

DAY



2020

# The Citadels, Carlisle- Public Consultation Event and Outcomes Statement

THURSDAY 14<sup>TH</sup> MAY – THURSDAY 4<sup>TH</sup> JUNE 2020

DPP ONE LTD | DAY ARCHITECTURAL LTD

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## 1.0 Introduction

In conjunction with DAY Architectural Ltd, we have prepared a Public Consultation Event and Outcomes Statement ('the Statement') which reports on the findings and outcomes arising from the public consultation event relating to the proposed redevelopment of The Citadels, Carlisle ('the Site'), which took place from Thursday 14<sup>th</sup> May until Thursday 4<sup>th</sup> June 2020.

The Public Consultation Event sought to gain the views of local residents, businesses and stakeholders immediately surrounding the Citadels site in Carlisle City Centre on the redevelopment potential of the Citadels as a key gateway site into Carlisle City Centre. Given the circumstances regarding COVID-19 in March 2020, it was agreed with Cumbria County Council and Carlisle City Council that the Public Consultation Event would be held virtually via an online public consultation website in which the public would be invited to complete a questionnaire.

In the context of the Chief Planning Officer's letter to Local Planning Authorities in March 2020, in which he encourages the use of 'innovative' ways of consulting, and the additional measures which were undertaken to inform people of the event (see Section 2), it is considered that a robust consultation exercise has been undertaken at this point.

The Statement provides full details of the Public Consultation Event which took place from Thursday 14<sup>th</sup> May- Thursday 4<sup>th</sup> June 2020 at Section 2, whilst the overall outcomes of the public consultation questionnaire are provided at Section 3 (with individual responses to each of the fifteen questions provided in full at Appendix 5). Section 4 provides a summary of the impact of the public consultation responses on options development.

It should be noted that the open-ended nature of many of the questions (a positive feature which has resulted in many detailed comments) means that statistical analysis is difficult, as is capturing every comment or theme within this Statement. For this reason we strongly recommend that Appendix 5 is read in full, as only by doing this does the real 'flavour' of the comments become apparent.

## 2.0 Public Consultation Event

A virtual Public Consultation Event took place from Thursday 14<sup>th</sup> May until Thursday 4<sup>th</sup> June 2020 which sought to gain public views on the redevelopment potential of the Site via an online public consultation website. The event was posted on Cumbria County Council's website, in the same location as the previous Station redevelopment consultation event, which forms Phase 1 of the wider Citadels project. A pdf copy of the consultation material is attached at **Appendix 1**

In order to ensure that no key groups were excluded from the process, a public consultation letter (see **Appendix 2**) was prepared and distributed to local residents and businesses in the immediate areas surrounding the Site in Carlisle City Centre. The area within which letters were sent is shown on the Plan at **Appendix 3**. This included 125 private and business addresses.

The public consultation letter notified each resident and/or business within the distribution area about the virtual public consultation event, and provided a link to the public consultation website, alongside which it was explained that they would be given the opportunity to provide their views on the Citadels and surrounding area and their potential for future redevelopment via an online questionnaire on the website. The public consultation letter also provided a brief introduction to the history of the Site, alongside contact details for any written requests for physical copies of the consultation materials for those who are unable to access the internet.

Local and County Councillors, together with other key stakeholders were also briefed by Carlisle City Council prior to the consultation website going live.

The public consultation website hosted a public questionnaire link in which fifteen questions were proposed (see **Appendix 4**), alongside a link to access a PDF document which provided further details about the Citadels Site and the objectives for redevelopment (see Appendix 1).

A total of **124 responses** were received on the public consultation questionnaire, however not every respondent answered all fifteen questions and therefore not all questions received 124 responses each.

The following section of the Statement (Section 3) provides a summary of the responses received to each of the fifteen questions. The full set of responses to each of the fifteen questions are provided at Appendix 5 for reference.

## 3.0 Public Consultation: Outcome

This section of the Statement provides an analysis of the responses received for each of the fifteen questions from the public consultation online questionnaire. A full set of responses is attached at Appendix 5. Some of these have been highlighted in yellow as they contain very specific suggestions relating to either design or traffic management.

### **Introduction**

Six out of the fifteen questions were closed questions and seven questions were open-ended, whilst two questions were mostly closed however contained an open-ended component, which were as follows:

- Questions 1, 9-12, 14- Closed Questions
- Questions 4-8, 13, 15- Open-ended Questions
- Questions 2 and 3- Mostly closed with an open-ended component

#### Overview of Questions 1, 2-3, 9-12 and 14 (closed questions and mixed open/closed questions)

As set out above, a total of **124 responses** were received on the public consultation questionnaire, however not every respondent answered all fifteen questions and therefore not all questions received 124 responses each.

The responses to questions 1-2 and 9-11 enabled an analysis of the general profile of respondents via confirmation of their postcodes; reason for their interest in the public consultation; gender; disability; and age group.

The responses to question 3 enabled an analysis of the general views of respondents towards the overall development objectives for the Citadels.

The responses to questions 12 and 14 enabled an analysis of the general views of respondents towards the online public consultation process via confirmation on whether enough information was provided to respondents and whether respondents were able to fully express their opinions via the questionnaire.

#### Overview of Questions 4-8, 13 and 15 (open-ended questions)

The responses to open-ended questions 4-8 enabled an analysis of the general views of respondents towards the existing Citadels site and surrounding area; the potential for improving the Citadels site; the potential for bringing more life and activity to English Street and the surrounding areas; the potential for improving access for sustainable modes of travel to the Citadels site; and the potential for development to support the wider community and local businesses.

The responses to open-ended questions 13 and 15 enabled an analysis of the general suggestions from respondents with regards to additional information they think would be helpful in considering the development potential of the Citadels site; and of the general views of respondents towards the public consultation process.

The full set of fifteen questions are provided at Appendix 4.

## **Analysis**

### **Closed Questions and Mixed Open/Closed Questions**

#### **General Respondent Profile: Questions 1-2 and 9-11**

An analysis of questions 1-2 and 9-11 reveal the following general respondent profile:

- [Question 1] **93%** of respondents live within Cumbria, whilst the remaining 7% of respondents live in Langholm; Lancaster; Dumfries; Gateshead; Edinburgh; Gretna; Mexborough; and Carnforth (based upon a total of 124 respondents).
  
- [Question 2] Respondents were interested in the public consultation as they are:
  - A local resident employed in Carlisle- 53%
  - A local business owner- 8%
  - Studying in Carlisle- 5%
  - A commuter through the area- 4%
  - A visitor to the area- 2%
  - Not local but interested- 6%
  - Other- 30%
  
- [Question 2] Out of the 30% of respondents (37) who answered 'Other':
  - 16% are local residents
  - 27% are retired local residents
  - 8% are local residents employed outside of Carlisle
  - 5% are employed in Carlisle
  - 14% are employed by the University of Cumbria
  - 5% are honorary fellows of the University of Cumbria
  - 3% are visiting professor to the University of Cumbria
  - 8% are former students
  - 3% are educational professionals
  - 3% are local community organisers
  - 5% are local heritage guides
  - 3% are BAME focused charity

(Please note the statistics for Question 2 are based upon a total of 124 respondents- however there were 134 answers in total as some respondents have ticked more than one answer which is why it does not add up to 100%).

- [Question 9] 50% of respondents identified as female, and 50% of respondents identified as male (based upon a total of 116 responses- 8 skipped this question).
- [Question 10] 10% of respondents consider themselves to be disabled, whilst 90% do not consider themselves to be disabled (based upon 116 responses- 8 skipped this question).
- [Question 11] 28% of respondents were aged 35-44; 26% were aged 55-64; 16% were aged 45-54; 16% were aged 65-74; 6% were aged 25-34; 4% were aged 16-24; and 3% were aged 75+ (based upon a total of 116 responses- 8 skipped this question).

#### General views of respondents towards the online public consultation process: Questions 12 and 14

An analysis of the responses to question 12 reveals that **58%** of respondents agreed that enough information was provided for them to respond to the public consultation (based on 114 responses- 10 skipped this question), whilst an analysis of question 14 reveals that **67%** of respondents agreed that the questionnaire allowed them to express their opinions fully (based on 114 responses- 10 skipped this question).

37% of the responses to question 12 suggest that 'partially' enough information was provided for the public consultation, whilst 24% of the responses to question 14 suggest that the questionnaire 'partially' allowed respondents to express their opinions fully.

5% of respondents in question 12 did not agree that enough information was provided for the public consultation, whilst 10% of respondents in question 14 did not agree that the questionnaire allowed respondents to express their opinions fully.

Overall the responses to questions 12 and 14 suggest that the majority of respondents agreed that enough information was provided for the public consultation and that the questions allowed respondents to express their opinions fully.

#### General views of respondents towards the Citadels Objectives: Question 3

An analysis of the responses to question 3 reveals that **77%** of respondents agreed that the objectives for the station were 'about right'. The remaining 23% of respondents disagreed with this statement (based upon 117 responses- 7 skipped this question).

With regards to the open-ended 'are there any [objectives] you would add?' component of this question, there were 37 responses (32%) in total. The responses raised the following key themes:

##### ***Key Theme 1- The need for Arts/Culture/Tourism Facilities***

6 responses (16%) identified a need/aspiration for more arts, culture, tourism and/or leisure facilities. Almost all of the mentions of a tourism facility/tourist attraction relate to utilising The Citadels building themselves as they are much loved buildings with vast historical interest.

##### ***Key Theme 2- Concerns over the need for University Facilities***

3 respondents expressed their concerns over whether University facilities are needed on the Citadels site, which can be summarised as follows:

- No need for a campus in view of covid-19 and on-line delivery
- Not the right location – existing campus peaceful and more conducive to study

However, despite the 3 comments which were unfavourable towards University facilities on the Citadels site, 2 respondents directly supported the University use citing the opportunity to attract tourism to the city centre.

***Key Theme 3- The need to reduce traffic flows around the station/Citadels including concerns over car- parking***

5 respondents identified a need to reduce traffic flows and congestion around the station and Citadels site and/or to address car-parking issues.

## **Open-Ended Questions**

General views of respondents towards the existing Citadels site and surrounding area: Question 4

There were 113 responses to question 4 in total (11 skipped this question). The responses raised the following key themes:

***Key Theme 1- The Citadels are historically elegant and beautiful buildings which present an iconic feature/façade/gateway into the city centre***

70% of respondents referred to the historical significance of the Citadels buildings, with many also referring to their location as a key gateway entrance into the city centre which could be utilised as an opportunity to attract tourism and visitors to Carlisle.

***Key Theme 2- Encouragement towards utilising the Citadels to benefit and allow access to the whole community not just students***

4% of respondents specifically suggested that public access to the Citadels should be maintained if they are redeveloped and should not be limited to only student access. Nevertheless, 4% of respondents did not necessarily object to the University use on the site, rather they suggested that the Citadels should be redeveloped as a separate facility for the wider community as opposed to the University uses on the site.

***Key Theme 3- Positivity towards utilising the Citadels site for University use***

5% of respondents expressed their positivity specifically towards the University component of the proposals, citing the benefits which this could bring for tourism and attracting visitors to the city centre. In contrast, 4% of respondents expressed their disagreement with the University use directly, mostly citing reasons relating to the historical significance of the Citadel buildings.

***Key Theme 4- Encouragement towards utilising the Citadels rooftops for café/bar/restaurant uses***

2 respondents made specific reference to the potential for the rooftops of the Citadels to be redeveloped as rooftop café/bar/restaurants.

***Key Theme 5- Concerns over existing congestion and traffic flows surrounding the Citadels site***

4% of respondents referred to their concerns over the existing congestion and traffic flows surrounding the Citadels site and its impact on the potential for pedestrian flows and connectivity.

#### General views towards the potential for improving the Citadels site: Question 5

There were 110 responses to question 5 in total (14 skipped this question). The responses raised the following key themes:

##### ***Key Theme 1- The need for Arts/Culture/Tourism/Leisure Facilities***

Similar to key theme 1 extracted from the responses to question 3, 11% of responses to question 5 expressed a need for creating a more welcoming gateway to the city centre with the integration of arts, cultural and tourism development, with many citing a need for an art gallery, theatre, cinema and shops alongside the University uses.

##### ***Key Theme 2- Positivity towards utilising the Citadels site for University use***

9% of respondents expressed positivity directly towards utilising the Citadels site for University use, citing reasons relating to the attraction of visitors and tourism alongside encouraging vibrancy in the city centre. In contrast, 2% of respondents directly expressed their disagreement over University use but did not provide any reasoning.

##### ***Key Theme 4- The need for public realm improvements***

15% of respondents suggested that public realm improvements such as upkeep of gardens, more trees, water fountains, seating areas, cycle ways etc should be undertaken in order to make the city centre more welcoming for residents, visitors and tourists.

##### ***Key Theme 5- The need to reduce traffic flows and congestion and pedestrianise the area immediately surrounding the site***

21% of respondents stated that there is a need to reduce traffic flows and congestion around the Citadels site, with the majority making specific reference to the need to pedestrianise the areas immediately surrounding the site in order to encourage pedestrian flows and connectivity.

##### ***Key Theme 6- The need to assist local businesses in establishing themselves/maintaining shop frontages***

2% of respondents directly referred to the need to assist local businesses in establishing themselves amongst any redevelopment, with one particularly referencing the need to maintain shop frontages in keeping with the surrounding area.

##### ***Key Theme 7- The need to improve the facilities available along Botchergate***

5% of respondents made direct reference to the need to improve facilities on Botchergate and/or include it in the redevelopment. The majority referred to the existing night-time economy along Botchergate and suggested that it requires improvement in order to attract visitors.

General views towards the potential for bringing more life and activity to English Street and the surrounding areas: Question 6

There were 110 responses to question 6 in total (14 skipped this question). The responses raised very similar key themes to those raised within question 5. The responses raised the following key themes:

***Key Theme 1- The need for Arts/Culture/Tourism/Leisure Facilities***

25% of respondents expressed a need for more arts, cultural, tourism and leisure facilities in the city centre, including a café culture; bringing vacant units back into use with pop-up shops; attracting independents and small businesses; encouraging open-air markets and on-street performances.

***Key Theme 2- Positivity towards bringing University uses to the city centre***

5% of respondents expressed their positivity specifically towards bringing University students into the city centre, citing the benefits which this could bring for tourism and attracting visitors.

***Key Theme 3- The need for public realm improvements***

5% of respondents referred to a need to improve the general environment of the public realm, including planting, street furniture and cleanliness.

***Key Theme 4- The need to reduce traffic flows and congestion and pedestrianise the area immediately surrounding the site***

17% of respondents stated that there is a need to reduce traffic flows and congestion around the Citadels site, with the majority making specific reference to the need to pedestrianise the areas immediately surrounding the site in order to attract pedestrians to new facilities.

***Key Theme 5- The need to improve the facilities available along Botchergate***

2% of respondents referred directly to the need to improve Botchergate and/or include it within the redevelopment proposals.

***Key Theme 6- The need to encourage more residential use in the city centre***

3% of respondents referred to the need to encourage residential uses into the city centre/city centre living. The majority of these responses referred to the need to encourage university students to live in the city centre.

General views towards the potential for improving access for sustainable modes of travel to the Citadels site: Question 7

There were 101 responses to question 7 in total (23 skipped this question). The responses raised the following key themes:

***Key Theme 1- The need to create cycle lanes and incorporate secure cycle storage***

29% of respondents expressed a need for the creation of cycle lanes in and around the Citadels site and more generally around the city centre. Additionally, many of these responses referred to a need to provide secure cycle storage for members of the public.

3% of respondents also suggested that a bike hire scheme and/or electric bike hire facility be provided with regards to provision for disabled people in and around the city centre. 2% of respondents also suggested the introduction of a tram system.

However, 2% of respondents expressed negativity towards increasing the provision of infrastructure for cyclists near to pedestrians, citing concerns over safety for pedestrians which suggests that perhaps clearly distinguishable cycle and pedestrian lanes should be established.

***Key Theme 2- The need to pedestrianise English Street/Victoria Viaduct and/or Devonshire Street***

29% of respondents suggested that English Street and/or Victoria Viaduct/Devonshire Street be pedestrianised, with many suggesting this with the exception of cyclists and delivery vehicles.

***Key Theme 3- The need for better lighting around the Citadels site***

2% of respondents referred directly to the need for lighting to be improved around the Citadels site.

***Key Theme 4- The need for a park and ride system***

6% of respondents suggested that a park and ride system be put in place in order to allow people to travel sustainably into the city centre from the outskirts.

***Key Theme 5 – Improvements to the Station***

The majority of comments relating to the Station were in respect of the current arrangements in front of the station for drop-off/pick up, taxis and car parking. A number of respondents made reference to a combined bus station facility.

General views towards the potential for development to support the wider community and local businesses: Question 8

There were 96 responses to question 8 in total (28 skipped this question). The responses raised the following key themes:

***Key Theme 1- Attracting visitors and tourists to generate footfall***

39% of respondents suggested that development of the Citadels site contains the potential to attract footfall into the city centre by attracting residents, tourists and visitors from outside of the city, which will in turn help existing and future business to thrive in the city centre. The majority of these responses referred to the potential for a 'hub' to be created in which a mixture of business, cultural, and recreational activities could take place in order to attract a wide variety of people which can be used beyond 9-5pm. Many of the responses also referred directly to the importance of the University use in the creation of a 'hub', whereby the presence of students in the city is likely to allow local businesses to establish themselves.

***Key Theme 2- Improving Botchergate***

2% of respondents suggested that facilities along Botchergate require improvement and therefore if this was included in any redevelopment it would improve the city centre further.

