

Windermere Ferry Update

Newsletter

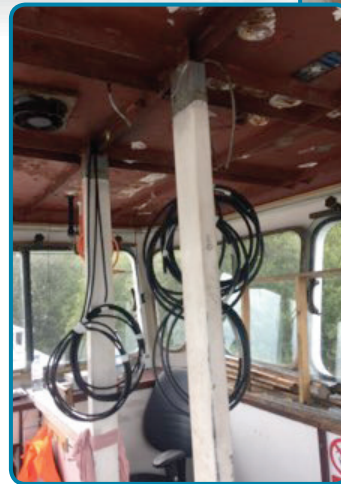


Good progress on repairs to the Ferry

Since our first newsletter back in July, great progress has been made with regards to the ongoing repairs to the Mallard. Currently we are on schedule.

We are now in a position to confirm the following:

- The work in relation to building the replacement engine is going well and on track to be delivered and installed in late September.
- Our electrical contractors are making good progress replacing the miles of wiring that was damaged in the fire as well as replacing a number of control systems that were also damaged during the fire.
- Following the recent public meeting in Hawkshead, at which comments were made in relation to the additional signage around the lake, we have listened to local comments and have now updated our signage.
- Recruitment is now underway for the new permanent staff to operate the ferry. This will see the appointment of a Captain, First Mate and Ferry hosts - all of which will be trained to provide excellent customer services to our customers.



Contact karl.melville@cumbria.gov.uk or check our website for further updates
cumbria.gov.uk/roads-transport/highways-pavements/windermereferry.asp

Below we have listed the progress to date on the repairs

27.05.2018	Ferry fire incident date
29.05.2018	Ferry returned to Ferry Nab station
30.05.2018	MCA attend site to carry out damage assessment
01.06.2018	Adverse Event investigation (draft) produced and passed to senior managers and H&S Team
04.06.2018	Insurance loss adjusters appointed and first contact made
08.06.2018	Loss Adjuster visit site to assess damage
08.06.2018	Deep clean price agreed with loss adjuster
08.06.2018	Deep clean contractor agreed
11.06.2018	Loss Adjuster advise that specialist marine electrical contractor must be used for all electrical repair work
11.06.2018	Loss Adjuster agreed CCC could engage single mechanical contractor to carry out mechanical associated works
11.06.2018	Deep clean of hold area carried out
12.06.2018	Damaged engine removal agreed and works commenced
14.06.2018	Pre start meeting held CCC/Contractor
15.06.2018	Damaged engine removed and returned to manufacturer for assessment
18.06.2018	Loss Adjuster re visit Ferry following deep clean
18.06.2018	Contractor to commence mechanical works
18.06.2018	First electrical contractor visit to price full rewire
21.06.2018	Second electrical contractor visit to price full rewire
21.06.2018	Loss Adjuster in discussion with Engine fabricator with regards engine assessment
22.06.2018	Loss Adjuster agree new engine to be procured and fitted
29.06.2018	New engine is located and order place by Contractor
29.06.2018	Provisional date for the procurement of new engine provided as 12.10.2018
06.07.2018	Electrical contractors quotes received
10.07.2018	Electrical contractors quotes passed to Loss Adjuster for assessment and advice regarding which quote is preferred
06.07.2018	Electrical contractor appointed
06.07.2018	Specialist painting contractor quote received
07.07.2018	Loss Adjuster reject price and request further two quotes
13.07.2018	Agency employees contracts are suspended
23.07.2018	Pre start meeting held with appointed electrical contractor
23.07.2018	Electrical Contractor start work on the Ferry
23.07.2018	Quotation for replacement/repairs to fire suppression system required
26.07.2018	Ferry Enquiry Meeting held
27.07.2018	Loss Adjuster visit Ferry for site visit for progress update
30.07.2018	Loss Adjuster provide contact details for specialist contractors to provide a quote for the fire suppression repair/replacement
30.07.2018	Further specialist painting quote received and passed to Loss Adjuster for assessment
30.07.2018	Painting quote agreed with Loss Adjuster
02.08.2018	Specialist painting contractor starts work
TBC	Quotes requested from specialist contractors for new fire suppression system
TBC	Quote for repairs to the existing fire suppression system requested from Contractor