

# Putting the Public *First*



COUNTY COUNCIL

## Your A-Z guide to county council services in Cumbria

**A**  
Adult education 01228 607304/607303  
Animal health & welfare 01539 773137

**B**  
Bus timetables 0870 6082608  
Blue badge scheme 01228 607000  
or see social services for local numbers

**? Hard of hearing? ?**

Contact us via typetalk 01228 606060

**C**  
Children's information service 08457 125737  
Cycleways 01228 606968  
Cumbria care 01228 607633

**D**  
Day care services older adults  
North 01228 601701  
South 01229 894548

**E**  
Education, general 01228 606877  
Emergency planning 01228 815700

**F**  
Fire service 01900 822503

**G**  
Gritting icy roads 0845 6096609

**H**  
Highways 0845 6096609

**L**  
Libraries (Cumbria has 54 libraries around the county - the main six are listed below):

Carlisle 01228 607310  
Barrow 01229 894370  
Workington 01900 325170  
Kendal 01539 773520  
Whitehaven 01946 852900  
Penrith 01768 242100

**N**  
Neighbourhood development:  
Workington 01900 325011  
Barrow 01229 894312  
Carlisle 01228 606315  
Eden 01434 382128  
Kendal 01539 773180  
Ulverston 01229 894100

**P**  
Public rights of way 01228 673084  
Public transport 0870 6082608

**R**  
Registration of births, deaths & marriages 01228 606359  
Road safety 01768 242336  
Residential homes 01228 607633

**S**  
School places 01228 606999 / 606888  
School meals 01228 607617  
School transport (north) 01228 606008  
School transport (south) 01228 606006  
Sustainability 01228 606314  
Social services (For all services including meals on wheels, blue badges, fostering and adoption)

Barrow 01229 894894  
Carlisle Adult Services 01228 607000  
Carlisle Children's Services 01228 607002  
Kendal 01539 773377  
Penrith 01768 242242  
Whitehaven 01946 852852  
Workington 01900 325325  
Out of office hours 01228 526690  
Typetalk 0800 959598  
Student support services 01228 606777

**T**  
Trading standards

**Prefer to write?**

Write to: Cumbria County Council,  
The Courts, Carlisle, Cumbria, CA3 8NA  
or email: [information@cumbriacc.gov.uk](mailto:information@cumbriacc.gov.uk)

Animal health licensing 01539 773137  
Consumer advice 0845 330313  
(Other trading standard issues contact your local office)  
HQ 01539 773594  
Barrow 01229 894520  
Carlisle 01228 607447  
Cockermouth 01900 325980  
Kendal 01539 773577

**W**  
Waste management 01228 606708  
Website 01228 606325

**Y**  
Youth offending team (north) 01228 607090  
(south) 01229 826080 (west) 01900 813531

Call your local district or borough council for:  
Building planning applications, Council Tax/Electoral Registration, Car parks, Environmental issues - Pest Control, Food Safety, Dog Control (dirt), Health & Safety at work, Noise pollution, Furniture removal, Household recycling, Housing advice, Public conveniences, Refuse collection, Residents parking permits, Street cleaning

Allerdale Borough Council 01900 326333  
Barrow-in-Furness Borough Council 01229 894900  
Carlisle City Council 01228 817000  
Copeland Borough Council 01946 852585  
Eden District Council 01768 864671  
South Lakeland District Council 01539 733333

For crime and police related matters please contact Cumbria Constabulary 01768 891999

For health care related matters contact NHS Direct (24hrs) 0845 4647

**Visit us on-line...**

[www.cumbria.gov.uk](http://www.cumbria.gov.uk)

Inside: Free A-Z of county council services



# Spring 2004 YourCumbria



**Where the heart is**  
Cumbria - the UK's top destination for lovers

**Uproot your past**  
How to trace your family tree

**It's 'bin' a good year**  
Recycling makes Cumbria even greener

Also in this issue: **Cumbria celebrates 30 years / competition / council news**

# where for art thou?...

For all the latest on arts and culture in Cumbria – why not visit the brand new website **artefacts!**



## artefacts

Your guide to what's on in the arts in Cumbria

[www.cumbria-artefacts.org.uk](http://www.cumbria-artefacts.org.uk)



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Copies are also available on-line at [www.cumbria.gov.uk](http://www.cumbria.gov.uk)  
If you have any comments or queries please contact the editor:  
Tel: 01228 606447 or e-mail [sara.turnbull@cumbriacc.gov.uk](mailto:sara.turnbull@cumbriacc.gov.uk)  
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[www.cumbria.gov.uk](http://www.cumbria.gov.uk)

## Welcome



to the second issue of *Your Cumbria*, Cumbria County Council's new magazine.

In the autumn we produced a pilot issue. We asked you to let us know whether you thought it was a good idea to produce regular issues.