***Key Theme 3 – Business Support***

General suggestions with regards to any additional information respondents think may be helpful in considering development potential: Question 13

There were 74 responses to question 13 in total (50 skipped this question). The responses raised the following key themes:

***Key Theme 1: Requests for more details plans and/or visuals of what the redevelopment could look like***

36% of respondents suggested that they would have liked to have seen more detailed plans/visuals of what the development could look like, particularly in relation to the University component and the existing stores along English Street. Some of these responses also suggested that they would like to know what the potential timescales for the redevelopment would be, such as estimated completion. A few of these responses also suggested that they would like to see more information on how the redevelopment of the Citadels will link with plans for the Station and Caldew Riverside.

***Key Theme 2: Requests for additional information on what will happen to the existing Fusehill Street University campus***

9% of respondents specifically referred to their concerns over what would happen to the existing University of Cumbria campus on Fusehill Street, for example would the Citadels site provide an entire replacement campus or would only some services move over to the Citadels site? There were also some comments which asked whether only part of the Citadels site would be utilised for the University use.

General views towards the public consultation process: Question 15

There were 53 responses to question 15 in total (71 skipped this question). Please note that approximately 23% of the responses to this question related to the development proposals rather than the public consultation process itself, and 25% of respondents simply stated 'No' (i.e. they had no further comments they wished to make). Therefore, the responses relating to the public consultation process itself raised the following key themes:

***Key Theme 1: Publication of Collective Opinions from the Public Consultation Process***

9% of respondents suggested that they would like to know whether the collective opinions from the public consultation will be published, and/or that they think there should be an option for the consultants to follow up on the responses. Some of these responses were also positive towards the public consultation process and thankful for the opportunity to express their views.

***Key Theme 2: Public consultation material lacks detail***

11% of respondents stated that the public consultation information lacked detail so they were unable to provide their full views, however many also stated that they anticipate being able to view more detailed plans and information once the development options are finalised.

***Key Theme 3: Problems with the Questionnaire***

6% of respondents stated that they encountered problems with the questionnaire survey, particularly in relation to question 8 which would only allow them to enter an email address. They therefore suggested that the questionnaire survey form should be improved.

## 4.0 Summary and Impact on Option Development

### **Summary**

Almost all of the respondents live in Cumbria, and just over 60% were either local residents employed in the city or local business owners. In general terms most people were satisfied with the consultation process.

A number of negative comments regarded lack of detail on the plans and this will obviously be addressed in the next round of consultation. It is anticipated that the next round of more detailed design options will generate a lot of interest. This consultation event has established that people are interested in the scheme, have strong views regarding the importance of the Citadels buildings themselves, and that traffic impact and pedestrianisation of English Street are high on the public agenda.

There were a number of key themes running through the various questions which we have sought to summarise in the preceding section. The key statistic is that 77% of respondents agreed that the objectives are 'about right' based on Yes/No answers to the closed element of Question 3.

- University use - Across the open questions there was overall more support for the University use than objection
- Arts/Culture/Tourism uses – the vast majority of views expressed in relation to this theme expressed a preference for use or part use of The Citadels buildings for these purposes. Some of the negative comments received about University use can be directly linked to a perception/desire for at least part of these buildings to remain open to the public. Regardless of The Citadels, the desire for more arts/culture/tourism uses is a strong theme that runs across all of the questions

- Traffic – a strong theme is the removal of traffic from central Carlisle with pedestrianisation of the immediate environs of The Citadels a recurring comment. This was especially evident in the responses to Question 6 relating specifically to English Street but reference was also made to Victoria Viaduct/Devonshire Street. A number of comments specific to the Station were received. These were focussed on the area in front of the Station and the need for improvements to drop off/pick up/parking/taxi facilities.
- Cycling – a need for an improved quantity and quality of cycle lanes was a strong theme
- Public Realm – comments regarding the need for public realm improvements and ‘greening’ of spaces was a common theme running through all of the questions, with particular mention made of English Street and Botchergate. Numerous references were made to the introduction of ‘café culture’ and more outdoor seating. Encouragement of an ‘evening economy’ was also mentioned
- Residential – only a small number of people mentioned residential development but those that did, suggested student accommodation, partly as a way of revitalising the City Centre economy

## **Option Development**

### Vision Strategy

In terms of the suggested historic pedestrian trail opportunity this is likely to be well received in view of the strong theme of increasing tourism opportunities. This accords with the comments of one respondent to Question 4:

*“More could be made of the links between the Citadels and city walls with the Castle and Hadrian’s Wall. With careful steering/information this could then help steer visitors to the Guild Hall, Tullie House and the Castle making for a much more cohesive heritage trail. It might The Citadels are and could be an enhanced tourist attraction in themselves maybe in partnership with Tullie House, and the buildings in the Crescent and station square are architecturally interesting.”*

Calls for English Street to be fully pedestrianised would not be met by the Vision Strategy for city wide connectivity, as matters currently stand. The current proposal is for English Street to be made more ‘pedestrian friendly’ and to be de-cluttered. Specific comments/suggestions have been made through this first consultation process which may therefore need to be addressed/specifically responded to, for example:

*“More traffic reduction by sending all northbound traffic by The Crescent and reinstating two-way traffic on Devonshire Street. The tight turn onto Devonshire Street could be eased by removing a northbound traffic lane on Lowther Street.”*

*“Pedestrianize the front of the station, add cycle lanes and places to secure bikes with cctv. Taxi rank can stay where it is but the road needs to be better lit. Taxi’s should also be accessed from the back of the station when there is a new entrance created. Coaches should be accessed from the back of the station also. There is no space for them at the main entrance of the station. Only Local passenger buses should be able to stop near the station as they do already.”*

*“There is a taxi rank going town the side of the citadel and one beside nandos. I believe that the one outside b&m on English Street is unnecessary and you could free it up to either have more pedestrians space, or a bus lane which can free up traffic.”*

## Options Development

The implications of the consultation responses on each of the Options is summarised briefly below:

Option C1 – this option proposes almost entirely University use with a limited amount of F&B uses which may result in some resistance unless some public use is incorporated into the Citadels. Lack of/need for car parking is not a theme which has come out of the consultation exercise at all and so this may get challenged?

Option C2 – same comments as above. However, student residential accommodation as suggested by a small percentage of respondents and may therefore gain support.

Option – C3A – same comments as above. We would anticipate that the vacant plot showing future development will create uncertainty amongst the public and key stakeholders.

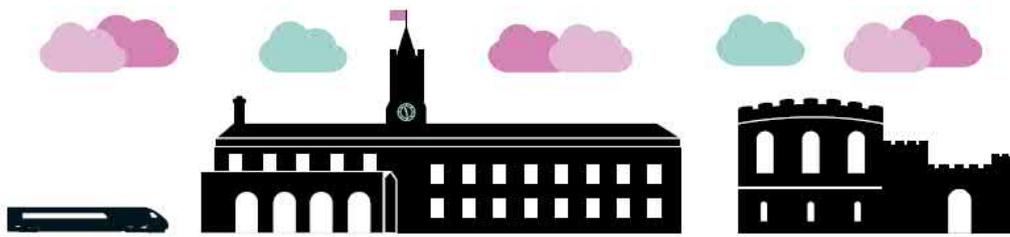
Option C3B – same comments as above – however we would anticipate that leaving the key English Street frontage vacant would meet with even stronger resistance than C3A. There were a couple of comments coming out of the consultation regarding the former Woolworths building and the need to improve it.

Option D – a number of comments alluded to, or directly referenced the need to encourage business development and link the University. On this basis it is likely that the proposal for some mixed Business use would be supported.

Option E – there was no public comment regarding a need for offices specifically but, as above, many respondents commented on the need to improve the economy of the city.

Option F – this is the only option that includes re-use of the Citadels buildings for non-University uses. Culture/leisure use would be extremely popular, based on the findings of the consultation exercise.

Appendix 1- The Citadels Public Consultation Information PDF



## The Citadels Public Consultation: Thursday 14 May - Thursday 4 June 2020

**Find out more about the ambitious plans to improve the Historic Citadels and surrounding areas**

The Citadels are a major gateway into the city and are a key part of the history and identity of Carlisle.

As part of the Borderlands Inclusive Growth Deal, £50 million of funding has been allocated for the second phase of work to bring new purpose to The Citadels.

Plans are in place to transform the Citadels Buildings and the adjacent site to become a new home for the University of Cumbria.

This site can, potentially, be transformative to the character and status of Carlisle and the wider Borderlands area.

We would like to know what you think about the Citadels and area around them and the potential for their future use.



## The Citadels Public Consultation: Thursday 14 May - Thursday 4 June 2020

The Citadels have been identified as a strategic project within the Borderlands Inclusive Growth Deal.

The project consists of three phases:

- ❖ **Phase 1** Carlisle Railway Station.
- ❖ **Phase 2** The Citadels buildings.
- ❖ **Phase 3** Caldew Riverside.

This consultation relates to **The Citadels** but links in with the other parts of the wider project.



Carlisle Railway Station.



The Citadels buildings.



Caldew Riverside.

Images courtesy of Stuart Walker Photography

## The Citadels Public Consultation: Thursday 14 May - Thursday 4 June 2020

Carlisle, as the only city in the Borderlands region, has ambitious plans for growth. The future economic success of the city and wider region is dependent on population growth and reversing the decline in the working age population.

Revitalisation of the city centre to be a vibrant and accessible place where people will choose to live and work therefore is key to this future success.

The redevelopment of the Citadels site presents one of the most important investment opportunities in Borderlands. The site has considerable untapped potential with iconic Citadels structures and adjacency to Carlisle Station giving excellent profile as the key gateway to the city centre.

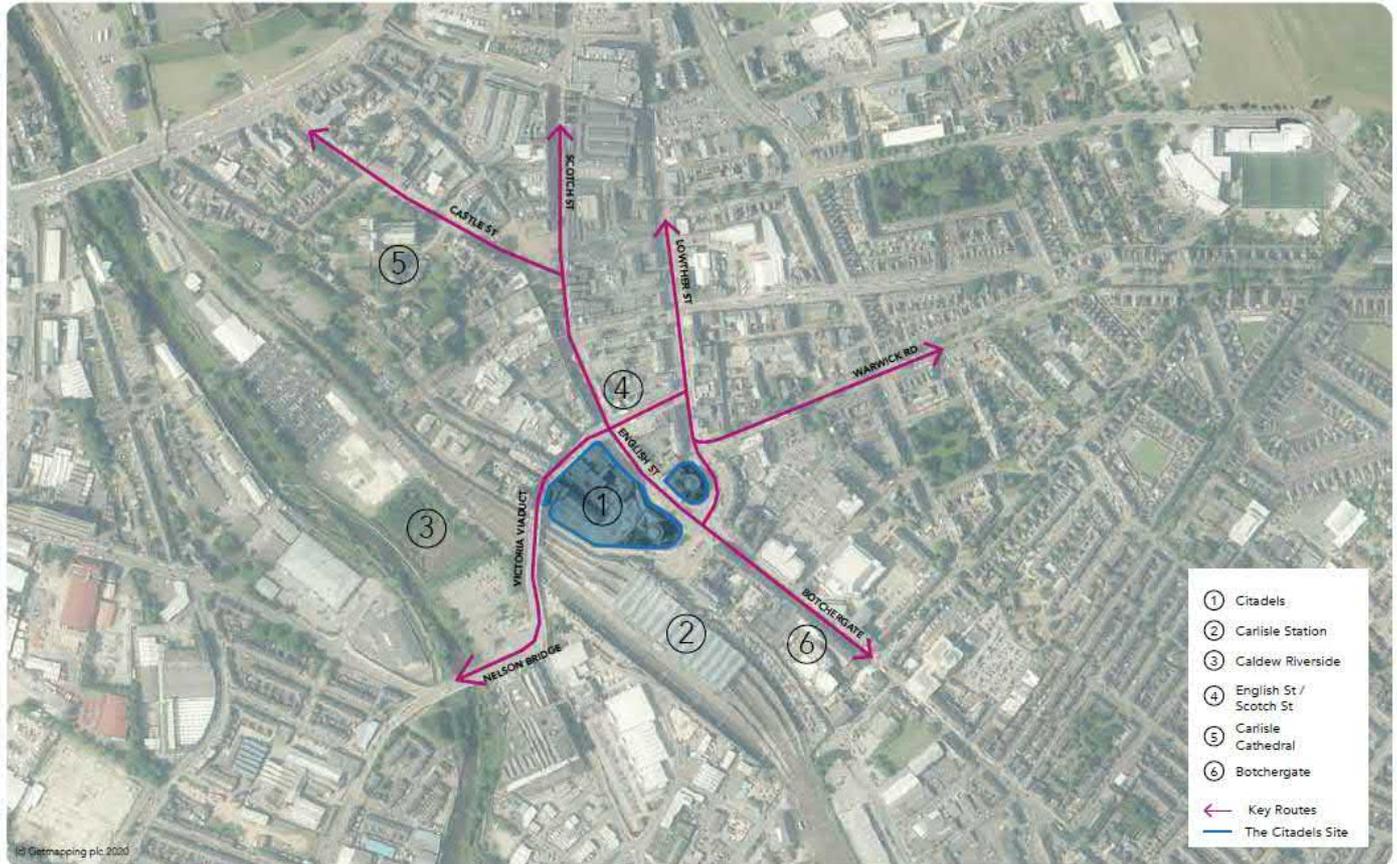
Building on these attributes, with the support of the Borderlands Inclusive Growth Deal there is now an opportunity to deliver a new university campus on this site. Proposals for which are undergoing development and are subject to this consultation.



Carlisle Railway Station and the Citadels buildings.

Image courtesy of Stuart Walker Photography

## The Citadels - Site Context



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## The Citadels - Project Vision

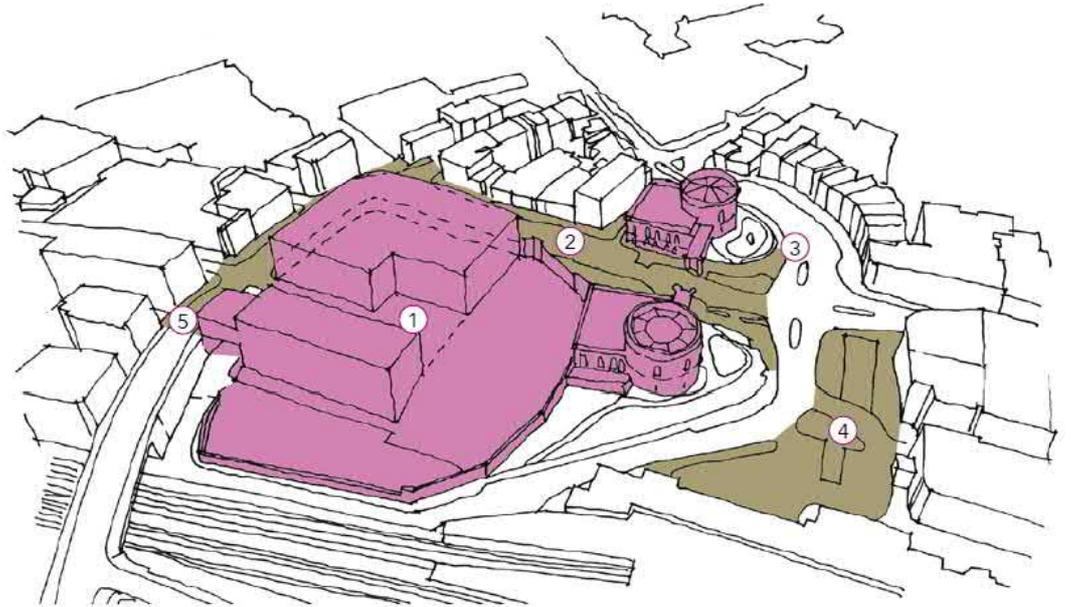
**To bring the iconic Citadel buildings back into use, respecting the heritage whilst creating a modern and vibrant new hub for learning, business and culture that re-shapes the future of Carlisle and the Borderlands Region for the benefit of its communities.**

The Citadels project provides a once in a life-time opportunity to transform Carlisle and the wider Borderlands region in three distinctive but equally important ways:

- ❖ **First**, the development provides a unique opportunity for the **University of Cumbria** to fulfil its role as an anchor institution, catalyst for economic growth and driver of skills development and digital connectivity across the Borderlands region. Carlisle's enhanced role as a University City, at the core of and serving the Borderlands, will play a pivotal role in the attraction and **retention of young people and talent**, raise skills levels aligned to the future economy, facilitate and drive innovation and provide start-up opportunities and collaboration space for our entrepreneurs and businesses.
- ❖ **Second**, is the role that the site has in placemaking. The Citadels boasts outstanding and distinctive historic architecture in one of the key gateways into the city centre, linking the main commercial area to the train station. It provides the potential to create long-term sustainable uses for these iconic buildings, to open up this historic site to reinvigorate the city **creating a destination and cultural hub** for the creative and performing arts that can instil a greater sense of pride in the city and provide a symbol of regeneration for the Borderlands.
- ❖ **Third**, by placing the **University of Cumbria at the heart of this scheme**, there is potential to position the Carlisle Station Gateway and Citadels site as an Innovation District and accessible destination for higher education, business and cultural interaction.

