

Addendum to Cumbria County Council Annual Review and Best Value Performance Plan 2004 to 2007							22nd December 2004
** indicates qualifications: BVPIs 53, 54, 56, 58, 174, 175, 195, 196 Doubts expressed about the arrangements for collecting indicator(s).							
↑	indicates that performance in Cumbria is improving						
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↔	indicates sustained performance						
BVPI No	Description	Page Number in BVPP	Published 03/04 Actual	Amended 03/04 Actual	Bigger or Smaller is best	Cumbria Direction of travel	Commentary
<b>ANNEX A Improve Council Services</b>							
BV 3	The percentage of citizens satisfied with the overall service provided by their authority	22	51.70%	52%	B		
BV 4	The percentage of complainants satisfied with their handling of those complaint.	22	36.90%	31%	B		
BV 8	The percentage of invoices for commercial goods and services that were paid within 30 days of being received.	22	81.10%	81.13%	B	↓	
BV 11a	The percentage of top 5% of earners that are women	22	45.11%	42.01%	B	↑	
BV 11b	The percentage of top 5% of earners from black and minority ethnic communities.	22	0.35%	0.37%	B	↔	Please note change to Direction of travel arrows
BV 12	The number of working days/shifts lost due to sickness absence.	23	9.46	9.13	S	↓	
BV 12a (Fire)	The number of working days/shifts lost due to sickness absence. (Uniformed staff)	23	10.34	9.14	S	↓	
BV 12b (Fire)	The number of working days/shifts lost due to sickness absence. (ALL STAFF)	23	9.76	8.86	S	↓	
BV 12c (Fire)	The number of working days/shifts lost due to sickness absence (A&T staff	23	7.29	7.65	S	↑	
BV 14	The percentage of employees retiring early (excluding ill-health retirements) as a percentage of the total workforce.	23	0.52%	0.50%	S	↓	
BV 15	The percentage of employees retiring on grounds of ill health as a percentage of the total workforce.	23	0.45%	0.43%	S	↑	
BV 16b	The percentage of economically active disabled people in the authority area.	23	9.01%	16.21%			
BV 180b	Average lamp circuit energy consumption for street lights, compared with the UK national average	24	70.9%	365 Kwh	S	↓	
<b>ANNEX B Enhancing Economic Well-Being</b>							
LP 33	Funding drawn down from existing committed RDP (Rural Development Programme), Objective 2 and SRB (Single Regeneration Budget).	29	£8.58	£8.58m	B	↑	
<b>ANNEX C Promoting the Well-Being of Vulnerable People and their Carers</b>							
BV 53	Households receiving intensive home care per 1,000 population aged 65 or over.	34	9.8	9.80**			Indicator qualified in 2003/04
BV 54	Older people helped to live at home per 1,000 population aged 65 or over	34	70.64	70.64**	B		Indicator qualified in 2003/04
BV 56	Percentage of items of equipment delivered within 7 working days.	34	83.70%	84.00%**	B		Indicator qualified in 2003/04
BV 49	The percentage of children looked after at 31st March in any year with three or more placements during the year	35	13.10%	10.80%			
BV 50	The percentage of young people leaving care aged over 16 or over with 1 GCSE at grades A*-G or a GNVQ.	35	61.70%	62.50%	B	↑	
BV 51	Average gross weekly expenditure per looked after child in foster care or in a children's home.	35	£480 E	£501.00			Originally published as an Estimate
BV 52	Average gross weekly expenditure per person on supporting adults and older people by reference to the average gross weekly cost of providing care for adults and older people.	35	£432.42	£426.12			
BV 58	The percentage of adults and older people receiving a statement of their needs and how they will be met.	35	17.77%	17.77%**			Indicator qualified in 2003/04
BV 161	The percentage of young people looked after on 1 April in their 17th year, who were engaged in education, training or employment at the age of 19.	35	63.20%	52.50%	B	↑	
BV 163	The number of looked after children adopted during the year as a percentage of the number of children looked after at 31st March who has been looked after for 6 months or more at that date	35	9.50%	9.70%	B	↑	
BV 195	For new older clients, the average of (i) the percentage where the time from first contact to beginning of assessment is less than 48 hours and (ii) the percentage where the time from first contact to completion of assessment is less than or equal to four weeks.	35	75.19%	75.2%**	B		Indicator qualified in 2003/04 Use Method 2 only
BV 196	For new older clients, the percentage where the time from completion of assessment to provision of all services in a care package is less than or equal to four weeks.	35	87.45%	87.5%**	B		Indicator qualified in 2003/04