We received such a positive response that we have decided to go ahead and produce three issues a year. On the next page we have summarised what you told us about the new magazine.

This issue features information about our performance. Instead of publishing pages of figures and tables, we have tried to make the information easy to understand.

Many of you will have seen the media coverage about the problems facing the council, particularly in our social services children's service. We have accepted these criticisms. But, importantly, we are now making solid progress to address these weaknesses.

Government inspectors also highlighted that many of our services are provided to a high standard. Our education and library services continue to perform well. We were praised for our achievements in waste disposal, recycling, partnership working and our use of resources.

I strongly believe that Cumbria County Council has a dedicated workforce that is committed to delivering quality services to the residents of Cumbria.

**Rex Toft** Leader of Cumbria County Council

# Is it the big 30 for you this year? You could be our next pin-up

Cumbria County Council has given the citizens of Cumbria 30 years of service. And in April 2004 we will be celebrating our 30th birthday.

Cumbria was created in the local government reorganisation of 1974 so this is a special anniversary. We are looking for Cumbrian residents who were born in the first week of April 1974 and can give us stories about growing up in Cumbria over the last 30 years. These can be about first childhood

memories, schools attended, achievements or any other interesting recollections.

So if you, or anyone you know, are also celebrating their 30th birthday on April Fools Day 2004 and would like to appear in our next edition of 'Your Cumbria', please contact Moyra Fisher, Cumbria County Council, The Courts, Carlisle CA3 8NA, telephone 01228 606336 or email: moyra.fisher@cumbriacc.gov.uk



## How well do you know Cumbria?

So, you think you know Cumbria? Try our competition and see if you know where this photograph was taken in 1974. You could win a weekend break at The Eltermere Hotel, a beautiful Georgian country house set beside Elterwater lake. With this hotel as your base, you can explore the Langdale valley and discover little more of Cumbria. Find out more at [www.eltermere.co.uk](http://www.eltermere.co.uk)

Prize consists of dinner, bed and breakfast accommodation on Friday and Saturday nights. Drinks are excluded. Booking is subject to availability. Winner must be responsible for their own transport. No cash alternative offered.



answer:

name:

address:

postcode:

Answers to: **Moyra Fisher, Your Cumbria 30 year competition, The Courts, Carlisle CA3 8NA, by 30 April 2004**

CUT ALONG THE DOTTED LINE

# Your Cumbria

## And what you really thought



Welcome to the second edition of *Your Cumbria*.

Following the pilot edition last year we received comments from over 300 of you about the magazine.

The vast majority of you found the magazine easy to read, useful and full of interesting information. However there was a very small percentage who felt that this wasn't a publication for them.

Given that nearly all of the feedback was positive, we have decided to continue with *Your Cumbria* as one way of keeping you informed. And as you'll see from the content, we have listened to

your ideas for stories. Based on what you told us, in this edition alone you'll find stories on recycling, information on farmers' markets, contact numbers for your county councillors and features on local people.

We will also be asking you what you think of the magazine on a regular basis, to ensure this is still something that you want.

We also hope you'll be pleased to know we've reduced the cost from 20p to 15p an issue.

And we'll be striving to reduce this cost even further over future issues.

Finally, thanks to everyone for their full and frank feedback. We have taken on board as many of your views as possible but if you have any other ideas for how we can improve *Your Cumbria*, then please write to us at:

*Your Cumbria*,  
Corporate Management,  
Cumbria County Council,  
The Courts, English Street,  
Carlisle, CA3 8NA.

## A success story that started with a skip!

A recycling operation that started with a skip outside a fire station has now grown into one of the county's most successful green schemes.

Eden Community Recycling started as a result of one man and his concern about the amount of waste paper being thrown out from the fire station where he worked over 20 years ago.

That man was Colin Nineham, now a county councillor, and he is delighted with the scheme's success.

Pretty big in the Penrith area, it now has about 40 collection points - the one at B&Q is one of the busiest in Cumbria. It probably deals in the widest range of recyclables of any organisation in the county - paper, cardboard, steel and aluminium cans, foil,

glass, plastic bags and bottles - even mobile phones. It also recently took on its first full-time, recycling operative, Graham Stockdale.

And its success can only be good for the local community. Even though it runs on commercial lines, any money it makes goes back into the local community.

Commenting on the scheme Colin said:

"This scheme is proving a great success and I am particularly pleased that it involves schools.

"The success of recycling is down to tomorrow's adults and we need to educate them so that recycling is automatic rather than something which is imposed.

"Recently students from the Edington adult training centre at



Gilwilly Industrial Estate, Penrith, have been working there three days a week.

"This leaves Graham Stockdale and volunteers free to carry out even more recycling. And just as important leaves students with the satisfaction that they are playing a worthwhile part in the community."