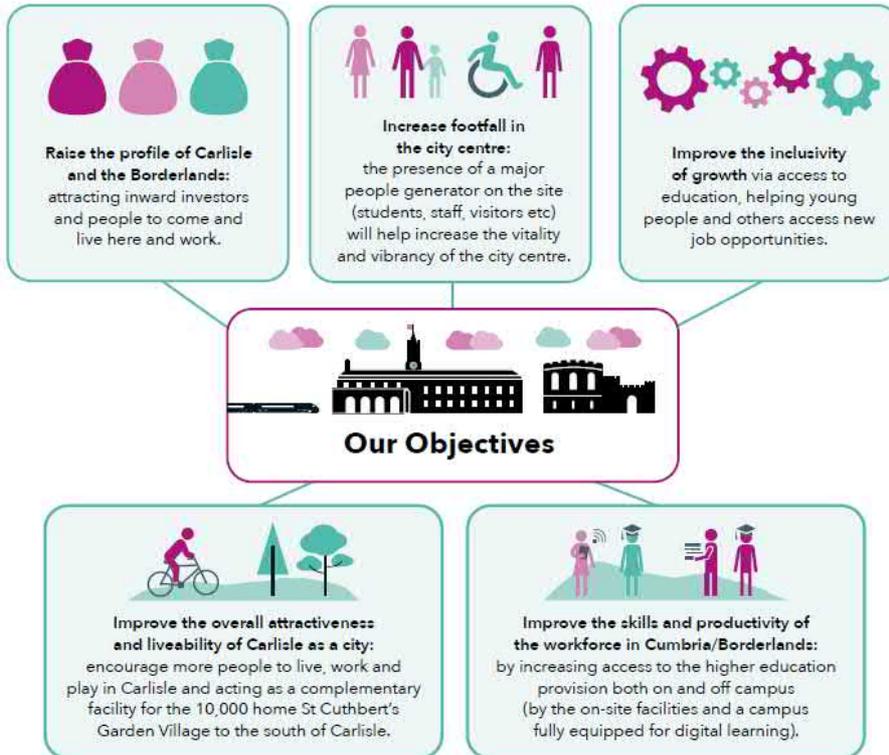
## The Citadels - Site Opportunities

1. New University Campus  
Incorporating Historic  
Citadels
2. Strengthen the role of  
English Street
3. Build on the character of  
the Crescent
4. Connect and interact with  
the Railway Station
5. Connections to Victoria  
Viaduct and West Walls



## The Citadels - Project Objectives

The project fits closely with Borderland Inclusive Growth Deal objectives and the emerging Local Industrial Strategy (LIS) for Cumbria by addressing five objectives. Let us know what you think.



## The Citadels Site

The Citadels are some of the most iconic and historic buildings in Carlisle originally built in the 16th century. The two bastions (subsequently rebuilt in the 1800s) known as The Citadels used to house the civil courts in the East Tower, and the criminal courts in the West Tower. More recently, the buildings were occupied by Cumbria County Council.

The whole site, including the Citadels buildings, adjacent properties on English Street, and the land to the rear of the site, extends to some 1.65 hectares and sits on a key gateway entrance to Carlisle just outside the railway station.

The project involves re-development of the Citadels site for a range of uses designed to revitalise the city centre and Carlisle, attract more people of working age and contribute to the improvement of productivity across the Borderlands region.



Images courtesy of Stuart Walker Photography and archive images courtesy of Cumbria County Council

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## The Citadels Site - Proposed Uses

The project proposes a comprehensive redevelopment of the site led by the delivery of a new 13,800 sqm campus for the University of Cumbria as the anchor occupier and with complementary leisure and cultural elements to increase vitality into the city centre.

The Citadels site is to be developed for the University of Cumbria and other uses will be incorporated within the scheme. Alongside this, we are considering what else can be delivered to make the most of this location.

The role of the business case will be to develop the preferred way forward and to test alternative design and layout options. This will include an option assessment to inform a decision on the preferred option that will be developed to concept design; this will be the focus of work over the coming months.

This preferred option will form the basis for the business case through which the case for delivery funding from the Borderlands Inclusive Growth Deal will be set out.



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## The Citadels - We Would Like to Hear Your Views

What do you like about the Citadels and the area surrounding these buildings?

How do you think this area can be improved?

- ❖ How can we bring more life and activity to English Street and the surrounding area?
- ❖ How can we improve pedestrian access and access for transport including cyclists and public transport?
- ❖ How do you consider making improvements to this area can support the wider community and local businesses?

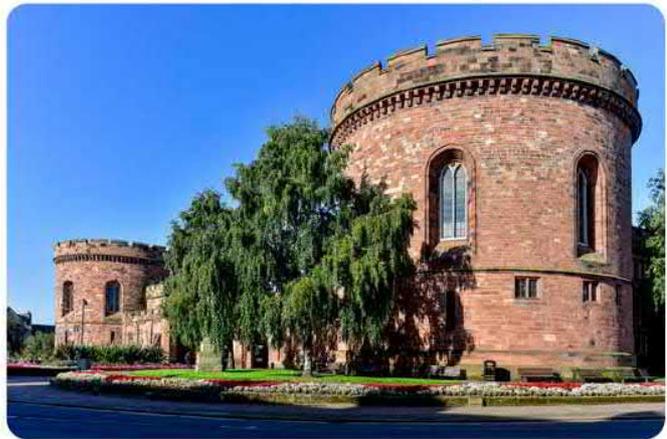


Image courtesy of Stuart Walker Photography

## Our plans to transform The Citadels are in the early stages of development...

Your views and ideas will help us shape our plans, to make sure we design a scheme that fits the needs of the development's potential future users, as well as the objectives for the Citadels, Carlisle and the wider Borderlands area.

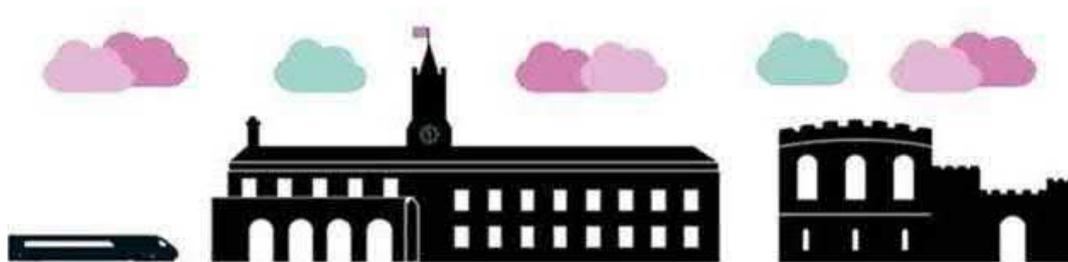
We would like to understand more about what you consider to be the best features of the Citadels and the area surrounding them and what you would change.

For more information and to give your views, visit [www.cumbria.gov.uk/csgcc](http://www.cumbria.gov.uk/csgcc)

**Following the end of this consultation the next steps are to:**



## Appendix 2- Public Consultation Letter



### The Citadels Public Consultation: Thursday 14 May - Thursday 4 June 2020

Dear Resident / Business

#### The Citadels Redevelopment – Public Consultation

As a nearby resident to Carlisle’s Citadels, we are writing to inform you of a public consultation on-line event which will go ‘live’ on Thursday 14 May. Details of the scheme and the opportunity to provide feedback can be found at [www.cumbria.gov.uk/csgcc](http://www.cumbria.gov.uk/csgcc)

We would like to know what you think about the Citadels and area around them and the potential for their future use?

The Citadels are a major gateway into the city and are a key part of the history and identity of Carlisle. As part of the Borderlands Inclusive Growth Deal, £50 million of funding has been allocated to bring new purpose to The Citadels to: revitalise the city centre and Carlisle; attract more people of working age; and contribute to the improvement of productivity across the Borderlands region.

Plans are in place to transform the Citadels Buildings and the adjacent site of 1.65 hectares to become a new home for the University of Cumbria and other complimentary uses. This site can, potentially, be transformative to the character and status of Carlisle and the wider Borderlands area.

The Citadels are some of the most iconic and historic buildings in Carlisle originally built in the 16th century. The two bastions (subsequently rebuilt in the 1800s) known as The Citadels used to house the civil courts in the East Tower, and the criminal courts in the West Tower. More recently, the buildings were occupied by Cumbria County Council.

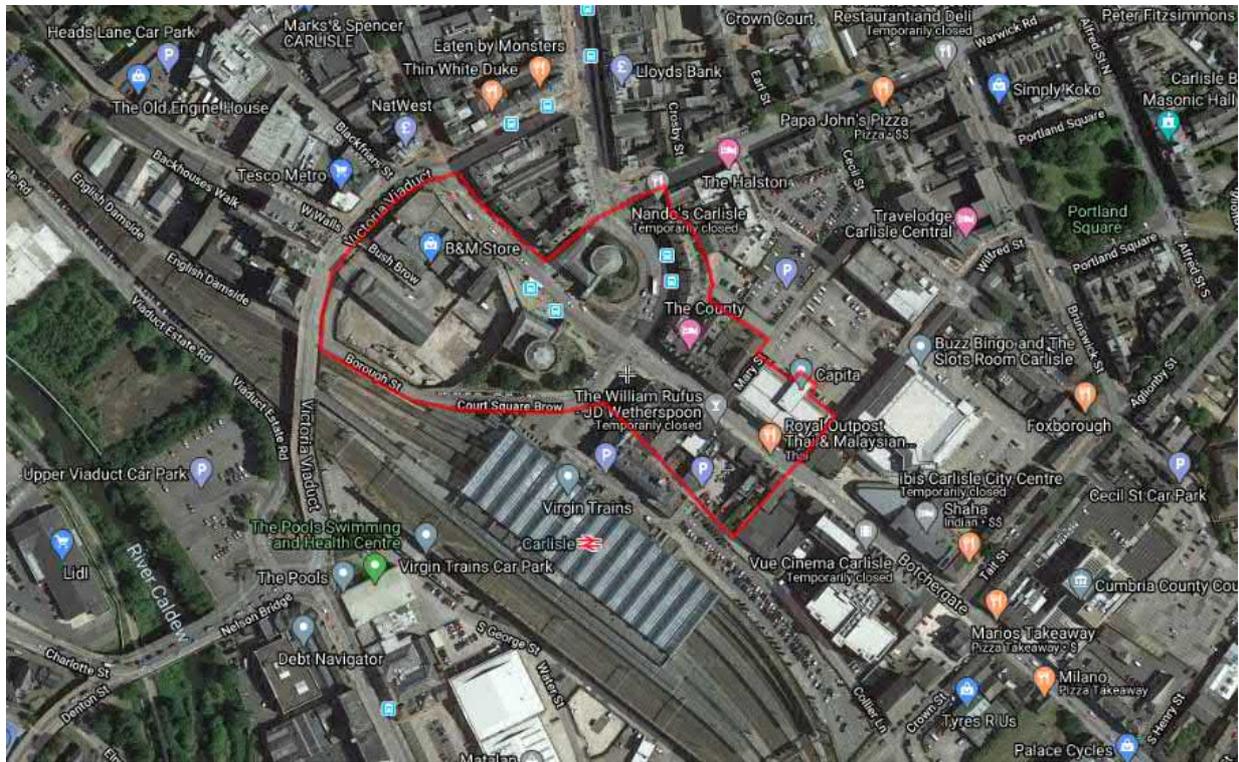
We welcome your views on the Citadels proposal. If you do not have access to the Internet but would like to view the consultation material, or simply give us your views, then please write to us at:

Citadels Consultation

C/o Project Lead - Capital Programme, Cumbria House, 117 Botchergate, Carlisle CA1 1RD



## Appendix 3- Public Consultation Letter Distribution Area



## Appendix 4- Public Questionnaire Questions

### The Citadels Public Consultation- Survey Questions

1. What is your postcode?
2. Which of the following best describes the reason for your interest in this consultation?
  - Local resident employed in Carlisle
  - A local business owner
  - Studying in Carlisle
  - A commuter through the area
  - A visitor to the area
  - Not local but interested
  - Other
3. Do you think our objectives for the Citadels are about right? Are there any you would add?
  - Yes, about right
  - No
4. What do you like about the Citadels and the area surrounding these buildings?
5. How do you think this area can be improved?
6. How can we bring more life and activity to English Street and the surrounding area?
7. How can we improve pedestrian access and access for transport including cyclists and public transport?
8. How do you consider making improvements to this area can support the wider community and local businesses?
9. To which gender do you identify?
  - Female
  - Male
  - Self-define
10. Do you consider yourself to be disabled?
  - Yes
  - No
11. What age are you?
  - Under 16
  - 16-24
  - 25-34
  - 35-44

- 45-54
- 55-64
- 65-74
- 75+

12. Did we provide enough information for you to respond to the consultation?

- Yes
- Partially
- No

13. Is there any additional information that you think would be helpful?

14. Did the questionnaire allow you to express your opinions fully?

- Yes
- Partially
- No

15. Do you have any further comments on the consultation process (not the proposals themselves)

## Appendix 5- Individual Responses to each of the Public Questionnaire Questions

**\*Please note: The responses presented in Appendix 5 below have been extracted directly from the public questionnaire survey via Survey Monkey. They have not been checked for spelling mistakes or any additional errors. There are also some duplicate responses\***

### Question 1-

What is your postcode?
Open-Ended Response

CA3 9JL

CA3 0LF

CA1 2LX

CA2 5NF

CA3 9JS

CA3 9NP

CA16 6XQ

La22 0ph

La22 0ph

CA1 2QS

CA3 9JD

Ca1 3la

Ca5 6jb

CA82HQ

CA1 1LB

CA3 9RA

CA3 9AQ

DG13 0DQ

CA1 3TQ

CA1 1JZ

CA4 8LD

CA3 9AG

CA7 2JD

CA4 0PB

CA2 5LT

CA4 0PB

CA1 3TR

CA2 4ST

CA25WD

CA2 5QN

CA56BD

CA26AJ

CA6 4AH

CA89DH

LA8 8JB

CA6 4NN

Ca25sw

Ca25sw

Ca25pa

CA3 0DH

ca25qj

CA3 8TP

CA2 4EG

CA1 2AN

Ca2 5jt

Ca56as

CA2 5PF

Ca64bz

CA11 7QY

CA8 1GH

CA8 1LE

CA2 6LF

CA3 9JD

CA130GW

CA2 7HY

CA11 OST

CA48DS

CA2 6PU

LA1 3RX

100265

CA3 9JD

CA5 6LS

CA39JD

LA89PW

LA89PW

ca1 2aq

CA4 8DE

CA5 6BB

Ca48lp

CA56AA

ca1 2au

DG2 ONF

Ca3 0ez

Ca3 0ez

CA7 1JD

la89qg

Ca25jt

Ca6 4eu

CA3 9AU

CA3 0AZ

CA24ee

CA57JE

CA2 5HW

CA14 1ST

CA3 9BF  
CA1 2TA  
CA3 0HX  
CA3 9HU  
CA2 4DQ  
CA2 4PF  
CA1 2HH  
CA1 1HR  
CA3 0DD  
NE404UA  
CA3 0LN  
Ca2 4ay  
CA57LB  
ca82jj  
EH7 5HL  
LA89NB  
CA1 2NY  
CA2 6RN  
DG16 5DB  
S64 9NL  
CA38TZ  
CA4 8BJ  
ca8 1gh  
ca8 1gh  
CA4 8BJ  
CA8 1GH  
LA5 8HS  
CA1 2aj  
LA11 7EZ  
CA1 2HH  
CA10 1JT

LA12 7EU

CA2 5JY

ca3 9bq

CA1 1LS

DG13 0AU

CA14 3RH

Ca3 9nn

CA139LN

Ca27rd

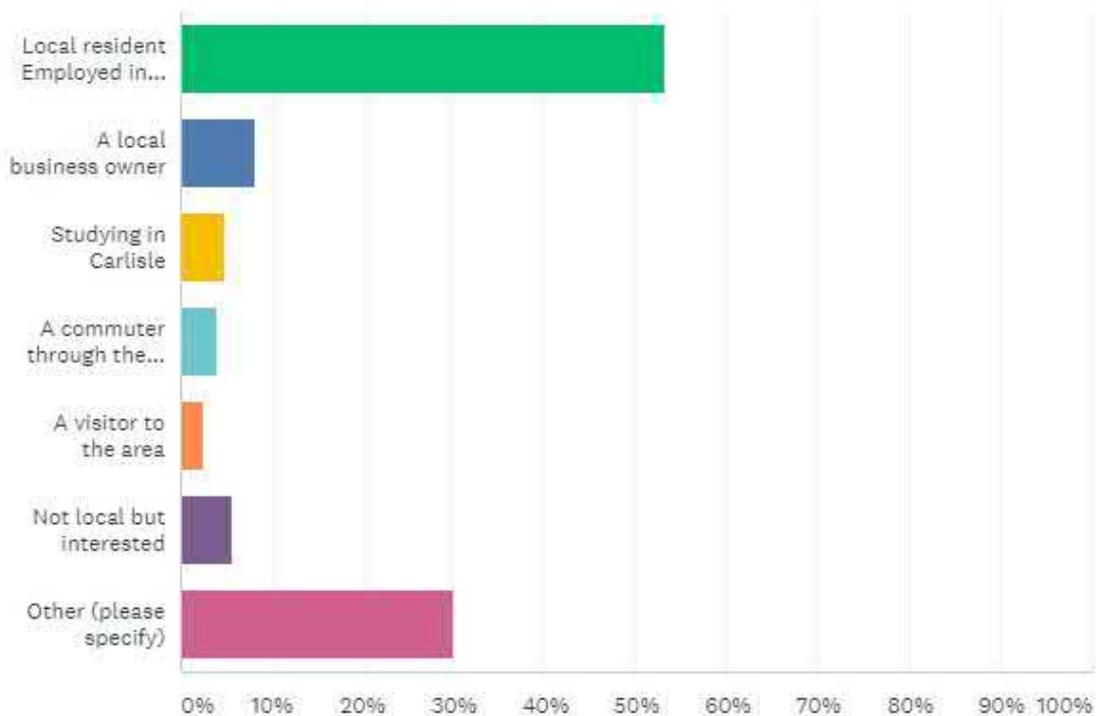
Question 2-

Q2



Which of the following best describes the reason for your interest in this consultation?(Tick one only)

Answered: 124 Skipped: 0



**Which of the following best describes the reason for your interest in this consultation? (Tick one only)**  
**Other (Please specify)**

- Local retired resident
- Cumbrian tax payer
- A Cumbria county council resident
- Local resident
- Local retired resident
- local ---involved in community projects and activities
- Local (Carlisle) resident employed outside Carlisle
- Retired local resident interested in local history.