BV 197	Change in rate of conceptions to females aged under 18	36	13.4% reduction	-13.30%	S	↓	Originally published as 'Bigger is better'
<b>ANNEX D Promoting Learning in Cumbria</b>							
BV 33	Net Youth Service expenditure per head of population in the Youth Service target age range	40	£49.90 E	£43.47			
BV 34a	Percentage of primary schools with 25% or more (and at least 30) of their places unfilled	40	8.00%	8.33%	S	↑	
BV 46	Percentage of half days missed due to total absence in primary schools maintained by the LEA.	41	5.00%	5.10%	S	↔	Please note change to Direction of travel arrows
BV 159a	The percentage of permanently excluded pupils provided with alternative tuition of: (a) 6 hours or less;	41	27.00%	25.00%	S	↓	
BV 159b	(b) 6-12 hours a week	41	11.00%	10.50%	S	↑	
BV 159c	(c) 13-19 hours a week	41	10.00%	10.50%	S	↑	
BV 159d	(d) 20 hours or more a week	41	52.00%	54%	B	↑	

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BV 192a	Quality of teaching for early years and childcare services: a) Average days access to relevant training and development per practitioner delivering Foundation Stage education	42	5	5.4			
BV 192b	Quality of teaching for early years and childcare services: b) Average number of QTS teachers per 10 non-maintained settings.	42	8	1.9			
BV 193a	a) How the authority's Schools Budget compares with its Schools Funding Assessment.	42	104.0% E	104.00%	B		Originally published as an Estimate
BV 193b	b) Increase in Schools Budget on the previous year as a percentage of the increase in Schools Funding Assessment on the previous year	42	101.2% E	100.70%	B		Originally published as an Estimate
<b>ANNEX E Improving the Safety of People's Lives</b>							
BV 99a (i)	Pedestrians Killed/Seriously injured	48	15.8	15.56	S	↓	
BV 99a (ii)	Pedestrians Slight injuries	48	39.1	39.51	S	↑	
BV 99b (i)	Pedal cyclists Killed/Seriously injured	48	4.9	4.91	S	↑	
BV 99b (ii)	Pedal cyclists Slight injuries	48	24	24.15	S	↓	
BV 99c (i)	Two wheeled motor vehicles Killed/Seriously injured	48	15.4	14.94	S	↑	
BV 99c (ii)	Two wheeled motor vehicles Slight injuries	48	30.9	29.89	S	↓	
BV 99d (i)	Car users Killed/Seriously injured	48	65.7	52.61	S	↑	Please note change to Direction of travel arrows
BV 99d (ii)	Car users Slight injuries	48	383.6	350.86	S	↓	
BV 99e (i)	Other vehicle users Killed/Seriously injured	48	13.1	10.85	S	↓	
BV 99e (ii)	Other vehicle users Slight injuries	48	61.8	54.45	S	↓	
BV 126a	a) Domestic burglaries per 1000 households.	49	8.44	7.92	S	↑	Text should read 'Police have not set targets beyond March 2005'
BV 127a	a) Violent offences committed by a stranger per 1,000 population.	49	2.08	2.12	S		
BV 127b	b) Violent offences committed in a public place per 1,000 population	49	5.23	5.22	S		
BV 127d	d) Violent offences committed under the influence per 1,000 population	49	2.9	2.89	S		
BV 128	a) Vehicle crimes per 1,000 population	49	8.15	8.42	S		Text should read 'Police have not set targets beyond March 2005'
BV 174	The number of racial incidents recorded by the authority per 100,000 population	49	36	36.00**			
BV 175	The percentage of racial incidents that resulted in further action.	49	26%	26.00%**	B		Indicator qualified in 2003/04
BV 142 (i)	Total number of calls to fires (excluding false alarms) attended per 10,000 population;	51	89.25 E	89.25	S	↓	Originally published as an Estimate
BV 142 (ii)	Total number of calls attended to primary (property) fires per 10,000 population;	51	33.02 E	33.02	S	↑	Originally published as an Estimate
BV 142 (iii)	Total number of calls attended to accidental fires in dwellings per 10,000 dwellings	51	20.92 E	20.92	S	↑	Originally published as an Estimate
BV 145c	Percentage of calls to fire at which national standards for attendance were met. - attendance times	51	97.62		B	↓	Originally published as 'Smaller is better'
BV 150	Expenditure per head of population on the provision of fire and rescue services.	52	£37.11 E	£34.19			
<b>ANNEX F Protecting and Enhancing the Environment</b>							
BV 82d	Percentage of the total tonnage of household waste arisings which have been landfilled	54	82.30%		S	↑	Final column should read 78% or less
BV 87	Cost of waste disposal per tonne municipal waste	54	£41.00 E	£39.07			Originally published as an Estimate
BV 96	Condition of principal roads	56	4.00%	3.97%	S	↑	
BV 97a	Condition classified non-principal roads	56	17.70%	17.73%	S	↓	
BV 97b	Condition unclassified non-principal roads	56	25.70%	25.74%	S	↑	
