

Apprenticeship Description

Level 3

Business
Administrator

Date	21/01/2019
Apprenticeship Title	Business Administrator
Training Provider	RWP Training Ltd
Weekly Wage	£144.30 (if 19 years old or over, after 12 months your salary will increase to minimum wage for your age)
Working Week	Monday – Friday, 9am – 5pm
Expected Duration	18 months

Vacancy description

As an Business Administrator apprentice within Cumbria County Council you will receive:

- High quality training and development opportunities
- Personalised support from managers and mentors
- The opportunity to work alongside skilled and experienced staff gaining valuable job specific and transferable skills that will support you in your future career

Key job specific activities

Whilst the day-to-day tasks will be determined by the specific team that you are assigned to, examples of general duties of an Business Administrator apprentice could include the following:

- Answering the phone and taking messages, from council staff and the public
- Arranging and booking meetings, meeting rooms, pool and hire cars
- Monitoring and placing orders for office materials and travel
- Document production – typing and recording reports, minutes of meetings, letters and forms
- Managing information and data
- Maintain the security and confidentiality of records and documents
- Filing
- Photocopying and scanning of documents
- Receiving and sending daily post
- Enveloping and franking
- Shredding
- Producing e-procurement orders via the E5 system
- Providing support with the organisation of training courses
- Liaising with venues regarding bookings and availability
- Maintaining electronic information systems

Key Information

Qualifications required:

5 x GCSE at Grade C / 4 or above (or equivalent) including English and Maths

Desired Skills

We welcome applications from self-motivated individuals who are able to work as part of a team and are willing to learn and develop the following skills:

- Excellent communication skills
- Excellent organisation and planning skills
- Excellent listening and observation skills
- Excellent customer services skills
- Excellent levels of IT competency (Microsoft office software including Word, Excel, PowerPoint and Outlook)
- Excellent time management skills

Personal Qualities and Behaviours

All County Council employees must adhere to the Council Behaviours which are:

- Communicate in a clear and constructive way
- Act with honesty and respect for others
- Demonstrate a positive flexible attitude
- Take responsibility for our actions
- Be committed to one team

Training provided

- Level 3 Business Administrator Apprenticeship

Cumbria County Council works with a range of high quality training providers, who deliver qualification and training courses for apprentices employed by the council.

These training providers will undertake the initial aptitude assessments; support with the recruitment process; deliver the qualification training (and ongoing assessments) and work closely with council staff to support apprentices to successfully complete their apprenticeship and move on to further training or employment.

Disclosure and Barring Service – DBS Checks

- This post does not require a DBS check.

Other Factors

- You must ensure that you are able to travel to and from the work location specified on a daily basis. A maximum of up to £15.00 per week will be paid to support your travel from home to work.
- Following the successful completion of the apprenticeship programme many of our apprentices have moved on to either a higher level apprenticeship or have secured permanent employment with the council or other employers and have embarked on an exciting career pathway. Whilst there is no guarantee that a position would become available at the end of your apprenticeship, Cumbria County Council works in partnership with other organisations throughout the county to maximise the opportunities that are available to apprentices. The skills you learn and the qualifications gained will be transferable to other roles either within the County Council or with other employers.