Retired in Carlisle.Travel by train a lot.

Local resident retired

Local Heritage Guide

Local resident retired

Resident retired

Local resident in Carlisle

Resident

I work in Carlisle

Visiting Professor at UoC and local resident.

9

Local resident retired

Employee of the university

Local Historical tour guide

Previous Student at Carlisle College of Art

Honorary Fellow of the University

Retired resident who has lived here and worked all my life in Carlisle

Resident,retired. Council Tax Payer

Hon Fellow of the University and Cumbria resident, frequent visitor to Carlisle

Local Resident employed outside Carlisle

Local resident employed outside Carlisle and former student of the University of Cumbria.

BAME focussed charity

Education professional (retired)

Local resident, employed elsewhere

University Alumnus

Previous student

University of Cumbria employee based in Lancaster

Working in the area and potentially moving to Carlisle

Work for the University of Cumbria

University of Cumbria staff

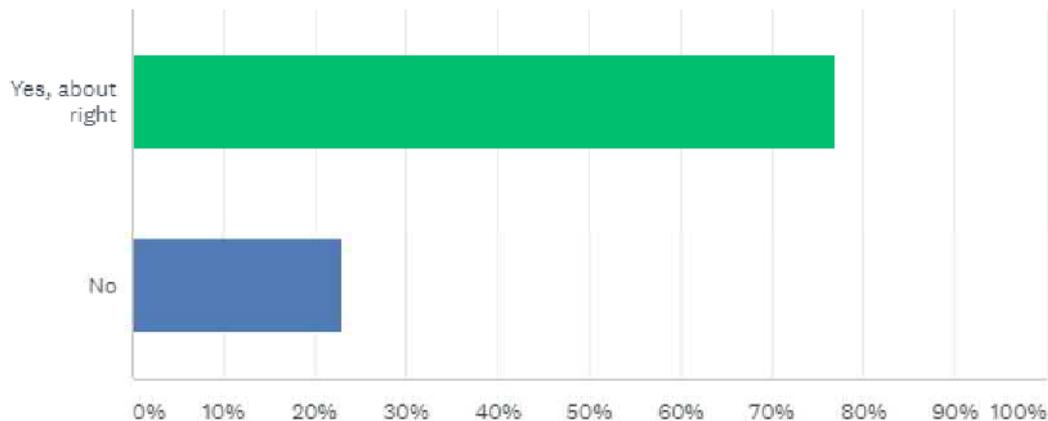
### Question 3-

Q3



Do you think our objectives for the station are about right?  
Are there any you would add?

Answered: 117 Skipped: 7



#### **Do you think our objectives for the Citadels are about right? Are there any you would add?**

Besides a university, include arts and culture. Carlisle is sadly lacking. Needs a theatre, gallery. I would like the Citadel Buildings turned into a museum tourist attraction Increase the number of people visiting Carlisle by train.

There is little evidence in terms of transport need.

There is little evidence of demand in transport terms

Transport Hub connect centre as well

Relocate City Council as will be much more inclusive for residents to use buildings. Civic centre can then be used by university

Great problems over access to the station by car, coaches and rail replacement coaches and access to the station car park remain. Could better use not be made of the west side of the station once the site of The Pools becomes available.

Keep buildings which are interesting and don't demolish anything without a wider consultation.

As long as the traffic flow is taken into consideration, there are some narrow roads & also a heavy flow of traffic in places

The objectives for the station are good but to think that visitors 1st impressions of Carlisle are when they arrive is missing the journey in to the city centre from the outskirts. I think investment in improving the aesthetics of the routes in to the station is important as well, granted that most will be in private ownership & will therefore be more difficult influence/affect.

Increase opportunities for small business and start ups

Hope the building will not be higher than the existing roofline visible from English Street

The plans for the James St area are daft

The plans for the James St area are wrong

More hotels or small accommodations for visitors/tourists .

Leave the area alone!

I cannot comment because there is no detail on the station in my set of consultation documents, they are about the citadel.

Make sure they have decent food to buy before getting on the train, upper crust or bagels?

Closing of laser quest. Laser quest is somewhere for families to go for a day out

The council was woefully slow in dealing with the Central Plaza, leaving multiple businesses on Bush Brow closed for a length of time. Now the council intends to bulldoze local businesses on Bush Brow in what can only be described as an underhanded move at a time when they (the businesses) are weakened.

Difficult to ascertain any detail on plans provided that focus on the Citadels area.

I do not understand the need for new university buildings in the City Centre. The existing campuses are fit for purpose and with universities moving to on line delivery it does not make sense to be investing public money into more buildings. Tourist visitor centre

I have always thought that one of the citadel should be a fantastic tourist information centre accessible to locals and visitors alike.

The university of Cumbria does not need a new campus. There are 2 suitable campuses in Carlisle and with the event of covid 19, there is less need for a physical presence. Universities will be shrinking in size not growing. This development is unnecessary. Also, there is no consideration of transport or parking requirements for students.

There's no detail about the station in the report

More publicity for the project regionally.

Consider the Congestion on this site

Promoting tourism that the new university campus will bring. It will create a buzz and bring students into the county- it should also promote a destination for their families and friends to visit. creating this type of buzz/ destination will encourage long term retention of skilled people into Carlisle.

Promoting tourism that the new university campus will bring. It will create a buzz and bring students into the county- it should also promote a destination for their families and friends to visit. creating this type of buzz/ destination will encourage long term retention of skilled people into Carlisle.

Any development that will bring extra traffic should be out of the city

Enhance international rail offer Car parking must be improved.

As a student who has studied at the Fusehill Street Campus for 3 years, the appeal of this University was that it gave the opportunity to study in a small and quiet area (compared to the larger city style campus of Northumbria and Newcastle). A Campus in this location , with traffic and busy city centre noises could be distracting , also increased members of public wandering around facilities, which we pay over &9000 a year for. This amount of money going into creating a new 'upmarket' campus seems slightly insulting when the

university couldn't even afford to keep a student bar open ( and are yet too offer any compensation since going online due to Covid-19).

The objectives for the Station are unclear. Consideration should be given to using the station for serviced office space, cycle and other vehicle parking.

Tourism. Something for everyone, not just academics. It's a historical building and should be open to everyone.

**Question 4- What do you like about the Citadels and the area surrounding these buildings?**

Historically elegant and it's history should be capitalised upon. A mix of history and modern can be juxtaposed here leading into the city centre.

The Citadels are beautiful buildings and an impressive entry into Carlisle when first coming out of the train station. All visitors should have access to these buildings. Not just students

I think those Citadel Building are iconic gateway to the city

Convenient to access on foot, traffic reduced by the one way system and other traffic diverted around The I love these old buildings - very little of historical interest remains in the City centre with various poorly thought out developments having over modernised it PLEASE do NOT alter the facade of this area - it is Historic, easy access

They are an elegant gateway to the City from the Station

They are historic and beautiful

They are very beautiful

These such building have tremendous interesting history as well as utmost importance to link business development for future job growth. And to my personal local university experience it will make a perfect business school for university of Cumbria along with sporting activities in place.

They architectural but not particularly inspiringly used. Buildings could be better light up in colour to create powerful night ambience . See Buchanan street in Glasgow for example. The gardens green space in centre of town like havens but not particularly imaginatively designed. The flower displays add much needed colour and cheer. Be nice to see beautiful new railings restored to garden walls perhaps modern design to suggest new confidence for future prosperity. I like to see citadel used so whole community can benefit not just students. Be nice to see rooftop cafe restaurant to visitors and residents can enjoy good views. Maybe adding glass domes to revitalise the architecture in bold confident way. One citadel building could perhaps Historical value to the city

Great architecture, well connected to station, central, historic  
Historic interest, beautiful buildings.

Historic gate into the city

They are covered in bird droppings, smell of urine and are slowly eroding.

They are part of Carlisle's heritage which helps the city to attract vistors and inward investment  
Historic Convenient for travel

Not only the Citadels and former jail wall but also the frontage to English Street shops are imposing and provide a warm aspect from the station due to the use of local sandstone. the potential to create a significant area with a sense of place that will stimulate civic pride. Historic architecture and open, semi.garden Style Outstanding architecture.

Their link to history, including the Old Gaols and Court Room. These should be made into a heritage/museum site and not be eaten into the university's plans. More could be made of the links between the Citadels and city walls with the Castle and Hadrian's Wall. With careful steering/information this could then help steer visitors to the Guild Hall, Tullie House and the Castle making for a much more cohesive heritage trail. It might The Citadels are and could be an enhanced tourist attraction in themselves maybe in partnership with Tullie House, and the buildings in the Crescent and station square are architecturally interesting.

Their link to history including the Court Room and old Goal Cells. These should be made into a visitor's attraction/museum and not eaten up into the University plans. More could be made of the importance of the Citadels and city walls, including in relation to the Castle and Hadrian's Wall. This could then steer visitors onto The Guild Hall, Tullie House and the Castle. With careful explanation it could really help visitors make the most of what is already on offer and perhaps encourage tourists to extend their stay.

An impressive gateway for visitors to Carlisle

The look of them & the historical value

Fantastic gateway to city on a par with any city in UK.

They are very handsome buildings and should be opened up to the public in some way - I am sure the view from the top is worth seeing

The feeling of History & space. Carlisle is a very attractive City, it just doesn't make the best of what it has. We need to enhance the historic side of the area and remove the nearby pubs I think it is a very impressive and distinctive entrance to the city centre.

Imposing historic buildings which offer an opportunity to build on Carlisle's presence and welcome for both residents and visitors.

Historic grand buildings that are iconic for Carlisle. They also house two historic courtrooms

The historical buildings and sense of place make a fabulous "opening statement" for visitors to the heart of Carlisle. It shows of power and strength and good design, missing in other areas

There looks

History but not a university! Bad use of a historic building

They are iconic landmarks providing an attractive entrance to the city's shopping centre

Train is an important part of the everyday commuting and also an essential tourism transportation . Train station is the gate to allow business ,people and students to come the regions. Parking and more essential shops near station would be helpful .

It's fine the way it is, bringing the University there would ruin it.

They are a feature of our town and look stunning as you drive up botchergate.

I like the historic buildings and the garden area around them.

After a recent tour around the citadel I didn't realise how well preserved they are inside. I have paid much more money in Lancaster, York etc to visit sites just like these & yet after living here all my life I didn't know what was in there. The Citadel towers/court/ cells could be a great tourist attraction with a cafe spilling out onto the grassed area. It seems a shame to put a university inside.

The gateway to Carlisle. An ideal place to welcome students to the city

Iconic historical part of the city

The building are dirty and look awful there a blight on the city

The rich history and the striking architectural style of the citadel buildings - it could make a great 'gateway' into Carlisle.

I like the idea of bringing the university into open access for the public (amalgamating with library and leisure services as well as the job centre) I do not think the citadel building site is remotely big enough for core Carlisle site for University of Cumbria functions. And is practically inaccessible to car users which will fail to serve mature students who need to juggle child care and part time jobs with study..

Citadels are fantastic, a lot of Carlisle is falling into disrepair or closing due to having to pay for parking, students will help this a little but give people free parking for two hours and the city centre will be alive again! worried about the traffic as it is a poor system at the moment and some more would need to be pedestrianised so all this I am sure you have planned for???

The history of them

It's a beautiful, distinctive part of Carlisle with a rich history. It welcomes visitors to the city who arrive through the station and the redevelopment of the site is a brilliant idea.

Historic

Historic, cultural significance. Striking architecture. Central position.

Attractive iconic and historic buildings with great potential to offer a memorable entrance to the city.

The buildings provide an impressive entrance to the city centre from the station

The history. Very unique landmark for Carlisle It natural environment and memories it had.

Attractive buildings immediate view of city from train station

Revitalisation of these old buildings. It is a really good space in the heart of the city, which is under utilised and not well invested.

The buildings are iconic and unique in Carlisles history. Along with the railway station they are a historic part of Carlisle and could be a great area of welcome to passengers alighting from the train.

Their historic value

Shopping, retail, leisure, historic character, architecture

It is an imposing structure for both pedestrians and motorists. Pedestrian shopping areas nearby.

The incredible history of the towers, court rooms and cells. This area is the least altered of all our entrances into the old city and the heritage if changed or altered will be lost. It is absolutely essential to ensure that locals and visitors to our city have continued access to view the incredible treasures which most residents never realise we have.

The historical quality, the sense do plaid etc, the centrality. I

like the Citadels as an important entry to the City this is a historic building. it should not be used for a university

How they give an almost "iconic" image of Carlisle and be used as a tourist guide point.

Historic nature, impressive landmarks, lots of history (which we should promote more). Quick access to the high street.

Historic nature, impressive landmarks, lots of history (which we should promote more). Quick access to the high street.

picturesque but if little use

Connection to history and they create a centre- point for the city  
History and provenance.

Grandeur of them as a entry to the city.

Fantastic "gateway" to the city as you arrive by train

Historical and will be put to good use rather than leaving empty or unused.

They are pleasant and distinctive.

That it will make use of the historical buildings and hopefully stop them falling into disrepair.

Good space when visitors arrive at the station

The area is intrinsically attractive, with the unique Citadels buildings as a key element. The area gives the city the opportunity to have a distinctive approach to the centre

Real landmark setting that provides gateway to the City Centre and has potential to create a fantastic first impression to visitors arriving by rail.

The connections to the railway and the building themselves are lovely

Very attractive, unique, historic. Has an "open" feel with English Street being wide and flows into the pedestrian area. Some nice planting outside the Citadels. The arcade opposite has potential too.

Historic look. Close to railway station.

Historic aspect. Beautiful structures Iconic of Carlisle

The historical gateway to the city, the gardens surrounding them

The Citadels are just majestic and a an historic entrance to the City of Carlisle. They represent safety and protection and a warm welcome to visitors.

It's central to the city, next to the hub of the centre and part of the history of Carlisle

The Citadel buildings are iconic - the area surrounding them is drab

This is such a lovely area with so much potential and this idea is fantastic. It will look so impressive to visitors arriving in the city and will give a superb first impression. Having the university at the very heart of the city will be great.

Impressive gateway to the city

Iconic buildings with good architecture and history

Historical significance and its architecture. the feeling of open space around it. The fact that it is still here, suggesting respect for the city's past. it respects the integrity of the area whilst bringing redundant buildings back into use.

These buildings have distinctive architectural and historic interest. Consideration should be given to using the rooftops areas for cafes, bars and/or restaurants.

I like the history of the buildings, and I believe this proposal of a new uni campus, would only add to it. I believe it to be a good idea

Lovely architecture, but cars and parking outside of the station is poor. Parking and drop off, pick up should be moved elsewhere.

The history. The look and the feel of the sandstone is a great feature for the city.

I like the history behind it. Changing it into a university campus should not happen as it's all historical buildings that without it wouldn't give the history Carlisle has to offer.

The university use is a terrific idea. Congratulations!

The represent local history and character of Carlisle, providing a great visual entrance to the town centre  
Getting people in to the city centre and utilise the citadel which is currently wasted.

Iconic buildings that provide a natural gateway to the city centre. The Crescent is an attractive architectural feature.

These are beautiful buildings and the area could become a really vibrant city centre location

Impressive entrance to the city

Feels like the heart of the city. Accessible. Pedestrianised.

I like the history and the citadel themselves, that's about it, rest of area is very run down and shabby. I love the idea of using the Citadel buildings for the University of Cumbria. It would be a good focal point as well as improving and revitalising the area.

Attractive welcome to the city

I like how these are close to the city centre and train station.

The history and how they have been preserved

Historical building, gateway to the city. The flower gardens used to be incredible, they should be again.

## Question 5- How do you think this area can be improved?

The old shops need to go. A more welcoming clean and practical gateway to the city. Incorporate history and new buildings (shops, gallery, cinema (IMAX), theatre and facility within university campus for a theatre to allow art students to put on shows.

The whole area needs cleaned up. More trees, Water fountains and seating areas. English Street which leads into the town centre is embarrassing. The shops are filthy and dingy. Both the crescent and English street should be beautiful, manicured and adorned with flowers, greenery and better shops and cafe's, places to sit. Not charity shops, betting shops and the likes. This part of the city needs to appear more upmarket as it is the gateway to Carlisle. more green spaces trees

More traffic reduction by sending all northbound traffic by The Crescent and reinstating two-way traffic on Devonshire Street. The tight turn onto Devonshire Street could be eased by removing a northbound traffic lane on Lowther Street.

It needs to be cleaned and get rid of beggars under the arches of the citadel buildings

Easier access, lighting and less smokers

Better parking immediately in front of the Station. Otherwise it's OK as it is

There are lots of things. However I object to the scale of public funding being allocated to this project, including from borderlands. Borderlands is supposed to be about inclusive growth and think that more of this needs to go to parts of Cumbria that need it more. If the scheme is that good, why has there been limited private sector interest and where is the private sector money in this scheme. I accept the need for some public pump priming but not 50 million.

There is lots that can be done but I do not agree that £50m of borderlands And other money should be spent on it.

Small bridge been built with a water fountain in place to attract more visitors. Traffic management alongside BOTCHERGATE night economy completely transformed Less takeaways and drinking establishments less operating hours and new licensing system in place .