BV 186a	Percentage of principal road network not needing major repair by cost per km.	56	125.42% E	126.61%	S	↑	Originally published as an Estimate
BV 186b	Percentage of non-principal road network not needing major repair by cost per km.	56	371.05% E	389.91%	S	↑	Originally published as an Estimate
<b>ANNEX G Local Public Service Agreement - Profile of Performance</b>							
LP 03430	Number of people killed or seriously injured (all KSI) on roads in Cumbria (with stretch)	60	475	419	S		
BV 161	The percentage of young people looked after on 1 April in their 17th year, who were engaged in education, training or employment at the age of 19.	60	63.20%	52.50%	B		
BV 46	Percentage of half days missed due to total absence in primary schools maintained by the LEA.	60	5.00%	5.10%	S		
LP 03444	Disabled people on benefit in target wards assisted into permitted paid work	61	1 E	1	B		
LP 03445	Disabled people on benefit in target wards assisted into paid work.	61	2 E	2	B		
BV 53	Households receiving intensive home care per 1,000 population aged 65 or over.	61	9.8	9.80**			Indicator qualified in 2003/04
BV 54	Older people helped to live at home per 1,000 population aged 65 or over	61	70.64	70.64**	B		Indicator qualified in 2003/04

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LP 03509	Less intensive home care per 1,000 population aged 65+. 5 to 10 hours per week, or 10+ hours but less than 6 visits per week	61	8.8	10.77	B		
LP 0329	Percentage of pupils continuing in education or training post 16.	63	69.76%	69.30%	B		
<b>ANNEX H Full listing of Performance Indicators</b>							
BV 3	The percentage of citizens satisfied with the overall service provided by their authority	64	51.70%	52%			
BV 4	The percentage of complainants satisfied with their handling of those complaint.	64	36.90%	31%			
BV 8	The percentage of invoices for commercial goods and services that were paid within 30 days of being received.	64	81.80%	81.13%			
BV 11a	The percentage of top 5% of earners that are women	64	45.11%	42.01%			
BV 11b	The percentage of top 5% of earners from black and minority ethnic communities.	64	0.35%	0.37%			
BV 12	The number of working days/shifts lost due to sickness absence.	64	9.46	9.13			
BV 14	The percentage of employees retiring early (excluding ill-health retirements) as a percentage of the total workforce.	64	0.52%	0.50%			
BV 15	The percentage of employees retiring on grounds of ill health as a percentage of the total workforce.	64	0.45%	0.43%			
BV 16b	The percentage of economically active disabled people in the authority area.	64	9.01%	16.21%			
BV 180b	Average lamp circuit energy consumption for street lights, compared with the UK national average	64	70.90%	365 Kwh			
BV 12b (Fire)	The number of working days/shifts lost due to sickness absence. (ALL STAFF)	64	9.76	8.86			
BV 33	Net Youth Service expenditure per head of population in the Youth Service target age range	64	£49.90 E	£43.47			
BV 34a	Percentage of primary schools with 25% or more (and at least 30) of their places unfilled	64	8.00%	8.33%			
BV 46	Percentage of half days missed due to total absence in primary schools maintained by the LEA.	64	5.00%	5.10%			
BV 159a	The percentage of permanently excluded pupils provided with alternative tuition of: (a) 6 hours or less;	64	27.00%	25.00%			
BV 159b	(b) 6-12 hours a week	64	11.00%	10.50%			
BV 159c	(c) 13-19 hours a week	64	10.00%	10.50%			
BV 159d	(d) 20 hours or more a week	64	52.00%	54%			
BV 192a	Quality of teaching for early years and childcare services: a) Average days access to relevant training and development per practitioner delivering Foundation Stage education;	65	5	5.4			
BV 192b	Quality of teaching for early years and childcare services: b) Average number of QTS teachers per 10 non-maintained settings.	65	8	1.9			
BV 193a	a) How the authority's Schools Budget compares with its Schools Funding Assessment.	65	104.0% E	104.00%			
BV 193b	b) Increase in Schools Budget on the previous year as a percentage of the increase in Schools Funding Assessment on the previous year	65	101.2% E	100.70%			
BV 49	The percentage of children looked after at 31st March in any year with three or more placements during the year	65	13.10%	10.80%			
BV 50	The percentage of young people leaving care aged over 16 or over with 1 GCSE at grades A*-G or a GNVQ.	65	61.70%	62.50%			
BV 51	Average gross weekly expenditure per looked after child in foster care or in a children's home.	65	£480 E	£501.00			
BV 52	Average gross weekly expenditure per person on supporting adults and older people by reference to the average gross weekly cost of providing care for adults and older people.	65	£432.42	£426.12			
