permits are valid for a full year.
- 2) The **general waste permits** will state the type of waste that will be deposited at the time of application. This waste will be monitored to ensure that declared waste is actually what is being disposed. These permits are valid for only one month and allow one visit per household.
- 3) The **pedestrian permit** enables a householder to access the site on foot with either recyclable materials or general waste.

Does this mean I need to keep requesting a new permit each month?

For general waste, yes. However your recycling permit is valid for a full year and this permit should cover much of the materials you want to take to your HWRC.

I have a large amount of waste, can I have more than one permit?

You can have a maximum of three months permits in advance. However no further permits will be issued in those three months.

How do I apply for a permit?

You can apply for a permit in two ways:

- 1) Calling **0845 055 1118**.
- 2) Completing the online application form at Cumbria.gov.uk/wastepermit

How long does it take to issue a permit?

Applying for a permit will only take you about 10 minutes. The permit will then be posted to the address declared on your application so you should receive it within 2 – 3 days.

What happens if I need to deposit waste in a van at short notice?

Contact the helpline who will advise on a course of action. Alternatively emergency permits can be issued out of office hours at the discretion of site staff but only under exceptional circumstances.

Do I need to take my permit with me to the HWRC?

Yes. Without it you will not be allowed onto the site.

If you have any further questions you should contact the permit helpline on

0845 055 1118