Create transport hub and better infrastructure. Combined bus and rail station with better roads north south running parallel with West walls and going under railway joining London road. Help Hotels Better designed urban spaces less street clutter , smarten and revitalise gardens , cycle ways, night ambience lighting showing off buildings . Use columnar trees to improve street scenery.

Open the citadel buildings as a tourist attraction...original docks and condemned cell etc

Better public open space, more footfall, nicer link to main high street, mixture of things happening

Less traffic, more pedestrian access. More cafes/ restaurants/ facilities

Lots of life and busy-ness in the Courts. At present they just seem empty buildings  
Flatten the lot and build new buildings.

By rebuilding the the remaining site to fit in with the Citadel buildings. Get rid of the buildings to the rear of the site

As planned Bus station combined with train station

Remove the remainder of non-public transport traffic from here and Victoria Viaduct

High quality architectural enhancement. Good interpretation, a sense of 'the university is ours and we are proud of it.

Pedestrianise it further, currently overburdened with traffic restrictions which are of poor design/layout  
Greater public access.

More green spaces, more plants, tree and grass. It would be worth thinking about how Botchergate functions and how intimidating it can be on evenings and weekends. With it being in such close proximity this could really put some people off staying in the English Street area.

Maybe some kind of grants to assist businesses to maintain the appearance of the buildings would help as well as shop frontages which are actually in sympathy with rest of the buildings.

Improved green spaces, more plants, more grass ect. Changing how Botchergate functions and how intimidating it can be on evenings / weekends as this will impact how people feel about being in the area at certain times of the day.

Repair the surrounding wall. New sculptures? Provide a pedestrian crossing in line with the citadel walls.

Remove large tree by east tower.

Tidy up the top end of Botchergate (all of Botchergate)  
Buildings must be protected and used.

Access to the Railway station needs to be better managed and Coach replacement services handled better and more made of the crescent.

Upkeep, it feels very tired. Botchergate in particular in becoming run down & doesn't offer a very broad range of amenities.

We need to enhance the historic site itself with more emphasis on railway history , Roman sites and remove tacky pubs and late night take away style buildings

Access at rear of the area I. E. Near the station needs to be looked at. Would there still be access from the lower Gaolyard?

I would support the generality of the proposals.

Needs to be brought back into use. It is just moldering and decaying at the moment. If the University of Cumbria can utilise the space - great!

Better planning regulations to reduce some of the poor quality shops and frontage on the crescent. This would need to be extended to the top half of Botchergate. Remove some of poor traffic systems (presumably by the station project)

Uni occupying site

Make it a mix use museum small independent shops, art anything but school

Simply by being used and not being allowed to fall into disrepair like Central Plaza hotel

Attractions, car parking , food courts , resting places , security /hygiene coverage monitoring and yearly improvement assessment.

Clean it.

Turn them into a museum piece for everyone to enjoy.

The crescent full of takeaways is really grotty

Carlisle is a historic city add to its history rather than covering it up, use the Foodbank side for the university & the other side as a tourist attraction. You can get off the train straight into the Citadel, coffee then up to the castle etc Students could have an area for push bikes there are plenty of cycle ways for them to navigate the city

Bring it back to life.

Used as a museum & leisure facility

Knocking it down and having a nicer building for students

The area needs vibrancy, which I think having a university population will contribute to. I think the city of Exeter is a great example of a vibrant university city similar to Carlisle. Creating a vibrant city makes it an inviting prospect to work in Carlisle and set up business there. I think having more opportunities for local businesses to establish themselves in key areas would add to the 'identity' of Carlisle. I also think that nearby Botchergate can be off-putting for some

More parking, all parking with photo capture or tree shade.

Busier, better roads, better system, more pedestrian areas more shops reopened and improved free parking so people can spend money in Carlisle.

More businesses

By bringing the buildings back into use it will help secure the future of the area. Make it easier to move from the station into the city (down English Street) and Botchergate. At the moment it focuses more on traffic movements rather than encouraging pedestrians to explore.

Pedestrianise

Key routes through for cyclists and pedestrians. On street café(s)

Consistency of appearance of shop/restaurant/bar fronts to give it character. Open spaces to sit. If possible pedestrianised. Ensure that botchergate is not left out of development plan otherwise it will look like the tale of two cities! create more traffic free zones, plant trees, make it a park.

The area around English street doesn't feel very vibrant. Something like the proposed campus could add a cultural vibrancy to the area

By keeping it natural even if there be new. Development that will benefits all.

Visitor centre. Pedestrianise. Cafes and shops for travellers.

Development of a university campus in this space will be a major improvement - the overall look and feel, bringing vibrancy and investment. Removal of the down at heel buildings (eg the building currently occupied by B&M Bargains).

Less traffic and more of a square/ people friendly area, celebrating Carlisles iconic buildings and rich history. improved cycle route, pedestrian access improve use of outdoor space, creation of a public square

Removal of paddlers and sellers. Removal of homeless. It is essential that the homeless have accommodation and supervised tasks of employment.

Street furniture, greenery. Cafe culture. Outdoor heaters.

By considering how students will be employed taking in to consideration that the Art & Design Market gives a significant contribution to the economy, Carlisle has relied on the Romans and the Lake District too long open it as a museum or visitor centre

By providing an area that can be used 7 days a week and have various uses.

Making a sense of occasion about the history of our city- we have so much to offer with the rieviers, cathedral, station, citadels. We need tours and a tourist offer like york/ chester etc which will compliment the airport and links to the lakes. We have enough history to offer and the university will help to create this footfall within the town. Also, sorry but the homeless people who congregate around the gardens dont give a great first impression. If the whole area outside the station could be opened up to create an impressive entrance to Carlisle, with coffee shops, bespoke shops, trendy bars etc that would be great.

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Small retail and tourist related development

Bringing it to life - and what better way to do that than filling it with students!

Fewer cars, more quiet routes for walking and having a coffee.

Pedestrian areas increased. Remove tacky shops. Link to station area.

the whole area from Nando's to the station and the top section of botchergate should be pedestrianised with loads of bike parking or electric scooter hire

Keep historically correct buildings and contents, don't make ultra modern, keep it in character as much as possible with the building.

By not selling the off fully to a private university. These buidings have a long history of being in the public domain and are also of interest to tourists. Having visited many city centre campus through my work there is an opportunity to make the grounds open and attractive and for there to be good pedestrian and cycle access

Remove the huge amount of takeaways in the area. Upgrade shops and shopfronts in the area.

Better upkeep of gardens around the Citadel.

It is currently under-utilised and is predominantly an area that people walk through to catch a bus or get somewhere else

The adjacent crescent should really compliment this gateway but instead looks grubby and run down with clusters of cheap and nasty pizza outlets etc. This should be the jewel in Carlisle's crown. What other city would allow this?

Improving Cycling infrastructure. I cycle to the station most days and am an experienced Cyclist, Botchergate is awful as a cyclist as well as the cycle path on London Road which is just full of parked cars. with this project there is the opportunity to link cycling and walking infastructure up around the railway station to the Dalston Cycle Path, the London Road Cycle Path and the NCN out towards Kingstown.

More could be done with the Crescent side to improve the pavement (uneven) and the appearance of some of the buildings.

More pedestrianisation. Enterprise Car Club reserved parking for quick, easy car rentals 24/7. A few, small retail units could be added. But beware of adding large retail capacity - there will be no demand.

Pedestrianisation Tidying up of shop fronts Arts/cultural venue - gallery, studios, theatre to encourage those who have honed their talents at university to stay locally and exhibit, teach- dance, art, drama and work in the cultural sector. Currently these people all have to leave Carlisle for big cities like Manchester, Newcastle, Leeds and Futher afield. Carlisle should be leading the way in culture and historical heritage in Cumbria.

More small businesses, improving current shop frontages

Culture and heritage is necessary to be seen to be engaged. Carlisle needs a multicultural centre that engages the city's diasporas as a source of International culture education, that is not accessible and we do not have at all in the 21st century. It is a goldmine waiting to be found! A university that can attract diverse ethnicities to learn, share and experience the international vibrancy that Carlisle has untouched which is there for the taking. Multicultural Cumbria Making the area more sustainable

This project will greatly improve things anyway. You just need to make sure that any congestion problems at the station will be addressed and overcome because in the past there have been real problems.

Woolworths building looks run down

More pedestrian and cycle friendly plus additional greenery and plants

By putting the Citadel into use, for a public purpose - so long as the historic buildings are respected and the development is sensitive and in character.

less street furniture, more greenery, more trees, dedicated cycle paths, a thorough and rigorous continuous litter eradication programme

pedestrianisation, planting and a central water feature

I think the added footflow of the uni would heighten the view of the city as this street is one of the first when entering via the train station. Better for pedestrians

Find a home for the homeless people that often congregate in front of it. Generally a clean and tidy up. Shops surrounding should be leased and not boarded up.

By not turning it into a campus

Traffic-free plaza inside the city wall

Traffic managed so the streetscape has greater amenity value

More use of all buildings in the area. Including all of 'Woolworths' building. Make sure there would be some public access to the citadels.

Improve prestige of businesses on the Crescent - discourage fast food outlets, poor quality pub on corner of Botchergate. Separation of the station and the Citadels by the road is unhelpful. Prioritise pedestrians over traffic.

there certainly seems to be a need for more people being there rather than just passing through  
Get rid of the bargain and charity shops More functions of public interest.

In many ways! Its not pleasant walking round there, especially at night. I often walk home from station at night and there are many drunks round citadel, its just a shabby area that I move through very fast. It is not a great first impression to visitors to our city. I fully support the plans for the proposed new university, I think this idea is very exciting, and will be amazing for the city.

Flowers, local shops and businesses (supported by paying lower rates). I think it would be good to have an accessible theatre venue that is well used by both the art students on their courses and also well publicised and so more people in the city can see performances by the students and also visiting theatre companies, musicians, speakers etc.

By bringing the buildings into use whilst protecting their character and the facades of the buildings along English street - which are themselves attractive.

I feel like incorporating the citadels into everyday life will be good for the community.

More tourist attractions, make use of the undercroft and the history of the area

Clean up the bird excretion, turn it into a world class tourist area.

**Question 6- How can we bring more life and activity to English Street and the surrounding area?**

It's fine to have shops like Primark etc but there needs to be a cafe culture in the City Centre To encourage folk to hang around and create an atmosphere. Bistro, al fresco style cafes and eateries, stalls, flea markets. Due to weather, there could be an area where a roof can be created to shelter from sun or rain. And a couple of souvenir shops!

Need more inviting quirky and original independent stores and cafes to draw people up to that part of town but not attract the wrong type of people. The centre of town can be for high street shopping but the upper part of town near the station should be for more boutique style shops, delicatessens, artisan bakeries.... A vibey mexican restaurant would be great as Carlisle is lacking in Mexican food as well as a sea food restaurant, vegetarian cafe and sushi bar. People love to shop, meet up for coffee or lunch and to see shows. This is how you attract more people to an area. People love to be congregate in attractive surroundings and to see artistic work. At night they like illuminations. Illuminated fountain, trees and buildings. The citadel buildings should be performance venues. They should be turned into classy venues where people can order cocktails and other drinks and all be seated whilst watching a performance or act by one of the art students or independent musicians or comedians, opera singers, magicians, jazz artists etc.... This will attract people into town and use the restaurants, bars and clubs. The hotels need to be improved and brought up to a higher cleaner standard also. A premier inn Hub could be very useful if the citadels become performance venues.

By removing all traffic, except buses/Trams one day

Build on the above by making the rest of English Street pedestrianised, except for deliveries between certain hours and two way cycling.

Lower the business rates so that local businesses can afford to set up instead of cheap national companies that look nasty

Cafes open late, market style shopping

Continue to have on-street events and publicise them to attract shoppers and visitors

Close it all to traffic. Be bold and ambitious and not just another generic and uninspiring city centre scheme.

I have no view

Install lowther arcade to life again more North East buses service from Hexham to stop at the bus stops on a hours basis with border bus already in place. Remove the taxis rank to only onside on the road. Taller trees topical effect .

City Council offices meeting chamber. Rooftop cafe restaurant . Create better amenities and facilities for residents, visitors , cyclists, so can linger and relax. Perhaps interactive water feature and some art sculpture to show regeneration spirit alive and kicking. Lots of examples of this. Andy Scott's Rise sculpture for Glasgow harbour excellent at bringing new confident positive energy to area.

As above

Street food, cafe tables outside, occasional events (eg love parks, Carlisle fringe, borderlines) maybe there, students, businesses

More people living in the centre - flats above Bulloughs and House of Fraser More residential use, more cafés, even pubs

New Buildings, Lower rent, better city centre road network and free parking for shoppers.

By making use of the vacant citadel buildings and introducing smaller outlets in keeping with the University theme. I would also consider moving the library to this location and free up units in the lanes and hopefully reduce overall library running cost.

Pedestrianise

Hard to know what a local authority can do in this respect. Broader pavements and tree-planting will improve the general impression but the town centre is now far too large for C21 needs as a purely retail area and leisure is already more than well catered-for by Botchergate and the area around Devonshire Street/Warwick Road. The rest is something of a desert outside shop opening hours.

Finding more purpose for the section of English street in question is likely to accentuate that. West Walls is full of potential but lacks attraction. The properties do not provide any activity for people. As a connection from the Citadel it should be a delight to enjoy and from which to connect to English St, Abbey St. and the Castle. Connect these attractive and historic features through access which is primarily pedestrian and in which you can see, understand and enjoy a quality befitting the centre of an ancient city.

English Street doesn't need more activity until traffic layout is sorted; Botchergate is crying out for help

By allowing the University to use certain rooms and the old Court Room in the Citadel's this would bring more foot fall and by extension more financial benefits to the wider area.

Carlisle lacks diversity in a lot of ways and if you want students and young people to stay, shop and live in the area we need the diverse culture that goes with that. We need to encourage more independent shops which are fully supported by the Council in terms of appropriate building / business rates. Carlisle was once known and respected for its art collage, but this has been slowly eroded. This is a real shame as it should have been a way of UoC (and Carlisle) standing apart from other educational institutions. We are still mourning the loss of the Lonsdale cinema, Pink Panther records etc. We have no independent high-end contemporary art gallery (not sales based) and only one tiny theatre in the Green Room (the Sands isn't a great experience as a theatre and Stanwix Theatre is too student focused). It would be good to see these types of cultural institutes being built up around the new university site which would also create more jobs in the creative sectors (a sector I believe that has a lot of scope). This should be done in a way that helps support independent culture that already exists such as The Brickyard and Warwick Bazaar (both gig venues). Encourage smaller businesses with niche tourist interests and smaller artisan shops instead of national chains, charging realistic rents and rates for smaller businesses. More bars/drinking dens/takeaways are not required!

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institutes being build up around the new university site and this would also create more jobs in the creative sectors (a booming sector for the UK I believe).

Encourage local business by providing some short- term parking immediately outside shops. More traffic control to encourage pedestrians without it being actually pedestrianised. Traffic can be quite intimidating in this area.

Encourage retail and leisure (cafes etc)

redesign of what was Hooper's Castle Street is a priority and bespoke shops and units mixed with residential accommodation will help - many empty shops - surely this is due to the high cost of being situated in the area.

Incentives for Business to stay/open in the centre, more focus on the history of not just the City but the County as a place to visit. Better quality places to stay (5\* Hotel, etc.). Looking at a strategy for the vacant premises, both retail & residential, perhaps converting empty premises above retail in to residential, possibly temporary "supported" homeless accommodation?

Lower rents in shops, a new open air market or craft fair open to small makers

By encouraging a mix of retail outlets

**Pedestrianise English Street between the Nisi Prius and Crown Court buildings. No vehicles other than emergency and delivery allowed. start using the existing building/ build new offices/ premises which will be used.**

Increase footfall of younger people and better quality retail. There have been an increase in better quality bars which encourage it. Perhaps attract quality independent retail, pop up shops, art. Use the pavement space better

This will have that effect,getting rid of shopping in the old Woolworths building reducing the amount of shopping space in the city

Show the history grants for stores to improve the font

By investing in city centre development rather than investing in more out of town retail development. There is lots of unused land/premises in and around the city centre that should be developed before things like Gateway44

Security, better management in renting out shops and values for money by staying in this town .

Reduce the rents and rates to encourage shops to the area. Keep the university away from this area. Remove some of the bars and fast food places, tidy up all our historical buildings instead of pulling them down or leaving to rot, we had a chance to be like York but instead we have the ugly lanes, the civic centre which is an eyesore and the new council building in botchergate which doesn't blend in. We need more culture in the city. Bring back our great fair, have more open markets at the town hall.

Lots of seasonal flowers -remove grotty benches and add contemporary colours to the finish of the ones existing. Regular cleaning every morning - add some water features and sculptures to the pedestrian areas.

I think there is enough activity but the addition of a cafe in the old courts with seating outside over looking the station would be great

Less run down buildings on Botchergate.

As above

Get rid of scruffy building there

Having the university entrance along English street, where there would be a steady flow of students/visitors to the university would encourage vibrancy. I would also suggest this area becomes pedestrianised - could encourage a cafes/restaurants to set up with outdoor seating. Alternatively, more trees and greenery.

Much more parking, all parking with photo capture or tree shade as well as electric charging. More plants. No through traffic.

Bring the students in, get them accommodation near and they will bring the life and the right business will open to suit them and others will open to suit when the free parking is brought in otherwise people will go to shop at the Metro Centre or other out of town shopping centres. Updating of bulidngs

Have more places to sit/gather, include greenery and art pieces linjed to the university (could we display art by students?)