BV 53	Households receiving intensive home care per 1,000 population aged 65 or over.	65	9.8	9.80**			
BV 54	Older people helped to live at home per 1,000 population aged 65 or over	65	70.64	70.64**			
BV 56	Percentage of items of equipment delivered within 7 working days.	65	83.70%	84.00%**			
BV 58	The percentage of adults and older people receiving a statement of their needs and how they will be met.	65	17.77%	17.77%**			
BV 161	The percentage of young people looked after on 1 April in their 17th year, who were engaged in education, training or employment at the age of 19.	65	63.20%	52.50%			
BV 163	The number of looked after children adopted during the year as a percentage of the number of children looked after at 31st March who has been looked after for 6 months or more at that date	65	9.50%	9.70%			

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BV 195	For new older clients, the average of (i) the percentage where the time from first contact to beginning of assessment is less than 48 hours and (ii) the percentage where the time from first contact to completion of assessment is less than or equal to four weeks.	65	75.19%	75.2%**			
BV 196	For new older clients, the percentage where the time from completion of assessment to provision of all services in a care package is less than or equal to four weeks.	65	87.45%	87.5%**			
BV 87	Cost of waste disposal per tonne municipal waste	65	£41.00 E	£39.07			
BV 96	Condition of principal roads	65	4.00%	3.97%			
BV 97a	Condition classified non-principal roads	65	17.70%	17.73%			
BV 97b	Condition unclassified non-principal roads	65	25.70%	25.74%			
BV 99a (i)	Pedestrians Killed/Seriously injured	65	15.8	15.56			
BV 99a (ii)	Pedestrians slight injuries	65	39.1	39.51			
BV 99b (i)	Pedal cyclists Killed / serious	65	4.9	4.91			
BV 99b (ii)	Pedal cyclists Slight injuries	65	24	24.15			
BV 99c (i)	Two wheeled motor vehicles Killed/Seriously injured	65	15.4	14.94			
BV 99c (ii)	Two wheeled motor vehicles Slight injuries	65	30.9	29.89			
BV 99d (i)	Car users Killed/Seriously injured	65	65.7	52.61			
BV 99d (ii)	Car users Slight injuries	65	383.6	350.86			
BV 99e (i)	Other vehicle users Killed/Seriously injured	65	13.1	10.85			
BV 99e (ii)	Other vehicle users Slight injuries	65	61.8	54.45			
BV 186a	Percentage of principal road network not needing major repair by cost per km.	66	125.42% E	126.61%			
BV 186b	Percentage of non-principal road network not needing major repair by cost per km.	66	371.05% E	389.91%			
BV 109a	Percentage of planning applications determined within 13 weeks.	66	62.00%	73.61%			
BV 126a	a) Domestic burglaries per 1000 households.	66	8.44	7.92			
BV 127a	a) Violent offences committed by a stranger per 1,000 population.	66	2.08	2.12			
BV 127b	b) Violent offences committed in a public place per 1,000 population	66	5.23	5.22			
BV 127d	d) Violent offences committed under the influence per 1,000 population	66	2.9	2.89			
BV 128	a) Vehicle crimes per 1,000 population	66	8.15	8.42			
BV 174	The number of racial incidents recorded by the authority per 100,000 population	67	36	36.00%**			
BV 175	The percentage of racial incidents that resulted in further action.	67	26%	26.00%**			
BV 142 (i)	Total number of calls to fires (excluding false alarms) attended per 10,000 population;	67	89.25 E	89.25			
BV 142 (ii)	Total number of calls attended to primary (property) fires per 10,000 population;	67	33.02 E	33.02			
BV 142 (iii)	Total number of calls attended to accidental fires in dwellings per 10,000 dwellings	67	20.92 E	20.92			
BV 150	Expenditure per head of population on the provision of fire and rescue services.	67	£37.11 E	£34.19			
BV 197	Change in rate of conceptions to females aged under 18	67	13.4% reduction	-13.30%			
LP 33	Funding drawn down from existing committed RDP (Rural Development Programme), Objective 2 and SRB (Single Regeneration Budget).	67	£8.58	£8.58m			
LP 0329	Percentage of pupils continuing in education or training post 16.	69	69.76%	69.30%			
LP 03430	Number of people killed or seriously injured (all KSI) on roads in Cumbria (with stretch)	70		419			
LP 03444	Disabled people on benefit in target wards assisted into permitted paid work	70	1 E	1			
LP 03445	Disabled people on benefit in target wards assisted into paid work.	70	2 E	2			
LP 03509	Less intensive home care per 1,000 population aged 65+. 5 to 10 hours per week, or 10+ hours but less than 6 visits per week	70	8.8	10.77			