2017/18 Performance Scorecard Q3 (cumulative)

Link to Dynamic Reports

IRMP

OUTCOMES

Protecting Local Communities

	Actual	Target	Year on Year	2016/17
All emergencies attended	3,118	2,997	⇔	2,997
All fires	1081	1,000	⇧	1,017
Accidental primary fires	364	400	⇩	391
Accidental primary dwelling fires	160	189	⇩	193
Casualties in accidental primary dwelling fires	10	10	⇩	16
Secondary fires	545	432	⇧	465
Chimney fires	76	90	⇧	78
Deliberate primary fires	100	81	⇩	85
Deliberate secondary fires	389	297	⇧	283
All False Alarms	1,422	1,377	⇔	1,474
Commercial False Alarms Automatic, non residential	592	567	⇧	582
Dwelling False Alarms	558	522	⇩	606
Non RTC Special Service Calls	405	423	⇩	392
RTC Special Service Calls	205	198	⇩	196

OUTPUTS

	Actual	Target	Year on Year	2016/17
Safe and Well visits completed	7600	7,500	n/a	n/a
Deliver Road Awareness Training sessions	56	43	⇧	26
Deliver Heartstart programme	173	243	⇧	27
Completion of Risk Fire Safety Audit targets	842	828	n/a	n/a
100% high risk audits completed within 4 weeks	100%	100%	n/a	n/a

Responding to Emergencies

	Actual	Target	Year on Year	2016/17
10 minute response time - primary, property fires	74%	80%	⇧	73%
15 minute response time - all other	87%	80%	⇔	88%
Appliance availablity - % time available	84%	95%	⇧	85%
Turnout - Individual % turnout of attendance	81%	100%	⇧	81%
Number of times individuals have missed when available	149	0	n/a	new

Performance Key

- Positive Performance within target
- Within 5% of target
- Failing against target by at least 5%

Direction Key

Positive direction of travel year on year by at least 5%

Within 5% of performance last year

Negative direction of travel year on year by at least 5%