Pedestrianise with gardens and seating with nice paving

On street cafes, perhaps an information hub about Carlisle with good signposting/routing from station. Cultural/arts/music centre, meeting room(s)

Encourage smaller local shops rather than repeating places such as B & M to dominate the space ( especially when they have out of town presence) Encourage facilities which attract all ages of visitors and local shoppers. Much of Devonshire street and English street's offerings are designed as nightlife and drinking venues rather than more "gentile" café or restaurants that shoppers of all generations might incorporate into their day in the town.

More cultural events

A university campus could have so many benefits. It would boost the local economy in cafes, bars and shops. Plus boost local industry through science and innovation

By training the locals to be friendly to visitors and the likes. And sale of products that are pockets friendly .

Make it like a European city centre with cafes and restaurants.

Add outdoor seating, more pedestrianisation in this area. Encourage cafes/restaurants to populate this area, supporting the idea of the arts centre provided by the university by providing somewhere for people to gather and linger before and after events/performances. Not just student bars. An information centre would draw people to the area and cafes, trees etc and some pedestrianised areas would enhance the feel of a European style sector.

After office hours options, theatre, performance space. ability to host and support events and civic life in the city centre

As above. Point 5. Laser show pictures showing history and future proposed artist's impressions of the area. As was done on Laser evening last year.

Development of cafe culture environment. Attractions for a number of different age and socioeconomic groups. E.g. toddler groups, leisure activities e.g. pool, deli, bars. Outdoor heaters. Encourage a range of activities from social and leisure, to office and accommodation. You don't want somewhere that only has people 9-5.

The recent proposals to put more retail in and around the station will not improve Carlisle only deprive the Centre, a re think on how trading and cultural activities is done is paramount and they should be seen in partnership, why do you need to, its historic, use that

Using the area in a similar way to the Lanes. What do want there? Will it bring benefits to the area?  
Removing traffic to encourage people to "stay" and browse in "local" stores, and not franchised shops

Open the area up, pedestrianise it. Trendy bars, fancy shops, coffee shops, outside dining facilities, Street entertainers, a place for fun and activity.

Open the area up, pedestrianise it. Trendy bars, fancy shops, coffee shops, outside dining facilities, Street entertainers, a place for fun and activity. close the bars and fast food establishments Take these plans forward move the library from the lanes.

Street entertainers. Seating areas. Classy food pop ups/carts. stop so many cars flowing through belching smoke and noise

Have local events, more speakers in areas of local interest, attract more local students.

Conversion of the upper floors of buidings into flats including university accomodation? Perhaps the City Council could work together to increase their property portfolio in this area to give local business a chance to grow. It also keeps an occupied high street presence. All development in and around the City Centre such as the ex grand plaza siteneeds to link up

Reduce business rates and rents for those businesses remaining open in the area. Reduce car parking charges. Ensure quality businesses set up in the area.

Pedestrian area as much as possible

I very much support the proposal for the University to occupy the Citadels, which will bring a wide range of people into this area, and provide a source of economic stimulus

With regards my Crescent comments above - What potential does the Local Authority have to influence how tenants and landlords present their buildings/shop-fronts. If the access to the station and associated parking is moving what potential is there to pedestrianise the crescent to create a plaza outside the station embracing the citadel building? By reducing the amount of traffic in the area.

Have more for young people - you would need to ask them what they want. Could this be integrated with the university offer? We need to engage them or they leave the area.

Provision of small independent cafes, shops with lower rates for start-ups. Pedestrianisation for safety  
Cultural venue

Independent shops

Encourage Artists, dancers, musicians, storytelling/ talks, crafters, schools, to have open weekday evenings to perform, display or create. Make it easy for them to have the open space. More benches to sit. Offer free spaces for open space workshops and empty shops to offer the option of and hourly rate

By creating a central hub, adding some green space to the plans

Make use of vacant premises - as pop-up educational venues

Plenty of room for outdoor seating outside restaurants in the area. Possibly pedestrianise that stretch outside the Citadel where B and M is.

Encourage city centre living

Making the most of all buildings restore and put to use any empty spaces with cafes/bistros to create an exciting thriving social hub

Students being around would help to encourage businesses which everyone could use - retail shops, please. Botchergate, which should be the heart of old Carlisle, really needs to be revived as a street of small retail shops.

not all shops are let, perhaps some need converted to other uses. Retail in general is suffering so the focus should be more on combining retail with leisure priority to food and drink establishment, perhaps a street food quarter.

Would it be in poor taste to say to bring back outrageous? I jest. This street is a vital link between the busiest areas of the city (botchergate and the main shopping street) I believe there is already a lot of life coming through, and the suggestion of a university campus would not change that, but heighten it. There will be the added stress of parking, but so long as that is seem to, I think presenting a university campus at the heart of the city is a show of how Carlisle is moving forward in its appreciation of education and helping those who have a passion reach their potential.

More of an outdoor culture, remove homeless and buskers.

More pubs/cafes in the locality.

Pubs being more historical, and not costing a second mortgage to spend in

Make a theatre/events venue in the old Methodist Central Hall; encourage more street entertainment in the English-Street pedestrian area; encourage the creation of tasteful out-door cafes [perhaps under the present ownership] underneath perspex roofing for warm, rainy days; develop a realistic, manageable policy for dealing with seagulls: they are a menace that needs to be addressed!!!!

Better pedestrian and cycle access. More opportunities to do things or spend time.

Busy city centre creates a better atmosphere. Hopefully more of a cafe and bar culture after 5pm. More open access cultural facilities, gallery, cafe, bars etc. More attractive public landscaping e.g.

water features that attract families - vertical water jets, green spaces, sculptures etc. Traffic restrictions on English Street.

There seems to be a fair mix of businesses, but not enough places of interest, culture or stimulants for the visitor economy. make it a destination

Cultural and educational venues

The proposed plans for the university sound great, I think this will do the job very well

A vibrant Campus as a focal point would help as well as smartening up the area to bring in more tourists and encourage students and locals to spend time and money in this area (which is currently a bit neglected and unloved with homeless people loitering near the citadels during the day and drunks at the taxi rank at night).

It would be good if local people felt some ownership of the University; so making some of the ground level facilities available to the public would work - e.g. internet cafe, restaurant, library. Perhaps by including in the space something the public want access to - e.g. theatre, gallery space, archives/local history research.

I think just having more students in and around the area will help to bring it back to life. Cheaper rates for shops

See 5.



**Question 7- How can we improve pedestrian access and access for transport including cyclists and public transport?**

Cycle lane. Trams are clean and take more passengers than buses. Create a shuttle (team) across town for easy access. Have buses that go to The likes of Keswick or Whitehaven skirt the city but don't go through the central parts. Easier for buses and pedestrians.

Pedestrianize the front of the station, add cycle lanes and places to secure bikes with cctv. Taxi rank can stay where it is but the road needs to be better lit. Taxi's should also be accessed from the back of the station when there is a new entrance created. Coaches should be accessed from the back of the station also. There is no space for them at the main entrance of the station. Only Local passenger buses should be able to stop near the station as they do already.

banning traffic

Complete the pedestrianisation of English Street, with this area between The Courts and Devonshire Street, except for deliveries and cycling. At the moment cycling access to the station and Warwick Road from The

Viaduct is frustrating due to not being able to turn right either on to that section of English Street, nor

I think access is ok as it is - cyclists should be banned from the centre as they are dangerous

More accessible parking and better organised, better lighting See above.

Close the whole lot to traffic. Be bold.

Railway station entrances to be attached to the citadels towers . Completely change car parking and the entrances .

Improve roadway under the railway at damside taking two arches not one as currently and give these priority and junction off towndyke car park . Create safer cycling provision and lanes . Cycle hire and bike Link cycle ways to riverside routes. Plenty cycle parks, move taxi rank, put bus station where pools are Pedestrianise the part of English St between the Citadels and Devonshire St. plus the whole of Station Sq apart from Taxi access. See above

See 3 & 5. Cycle access to the centre, as opposed to improving the area under consultation, is the major difficulty and narrow radial routes make improvements difficult.

Many people find the steps from lower viaduct difficult. Answers to this are probably difficult. Perhaps the

Sally Port could be adapted to provide an access which is innovative

Take motor vehicle traffic away, from the Viaduct to Lowther Street

Firstly, we need a really good network of cycle paths, currently they barely exist in Carlisle. This would need to include good city-centre cycle parking provision and include cycle routes to outlying housing areas. I believe some Councils have taken Covid19/lockdown as a way of kick-starting cycle way improvements so there should be other areas the Council could talk to/learn from. Better public transport in outlying rural villages. Including more buses and the reopening of smaller railway stations. For example, where I live there is no public transport at all and it's really not that far from Carlisle. I believe this would encourage more people to visit Carlisle particularly in the evenings. Although it's in relation to cars, which isn't green, I think the Council need to rethink their decision to close most of the city car parks at 8pm. I can't see how this encourages people to stay in the city centre after work etc. I'm aware of the anti-social car gatherings but there must be Access could be allowed from Victoria Viaduct as it used to be. Maybe access for public transport could be also from West side of the station behind the Pools.

You need to make sure there are proper cycle paths which currently barely exist in Carlisle. This needs to include outlying housing areas not just the city centre. This would need to include much better cycle parking provision. From what I understand other Councils are taking COVID-19/lockdown as an opportunity to kick start this so there should be other areas the Council could talk to/learn from. Better public transport (buses and trains where stations have been closed) to nearby rural areas. For instance, where I live there are no buses at all. I believe this would encourage some people to visit the city more particularly in the evenings. And although it is in relation to cars which isn't green, the Council should rethink their decision to close most of the car parks at 8pm. I can't see how this encourages people to remain in the city centre after work etc. I'm aware of issues with anti-social car gatherings however, there must be a more pragmatic way of dealing Crossing between towers / at gates as described above. Traffic calming.

I think Carlisle has a good pedestrian access system already. The cycle paths are dire, a lot verging on dangerous unless you have a mountain bike & plenty of courage!! Please look at more cycle paths or improving the ones that are already in a state of disrepair.

Pedestrianise the southern section of English Street

In a perfect world you would reroute the dual carriageway behind the castle

One of the weaknesses of the Station is the accessibility for traffic for drop off & pick up & the tightness of the access to the car park. This creates a bottleneck which then causes conflict between traffic, pedestrians, etc. If there was a solution to this issue it would make the entrance to the city far more attractive.

We need protected cycling lane infrastructure across the whole city to encourage cycle usage. More secure cycle parking is also needed

A hub at the railway station?

As 6. pedestrianise English Street  
Close English Street to private cars.

Stop all motor traffic into English street except for cyclists and buses. Each must have own lane. Buses one way only. Cyclists two ways to encourage active travel. Cycle lanes not at the expense of pedestrian activities. Vehicles can go left under the bridge to go out south, Provide good, safe cycle storage for students. Strengthen cycling paths into Denton Holme, and connect up to Stanwix including cycle roundabout lanes at Hardwick Circus (no good having great facilities at English Street if it isn't safe to cycle 1/2 mile away). Pedestrian areas do better for retail than non pedestrian. If room, street furniture to echo that by the Cathedral to link the two historic areas together.

Pedestrianise Devonshire Street.

More bike paths but closed ones not like now when cars can cut in and hit you

Need to create park and ride facilities at Junctions 42,43 and 44 and intersection of Peters Drive/Carlisle bypass to free up city centre roads for cycle paths Better signs ,lighting and cleaner streets .

Stop cyclists using the pedestrian area in the city centre, they are also all over Castle Street, using the pavements (which are pavements NOT a cycle path) Pedestrians have to get out of their way, even though it's illegal to cycle on the pavements. Food delivery couriers cycle either on the pavements or the wrong way up one way streets. Priority should be given to pedestrians. Make a park and ride system and ensure no cars or Pedestrian and transport access is fine as it is.

Cars etc need to be removed - the whole area needs to be pedestrian and have cycle lanes (think York). Public transport stops at victoria viaduct and regular buses to the station via the back road to the station. All

traffic to be removed from the centre of the city and the new development. Potential park and ride for this side of the city to discourage the high volume of traffic.

Bike stands

Pedestrianised the crescent

Widen the road

More bus links from Penrith to Carlisle - I think this is woefully under resourced and misses the

tourists/locals/students from the Eden Valley area. I think English Street should be pedestrianised and cycle lanes should be introduced across Carlisle like many other cities in the UK have adopted.

Get rid of the through traffic.

Pedestrian Access: from the citadel into town make pedestrian, due to the lack of roads, maybe have a road for the bus only down the middle with a cycle lane next to it to encourage people to cycle and not add to the carbon emissions at the same time keeping fit which is coming a bigger problem in this country. Instead of the pedestrians giving way to the bus and bike this should be the other way round with a very slow speed  
More cycle paths

Reduce the amount of traffic lights/barriers Pedestrianise the area between the Citadel buildings (English Street) to encourage people to move down this area, and students going into the University buildings. As above

Careful routing. Cycle racks. Electric bike hire facility? Please involve provision for disabled and those with accessibility needs.

Cost of car parking at the station puts me off using the train. Picking up and dropping off around the station is not easy. Consider using any redundant space further down Botchergate for low cost or even free parking. If further out offer park and ride to station and beyond. Continuation of the pedestrianised area to include

English Street would be great if feasible. Glass sky walk between the 2 Citadel towers is a must!

Better cycle lanes, cycle shelters, etc., would be welcome.

Organisation of events or sports which involve cyclists and public transport or sporting events which will access/transport.

Consider better pedestrian connection between the railway station and the lower end of English Street, and consider relocating the bus station to be nearer the railway station. Access to the railway station by car also needs to be improved. The fact that cars exit back into the front concourse area where cars are arriving means it becomes grid locked, and pedestrians are also in the same space. The exit from the Railway car park is very tight - with a very narrow turn into that back lane (Colliers Lane?) Cars struggle to get out, and then they have to negotiate the bins from the hotel. It is all a total mess and needs to be opened up for better ingress and exit. Cars do need good access to the station as many people need to travel in from rural close roads, provide public parking or a park and ride scheme outside the city centre.

Secure cycle stations, better access for cycling into and out of the stations on to trains, space for pedestrians and cyclists

Electric only vehicles within town centre.

Cycle lanes. Safety for pedestrians.

I think the Council needs a re think on this project, its a massive change and the university needs to have more of a presence in Carlisle, although the old civic Centre is due for demolition, consider what would happen if an approach was made to the Tate to open a Tate of the Borderlands and link the Citadels/station at one end to the Civic Centre with walkways and cycle paths.

dont have to its fine as it is, historically you have ruined everything you have touched

By having a tram type sytem in place. Only public transport can access, no taxi's, as this would be a BUS LANE only system.

Move the buses. I dont think there should be cars outside the citadels, i think it should be a wide area opened up and designed in a way to encourage people to take un and appreciate the rich history of the area. Move the buses. I dont think there should be cars outside the citadels, i think it should be a wide area opened up and designed in a way to encourage people to take un and appreciate the rich history of the area.

move the mainline station out of the city

Divert traffic and pedestrianise as much as is feasible

Stop traffic during the day

Make English Street from citadels buses only and widen pedestrians routes including seating and relax areas.

see above

More buses, cycle paths, no public transport, encourage park and ride system. If anything, Covid 19 has taught us we can look after the planet and eco system with even small changes.

Buses and bikes only from Tate street to the Cresent. Meaning less traffic on the top of Botchergate? Utilise English Damside more to get traffic out of town?

Extend pedestrian area to include the area outside the court building and the old Woolworths building. I live in Dalston and there is a cycle route to Carlisle, but it isn't well cared for, a cycle lane on the main routes into Carlisle would be beneficial, these must be properly maintained.

Limit the traffic allowed.

No strong opinions - this area needs to be an interchange between different modes of transport. But I agree it is a key issue. Can English Street be pedestrianised?

See comment above about pedestrianisation of the crescent.

**Look at making Botchergate 1 way, or for Buses and Taxis only with a segregated Cycle lane and wider pavements.** Reducing the number of vehicles coming into the city centre and looking at making electric car charging points in park and ride areas on the city outskirts to encourage more Active travel. Look at the system that Durham use for their park and ride.

Would it be possible to pedestrianize greater areas to include cycle lanes? I'm not sure how this would work with traffic flow down Botchergate. Cycling should be a priority across the whole city - not just in the centre. More footfall. Cycleway access. Reduce heavy traffic and increase bus access. Hybrid buses to reduce air pollution and noise.

Traffic adjustments on botchergate, viaduct and surrounding streets so that cycle lanes, pedestrian pavements improved and added for safety. Car parking outside of this area at a reduced rate or free to encounter walking, cycling in to town centre. Bus hub at station.

Its pretty good now

Possibly using the old central plaza site as a bus drop off and possible car park, with a high walk way over to the university

Pedestrianise a lot of the area around there if possible.

Access through the citadel site between the station and city centre. Similar to the bridge outside Manchester station

Make connections to existing cycle ways and re-route other vehicles. Make parking spaces outside the area but with good connections to the centre

A good thing to do. Remove some curbs, and use paving to delineate areas for traffic/pedestrians.

having a decent public transport system would be a start perhaps with more electronic departure boards at each stop as previous q5

There is a taxi rank going down the side of the citadel and one beside nandos. I believe that the one outside b&m on English Street is unnecessary and you could free it up to either have more pedestrians space, or a bus lane which can free up traffic.

Remove parking from the front of Carlisle station, and change the drop off, pick up locations.

The buses tend to stop there, perhaps you could make that a pedestrian zone too.

Ban car traffic from more areas [except for mobility users]; reduce car-parking areas; make proper, dedicated bus lanes

2-way cycle provision. Prioritising pedestrians by slowing/reducing traffic.

1

1

Can the bus station be moved next to the train station somehow? One transport hub. All national bike routes should link easily to the train station and city centre.

Need to address the road layout which severs the relationship between the station and the citadels.

Pedestrian bridge perhaps. Bike hire scheme at the station. Improved vibrancy and first impressions of the city when arriving by rail. Need to consider potential contrast of new scheme with Botchergate.

At present the area is very car-oriented; although there are good size pavements there is not much in way of cycling lanes or cycle parking near the railway station and in the centre.

dedicated cycle lanes and bike parking. Are bus connections going to be incorporated into the station area? Is there a way to reduce through traffic? The pedestrian crossing from B&M to the pedestrianised section is busy and needs to give more priority for pedestrians, particularly slower members of the public.

Dedicated cycle routes from the city suburbs. Exclude private vehicles.

If the plans go ahead and this area becomes the university then I think the road outside needs to be pedestrianised, so no cars. I always think pedestrians and cyclists need to be prioritised over cars. We should be encouraging people to walk and cycle for the benefit of their individual health and the health of the environment. Make it harder for motorists.

improved cycle paths, availability of well sign posted well kept parking and improving the regularity of public transport.

I think this is currently quite good. In answer to Q8 I think having a new university in the heart of the city will be inspirational - but we need to attract more graduate jobs because at present a degree is seen as a passport out of the area.

providing bikes or scooter to hire like in London

Make sure there is clear walkways to and from the city centre, more accessibility. Ramps, etc  
more cycle lanes

It's ok now. However, extending the pedestrian zone from the centre out to the Citadel would create a large plaza for outdoor use.

**Question 8- How do you consider making improvements to this area can support the wider community and local businesses?**

Upgrade Lowther Street. Demolish Civic Centre and create a new business area.

The more people you attract, the more the local businesses will be used. If a hub can be created which gives people more than one reason to visit, then it will make Carlisle thrive which will help all the current businesses. People like to come into town for a few things. Shop, eat, drink, socialise and see an event. If these activities are met for day time and night time, then the town centre will always be busy. All car parks need the facility to allow people to pay for parking when they return to their car. This gives people more time to spend money in town. If people are restricted by time, Businesses lose out on spontaneous purchases which people do a lot of. By restricting parking times, people have to literally go into town for what they need and not get distracted. Money is made when people are distracted, relaxed and not under any pressure to run back to the car.

I'm greatly concerned that the University campus from Fusehill street is  
Encouraging more footfall (pedestrians) will generate more business.  
more visitors more money?

More night time economy, attract tourists to SW Scotland and lakes and walk, shoppers (if we ever get out of lockdown)

More footfall means more prosperous businesses and thus more employment opportunities for local people

The wider Cumbrian business and community would be better served by spending some of the 50 elsewhere  
Be bold and different

Long term invest of governmental funds to help young apprenticeship

Create better street scene with more amenity and public Art. Play facilities for toddlers, better ambient light, keep clean at all times, columnar tree planting to improve Botchergate.

Raise aspirations, university more prominent, vibrant, ambitious.

Bring more people into the area

Keep street beggars and drugies away from the Citadel area and enhance the West Citadel garden.

More people with a need to visit the centre.

The area 3 adjacent to lower viaduct could be an amenity area for quiet enjoyment in which nature is given some priority

Gardening the area will create a cafe culture which currently has no atmosphere during working hours. If you can create the right sort of buzz that is diverse, inclusive and rich in culture and heritage everyone should benefit. This needs to include people's wellbeing not just be focused on a spending (capitalist) culture.

As I've already stated previously! I don't think closing off the Citadel to be used as a university campus is going to build on the opportunity to enhance a visitor/tourist experience.

If you can create the right sort of buzz that is diverse, inclusive and rich in culture and heritage everyone should benefit. This needs to include people's wellbeing not just be focused on a spending (capitalist) culture.

More likely to bring about improvements to Botchergate area and link the two parts. It currently feels like a big bus station.

Look at Bothcher Gate. It really is the scruffy end of town

Enhanced educational/research facilities

City Centre needs to be a target destination for work, shopping and for entertainment

By improving the first impressions of the area to customers you are far more likely to encourage repeat visitors.

As above, open air market or food event on regular basis

By improving access to city centre

Strengthen Carlisle's heritage offer and make appropriate use of some of the most iconic buildings in the City.

More activity in the city centre will bring additional business to retailers

Carlisle is at risk of looking down market and old fashioned. If we want to attract younger people here we need to give them something that is reflective of a younger, more modern feel. This does not have to be modern buildings although a good well designed theatre space with chance to be used by good quality touring theatre would be good. The best heritage cities are achieving this by giving good access to active travel. It creates a different feel. Look at Cambridge, Bristol, York for good examples. This will improve the health and environment for residents bringing better jobs and leisure facilities. Younger people will not come or stay here though without better cultural output which must include the university working with the city. At the moment it is too separate with facilities for the University and facilities for the city. Both need to work together. Any improvements for the University must be caveated with a clause that if the university no longer requires them and they are divested, the profit must return to the council and to the city, not to the university. Improved access to good quality further education will improve the innovation levels in the city and investment from outside to a wider variety of industries. With the issues facing Newton Rigg a link to food, agriculture and land science would also be beneficial. Make it a place to be. No school

see answer to q6 & 7

Partnership in business sector, policing, council and local people.

Park and ride would free up the city to allow cycle paths to be put in

Reduced rates and removal of some of the fast food places and bars, in turn we would have more shops and a reason for people to visit the area more. increased revenue, increased job prospects

Tourists & students spend money. Getting more of both into the city can only be a good thing but having too many students or tourists will narrow the diversity of the city, a little of everything always works best.

Using unused buildings

Get in student accommodation get rid of the dirty buildings

If you make the area appealing for visitors this will have a knock on effect on business, people will want to live/work/study here.

Increasing footfall by subsidising public transport and supporting and private transport users.

Cumbria is a beautiful area and one students should explore, we are 10 miles out of Carlisle near Talkin Tarn, people should be encouraged to travel out here explore the area, tarn and fells and keep fit.

More attractive building

Increased footfall and improved access should benefit businesses in this area.

More footfall if nicer place to linger

Cultural arts centre. Meeting room(s) could be for a business hub or provision to hire a suite of rooms for a longer period of time. Good facilities e.g. somewhere to eat, digital provision, accessibility, positive atmosphere will be critical to success.

Helping the University update its campus offerings can only help attract students which naturally adds to the footfall and vibrancy. Placing the Uni front & centre of the city will make it more visible and more attractive to local people. If there are other things within the complex to attract people inside the buildings people will see more of the university's activities on offer.

See my answers in question 6

It improve the income, bring new people, the outside world will be aware and attract investments. Overall vibrancy and improved look and feel will encourage people to linger and use

shops/cafes/restaurants. Increased footfall from students, staff and visitors to the university. Providing a good hub and services at this end of the city, adjacent to the railway station would be a big improvement. Not by building a university building

improve the commercial and retail potential of the area, retain the character and

Involvement of university will secure future for the citadel structures. Improvement of the city centre will bring tourists, hopefully staying for a few nights. The tourists will enjoy what the city has to offer and also enjoy the local countryside, 10 minutes walk from the city centre. Increase footfall, encourage people back into town.

See above

?

Cheaper rent, incentives for "pop up shops", varied buildings for various uses.

I think that if we create a strong sense of destination this will help with the retention of students from the uni and will increase the footfall into our city in the form of tourism which will obviously have economic wellbeing and cultural benefits. We have a lovely city and this is the chance to make the most of it. I think that if we create a strong sense of destination this will help with the retention of students from the uni and will increase the footfall into our city in the form of tourism which will obviously have economic wellbeing and cultural benefits. We have a lovely city and this is the chance to make the most of it.

by making the area more tourist and family friendly

Bring Carlisle back to life

More for tourists and day shoppers.

Welcoming and an extension to the pedestrian area of English Street. The city centre needs constant work and investment and reinvention if the city is to survive. Trad town centres can't compete with online they must change. I think this is just the sort of thing we need.

Making it people friendly and colourful and pleasant will attract people. Having a few more variety of shops, boutiques and social areas.

Developments should be multi faceted including affordable residential, retail, commercial and things that attract tourists such as exhibition space. Knowing a bit about the City's wages being below regional and national averages - local people should be given affordable access

The high street is dying and hopefully new development and the bringing of more people into the centre of the city it will help revitalise it.

Making a more pedestrian friendly area will make more people use it Any revitalisation of the Citadels will the attract people in from elsewhere.

As noted at the moment the City does not make the most of this part of the city. The crescent does not punch its weight whilst current traffic flows are a mess. Proper redevelopment of the crescent and the area around the citadels and the station has the potential to unlock this area - I dont mean the sort of appalling cheap and nasty development that took place in Botchergate that managed to make it worse, but the sort of thing York or Bristol or Chester or any other city with a shred of ambition or self respect would do! Cyclists spend more than car drivers. Focus on local people first and how to encourage them back into the city centre as oppose to online shopping.

The University's visibility will be improved but it needs to be really clear on the language it uses to communicate to the people and businesses - so that they do feel it is their university. Again involve young people in this. I think it could be fantastic for Carlisle and draw more business to local cafes/bars and shops. **Ask Sellafield Ltd if they would like to open a 'hub office' there so that people can have easy meetings near the railway station without going to Whitehaven.**

More people stay locally, more finance in the economy, increased spending at local business, purchase of homes etc.

As the first place many people see alighting from the train this area has to be improved to give a better tourist experience. It should also join up Botchergate to the city which it fails to do at present.

To have a multicultural Centre

If you have a hub of students, staff and academics in the central location of Carlisle it will increase day to day spend on car parking, lunches, meals after work, and shopping. This will improve the economy of Carlisle and sustain the shopping areas, and help small and larger businesses stay open. This could help with more visitors to the city too.

As the number of retail premises diminishes - productive use has to be made of empty premises to bring people in

Any improvement has got to be a positive step. Businesses will need all the support they can get. It always good to see lots of students around. Look at Newcastle and how vibrant that is.

By encouraging and enabling more people to use city centre businesses as their service centres

**Provide conference and meeting spaces with provided IT communication catering and other business facilities**

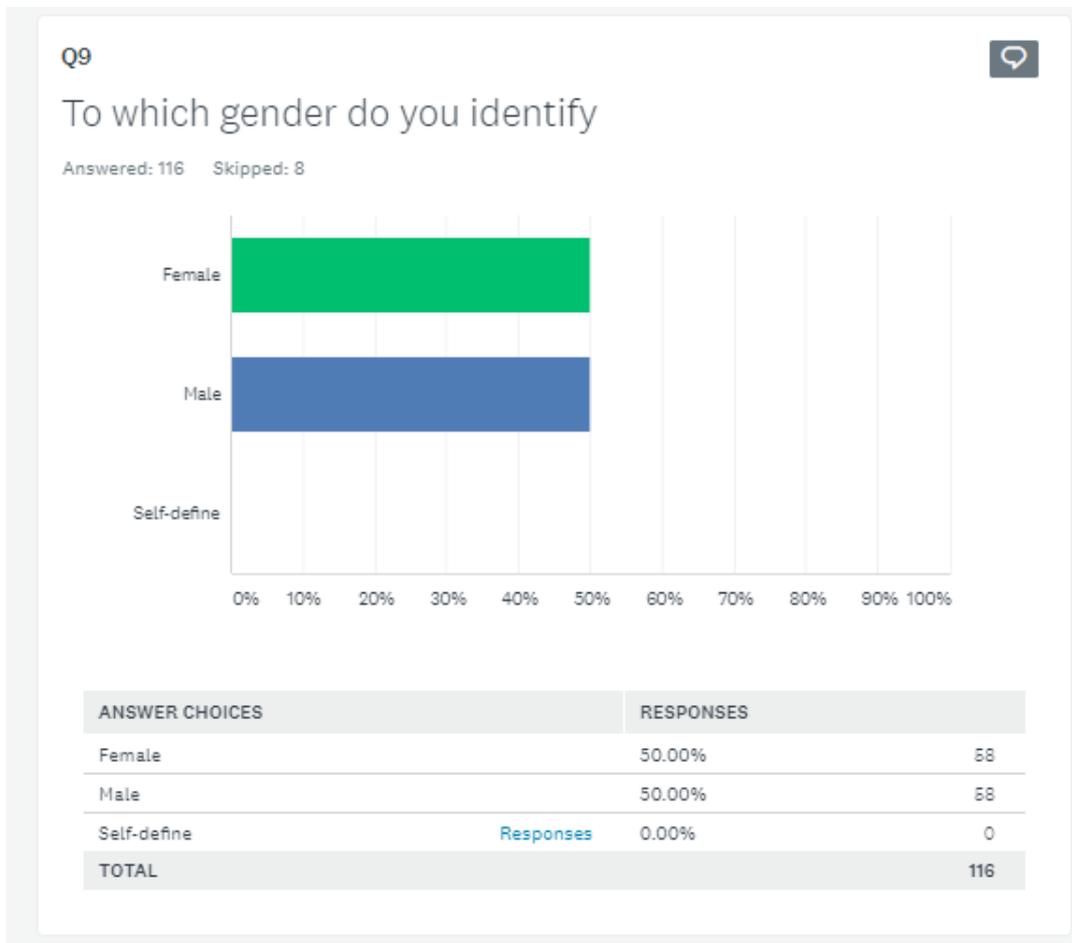
Give jobs, attract the public to use shops. bring more focus to this end of English St will underline Carlisle as a pedestrian priority city with access for all.

Students go where is handy. At my time at Fusehill street, I only went to Asda and One Stop, both local and easy. With the university campus being closer to the city centre, it will have a drastic impact. Students go where is handy: so put students in the centre of the city, and the local businesses will thrive, without taking business away from places like One Stop, as there are many student houses near them.

I support the local shops and pubs surrounding that area.

Gulls are a deterrent; anything to prevent them nesting would improve the area  
More people stop and spend money, rather than rushing past to the town centre  
ghj

**Question 9- To which gender do you identify?**



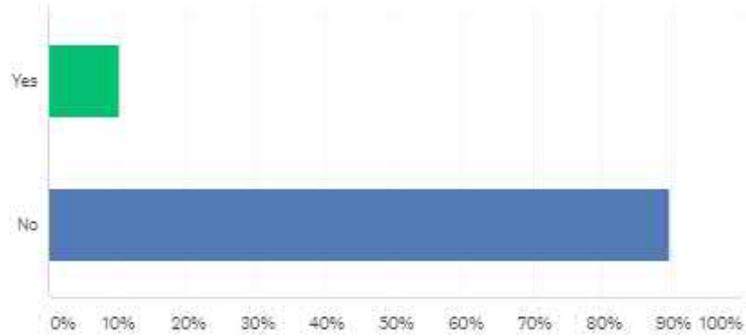
**Question 10- Do you consider yourself to be disabled?**

Q10



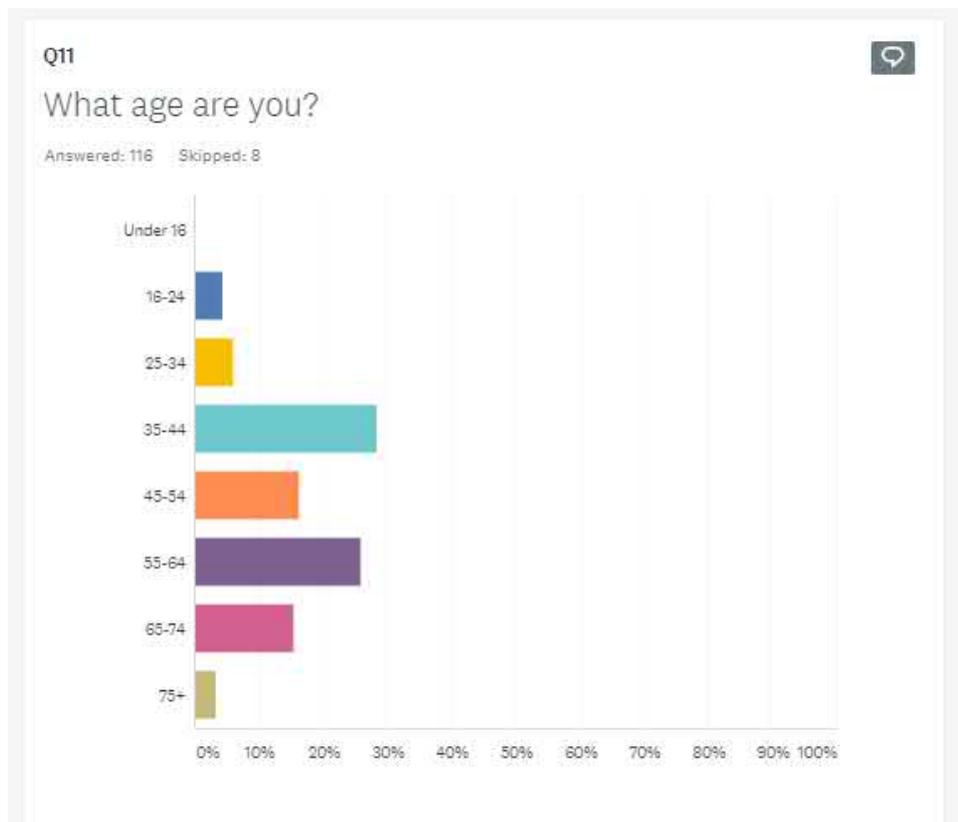
Do you consider yourself to be disabled?

Answered: 116 Skipped: 8

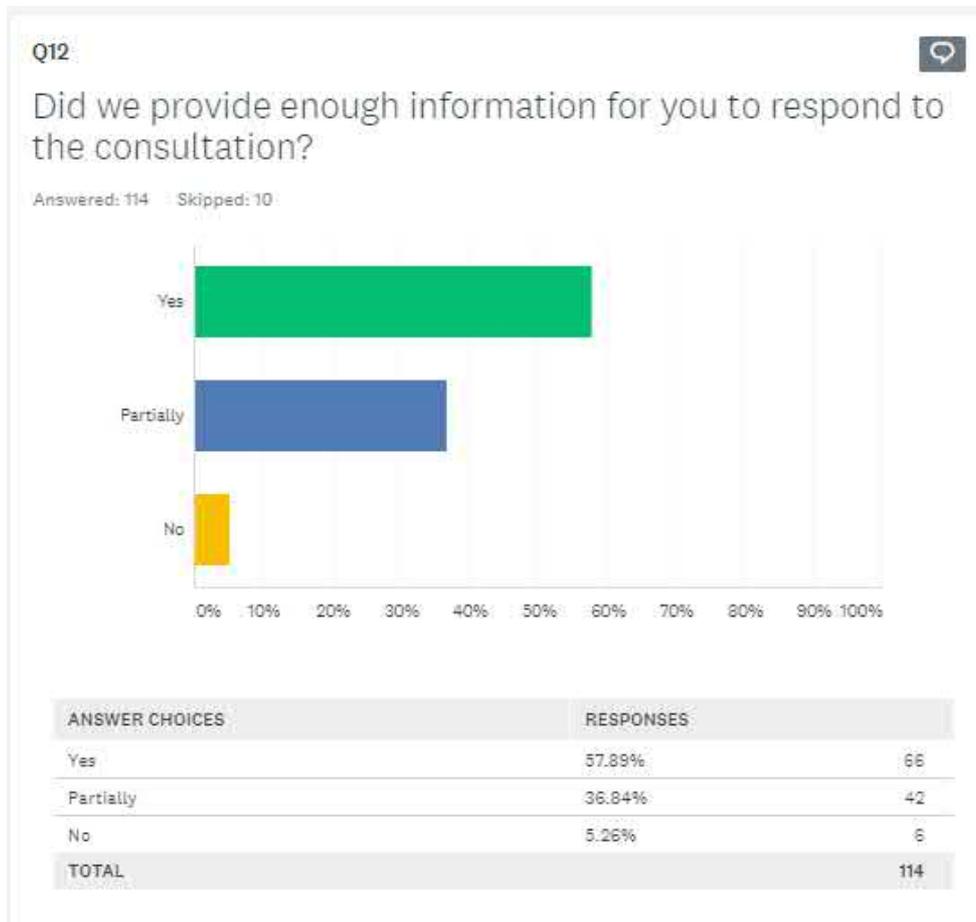


ANSWER CHOICES	RESPONSES	
Yes	10.34%	12
No	89.66%	104
<b>TOTAL</b>		<b>116</b>

Question 11- What age are you?



**Question 12- Did we provide enough information for you to respond to this consultation?**



**Question 13- Is there any additional information that you think would be helpful?**

Botchergate needs fixing. It's an eyesore in parts. Not everything has to be in one central place. Shopping and pavement cafes can be at either side for the city.

Look at other cities for inspiration. Like Edinburgh, Cheltenham, Bath, York..... Do some research by visiting these cities for a day. Look at google streetview if no travel is allowed. Look at other countries and see what they do. South Africa for example has exclusive books which is a book store chain with very trendy cafes and restaurants inside. They have Fornos bakeries which attract people into the shopping districts early because everyone wants a freshly baked pastry when they first come out of the oven when they just open. It's all about attracting people into town at all times of the day and night, But people need to be able to park somewhere so more car parks need to be built. The vacant land which is prone to flooding at Viaduct estate (Caldew riverside) opposite the lower viaduct, should be turned into a huge carparking facilities both open air and covered options. Or a big multistory carpark building should be built here which is flood proof. I fear the University of Cumbria will transfer its campus from Fusehill street, leaving a already impoverished area of the city even worse

Consider what impact noise has on the area and aim to reduce it. Making this area of English Street traffic free will automatically reduce noise and create a pleasanter environment. However, the biggest source of unwanted noise are the pedestrian crossings where English Street meets Devonshire Street. This is irritating for people in close proximity and therefore should be quietened. All the pedestrian crossings in the proximity of The Crescent are silent and it makes a huge difference. If those ones can be silent, then why not also the Devonshire Street ones?

outline plans for how the area will look

No

How is this going to help the county get to net zero carbon. That's what the students who want to come here will ask

Walk in public consultation stores . Interactive videos on Vimeo or YouTube

More detailed information how community involved in site if university too over sites. This surely would worsen situation as be off limits to public.

Not enough detail about the draft plans. ie. Not sure whether you are considering a new campus building at the rear of the Citadel or just giving the existing buildings a "lick of paint" When to be completed

I took part in station consultations previously but for someone who hasn't seen the supporting documents to that the question about the station may have resulted in puzzlement. Had the questionnaire been trialled? Is this a move from one or both current campuses? It's not clear at all if this is a replacement site. How is the riverside linked to this? It should all be discussed and revealed at the same time.

I would like assurance that connecting different sites to each other and the city centre are to be included in the actions

Take more time to get this right; consider loss of public utility if University takes over buildings, think of alternative uses for historic buildings e.g. art gallery, theatre space, planetarium

No information provided on what we would lose due to the new univeristy building. What happens to existing businesses and the structure of the exisiting historic buildings. I would also like to have seen more infomration on what would happen to the exisiting univesity campus' as this will have an impact on other areas of Carlisle. I didn't really feel the information gave a proper overarching idea of the impact of moving the university.

I think the project as it stands concentrates too much on the University of Cumbria and not enough on enhancing the Citadel and area as a tourist attraction. I don't think the area or the city centre needs more bars as the impression given to visitors must be surely negative!

A wider survey. I only found out about this consultation with 3 days to go.

Clearer plans & some sort of focus on what you are going to do with the road network around there.

No

What is the plan for the station and how does it fit with the plan for the citadels

The consultation documents lack imagination and clarity and will be difficult for a lot of people to get an clear impression of what could be achieved. The unique suite of buildings - Courts, Station and Crescent provide a special opportunity to balance the existing historic spaces at the Castle and Cathedral. Taken together these buildings and spaces offer a strong opportunity to build on Carlisle's unique and lasting heritage.

While I support the Uni moving into the Citadels. I don't support moving out of the Fusehill campus. This is listed building and will just create a problem for the city. The Citadel is a land locked site with no room for expansion. The Stanwix site should be vacated and the building turn into a new primary school. The County Council & City Council both own land on the new site therefore they have a conflict of interest.

A school is not a good use of a historic building

Some artists impressions of the citadel redevelopment

Students campus is a wasting money project. Why students will come to Cumbria TO STUDY?  
The consultation should be extended due to Lockdown. Full design of the citadels

full plans ie buildings, outer look of the scheme and aesthetics

I know this is just a consultation stage, but a few sketches of proposed options for the area would have helped.

No

Much more on the station

Housing to accommodate the students, where would this be, next to the campus?

What is proposed for the other sites (I am aware of the station development, but not what is intended for Caldew Riverside).

More about the station re-development.

Timeframes for development e.g. if given the green light, when will the phases be completed. Also details of what the campus might look like, E.g. what buildings will there be? Library, classrooms, parking, green spaces etc

Funding opportunities for those who have offer to study online at University Of Cumbria. More detailed plans. Alternative ideas.

No

more detail of the proposed plans

the aren't many details on the station, the university, what's happening to the retail on the site, how it will provide services and facilities to residents and the public, the creation of publicly usable space the enhancement of the local environment and wildlife, what the carbon and environmental impact will be, car parking and predicted increases in traffic and pollution and what the impact will be on the local homeless population. What will happen with the buildings when the university is not using them over the summer, will they be dead space in the city. How will they offer a year round attraction.

A modern interface and over road passage to include the "laser quest site" would be impressive.

What your intention is IF this proposal fails. Provisions for Uni parking

I think that you have almost provided too much info and more people would be interested if the info pack was shorter/ more precise. There has obviously been a tremendous amount of work done into this and its very impressive, how unfortunately you almost lost me with the pack, but i feel the topic is so important, i wanted to check it out. I suspect others might not persevere!

The whole area is regularly congested with traffic and the station not easily accessible Botchergate is a disgrace

More pictures and sketches of possible solutions.

what will happen to the existing uni

Further details on what exactly the Uni plans to do with the site. Info on job creation etc  
no

More details further on with the process would be helpful

When I was looking at the cycling infrastructure in Carlisle the only information was a cycle map on Carlisle City Council's website from 2008! Perhaps we should be looking to update this as well.

More on what will be in the buildings - is it just the University or will there be other businesses/gym etc?

Shopping plans - they should be very modest.

What will happen to the existing businesses? Will they be affected by the new campus proposal?

Some form of recognition that the purpose of education is not primarily economic - though that is clearly of importance. The events of the last couple of months - and the creative responses of people to these challenges - suggests to me that this initiative should have a focus - on providing the broadest possible range of educational opportunities for all ages and all walks of life

I can see absolutely nothing negative about this project. There is nothing not to like. Good luck and I hope that it goes ahead and you get the funding you need to make it happen. Project concepts would help

details on proposed use of station buildings

I think it would be useful to show graphic plans of what it will look like. I see the value in the development, but others may only see short term: the centre undergoing building for a while. With graphics, it will help people understand why this work will benefit the city. Detail on what is planned / visuals

Where the money is coming from?

No

no

More detailed plans

No

Please change the form as it only allows for an email to be posted in response to Q8  
no

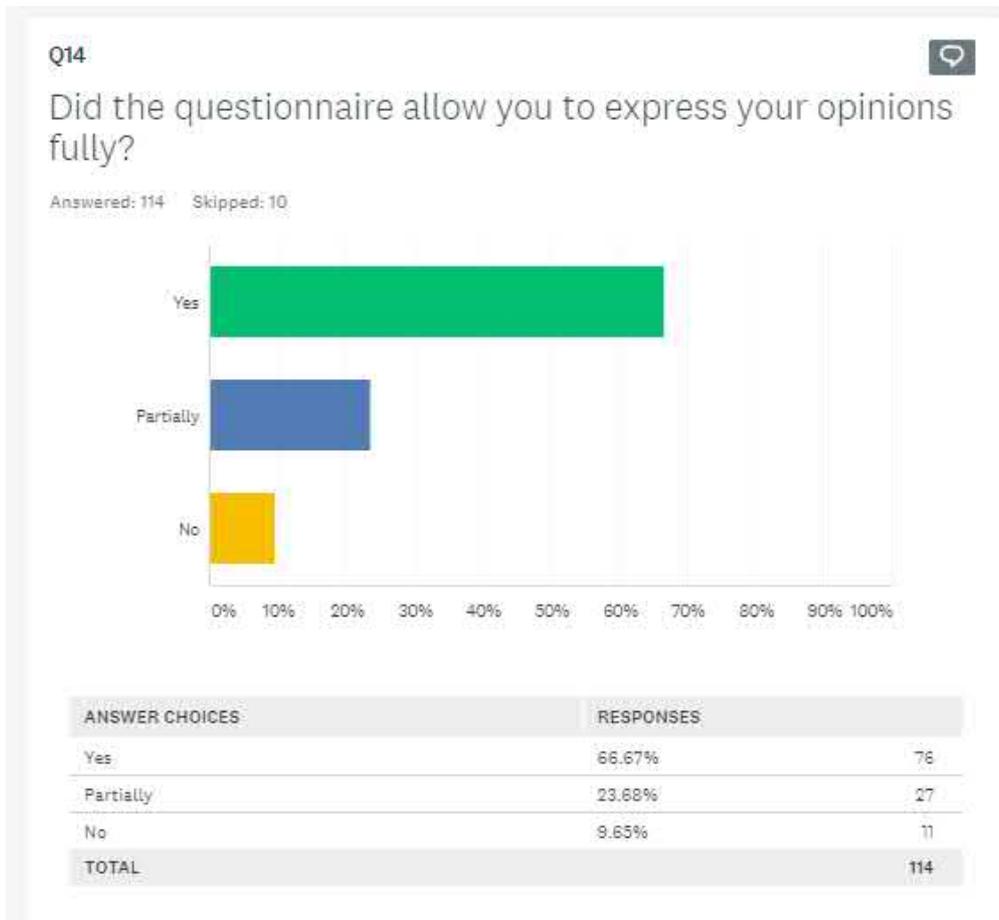
I would like to see more detail of the proposed uni building. Plus I would like to know what would happen to the two existing university campuses. Both campuses have significant historical interest and I would be very upset to see that these areas at Fusehill and Brampton Road be waste grounds and empty. A plan must be put in place for the use of these areas before a new university is considered. The buildings at Fusehill are beautiful, and many of the city were born there at the maternity hospital. The buildings have just as much significance as the Citadals, so they need to be considered just as much. I would like to have seen what will become of the existing buildings on English St Designs to help envision the project, however I know they will come in time.

Exactly what parts of the university would be moving to the citadel and what is proposed for the existing buildings? As a student at fusehill Street I love the campus there and the old buildings. I think moving from that site would be a mistake. There is always a struggle for parking so how would this be improved by moving people into the town centre? Traffic and parking would be much worse.

What courses may be expanded or introduced

The last question on the first page has the entry field misconfiguration.

**Question 14- Did the questionnaire allow you to fully express your opinions?**



**Question 15- Do you have any further comments on the consultation process (not the proposals themselves)?**

I have already submitted my suggestions for the station. Glad for the opportunity to have my day. Thanks.

Please make Carlisle an attractive and more vibrant, trendy and upmarket city. Please get all the shop exteriors in the town center tidied up and cleaned (Boots for example looks horrendous). Please invest in more flower baskets like Carlisle had many years ago. Installing ground level fountains is an easy way to bring entertainment for people and are beautiful when lit up at night. It's a good idea to have more of a student presence in town. It'll give Carlisle a much youthful vibe. Parts of botchergate needs improvement and regeneration also as does Lowther street which looks a mess. Plant more trees down Lowther street.

Whats going to happen to the fusehill street campus

Yes, I would like there to be an option for the consultants to follow up individual respondents to clarify or provide more information on their answers so that their points can be taken forward. Otherwise, it could be considered that the consultation process doesn't make any difference to the outcomes.

No

Spend at least half of the 50m public funding elsewhere. And respond to the rumours that this acheme is about saving Stewart Young's reputation after moving the ccc out of the area into expensive new offices

Will the Collective opinions be published this year

Looking forward too seeing others contributions to consultations.

My concern is the citadel buildings being used as a university when they should be opened to the public as a historic place of interest

The council with their planners and architects should have a better idea at this stage what their views are and hopefully they are not just holding a public beauty contest!

It's not clear enough and all three proposals should be discussed at once as they are all connected presumably

so far yes - it will however be important to provide images that inform

No

It's not really detailed enough at the moment. My main objection is that the Citadel appears as though it will become closed off to the general public. Also what would happen to the Fusehill Street campus, would it be vacated and abandoned?

See about about improving local communication.

In principle it is a good idea to use a historic building & re-purpose it for a modern world. The road/cycle/pedestrian network needs to be looked into. Potentially more traffic & bikes (if you are encouraging it) & pedestrians around an already congested area are going to cause problems. Particularly if there are a lot of people drinking alcohol around that area which you are inevitably going to get.

No

The consultation feels on the back foot, given these challenging times this opportunity offers a chance to give people an imaginative and forward thinking way of how they could see Carlisle rebuilding its economy using its existing heritage assets at the core.

Any plans for the area should preserve the historic court rooms housed in the citadels no

Carlisle can be a better place to live ,relax , work and play .

Everyone in Carlisle area should have been notified of this by mail.

No

I believe this is a really positive move by the council. Carlisle desperately needs the vibrancy and the focus on it's economy. We're at a key juncture between England and Scotland with the West Coast mainline running through Carlisle and this needs to be exploited more than it currently is. I think moving the university to the centre of the city is key for the economy/skills/jobs and creating vibrancy and culture in the city.

Pleased with the design of the questionnaire -free format responses allow respondents to contribute much more creatively.

Just worried about the traffic in Carlisle, one way system and could you extend the pedestrian system down Botchagate a certain amount, near the Cinema, at least on one side and the other for buses and bikes only, would you have to consider taxis or if they are parked in the right place then people can go to them! The road should be clearly marked out Bus Lane, Bike lane, but these should go on the brick surface so they know they are in a pedestrian area and it would make them slow due to the vibrations.

Thank you for consulting. It is much appreciated. I am sure that Carlisle can realise its potential as a dynamic place to be, given this kind of investment and some innovative thinking and design. It is good you reached out.

No

The consultation is not really considering whether there is a justifiable need for the university building. In the current climate with the university moving to on line delivery, building a new site seems like a vanity project for the senior managers at the university.

not enough detail to respond

Consultation process requires more publicity through the region and the county.

The university should be central to the city and art & design should be assigned a more significant role Your business managers have got it wrong when they down graded Art & design.

typically one sided to get the results you want

No

Get on with it and build a proper theatre at the university. We want more evening entertainment in the town centre.

no no

How will people who want to make their views known but do not have online access contribute to the consultation?

Please make the most of this once in a generation opportunity

N/A

Can you encourage participation from young people through specific marketing?

No

No

Works very well. No glitches and it is quick to complete.

No

Very straight forward.

No

Need to test your survey more thoroughly. The last question expects an email address - not an answer to the question you asked.

Please improve the form.

I think it an excellent idea and can't wait to hear/see more about the plans.

One question (I think no.8) asked for a comment on bringing business to the city, but when entered it said it was an invalid email address.

I don't really expect you to take the slightest bit of notice. But I've tried, I guess the ballot box will focus the direction.