For more on recycling see: [www.cumbria.gov.uk/planning-environment/waste-recycling](http://www.cumbria.gov.uk/planning-environment/waste-recycling)

# More than romance

Why not celebrate your other special moments

Family celebrations, like families themselves, are changing in the 21st century. In Cumbria the registrar's service is keeping up to date, providing people with ceremonies that capture the essence of those special moments.

As well as providing civil wedding ceremonies, Cumbria registrar's service also offer celebrating ceremonies which though have no legal standing do recognise events within families.

Renewal of vows ceremonies can make an anniversary extra special and meaningful. And naming ceremonies now provide parents with an alternative to the traditional Christening service to welcome a new member of the family, like an adopted child.

Carlisle registrar, Margaret White said: "Naming ceremonies are great, they can provide an all-important welcome to the adopted child and it gives family and friends the opportunity of welcoming them and helping them feel part of their new family."

For further information about registration of births, deaths and marriages please contact Emma Hill on 01228 606359 or e-mail: [emma.hill@cumbriacc.gov.uk](mailto:emma.hill@cumbriacc.gov.uk)

## Cumbria - top destination for UK lovers

### Why Cumbria is the UK's favourite place for romance!

Cupid loves Cumbria - and so do the star crossed lovers who have voted the county their favourite destination to 'pop the question'.

YouGov pollsters say 21 percent of people in England and Wales think our area is the most romantic location in Britain to propose.

And it's not just the Brits like Paul McCartney who asked Heather to marry him while staying at the Sharrow Bay hotel on the shores of Ullswater.

Hilary Clinton said "Yes" to her student boyfriend Bill in 1973

at twilight on the shores of Ennerdale Water.

The romantic artists of the 19th Century came to Cumbria for poetic inspiration. And in the 21st Century, Cumbria is still the most popular romantic destination of bright young things.

The Samling, a hotel with views over Windermere, has been the choice of celebrity couples such as Victoria and David Beckham.

Nearly one in four of those aged 18 to 24 think the Lake District is the most romantic location to propose or be proposed to. So if Cumbria is the place for celebrities to say "I do", then why not follow in their footsteps.

And thanks to changes within the registrar's service everyone can

have the most romantic location for their wedding...or other family occasion.

**"21 percent of people in England and Wales think Cumbria is the the most romantic place in Britain to propose"**

And you don't have to stick to a church or registrar's office.

Cumbria has a host of unusual and memorable locations for civil weddings.

Carlisle registrar, Margaret White said: "There are many restaurants and hotels in the county now licensed for civil weddings, but we have more unusual locations such as Carlisle Racecourse, Naworth Castle, Windermere motor boat racing club and even the Outward Bound Trust."

"There is currently a major review of the registration service being carried out. In the next couple of years there could be a significant change to the way weddings are licensed. If the law does change in this way it will mean people could marry any time and anywhere they choose - within reason. I have been asked

to marry people on the top of Scafell, which would have posed health and safety issues. Though once, I did marry a couple, who were members of a rescue team, at Tullie House. And they had their wedding breakfast and reception on Scafell with a fly past!"

Five top unusual places to marry in Cumbria:

1. Oasis Holiday Park
2. Tullie House museum
3. Carlisle racecourse
4. Outward Bound Trust
5. Windermere motor boat racing club





# Junior jury said: Thumbs up for new school dinners!

A new way of providing school dinners has been given the thumbs up by pupils at Robert Ferguson school in Carlisle.

"I like the hotdogs," said Kieran, aged five, "and I would like to go back for three lots of seconds."

"I used to bring sandwiches but I like the hot dinners on cold days," said 10-year-old Claire.

"Everybody runs to the dinner line to get in first," adds Steven, 10.

So what has brought about this overwhelming enthusiasm for school dinners?

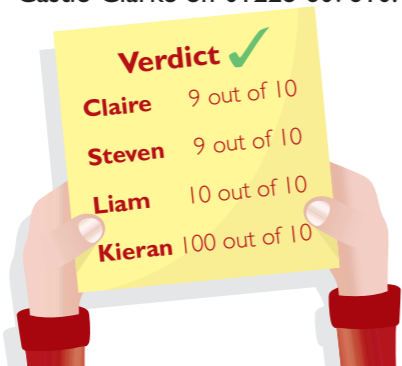
The 'oven fresh' kitchen! Lis Graham, cook-in-charge at Robert Ferguson school, explains: "The school meals are created and part-cooked off-site using the freshest ingredients. The new 'oven fresh' ovens in the school are then used to complete the cooking and serve up the deliciously fresh meals. I have the flexibility to create my own menus and to tailor them to the tastes of the pupils."

All the meals are nutritionally balanced and piping hot. Favourites among the children include lasagne, cottage pie, chicken curry with rice and poppadums, and tuna and pasta bake.

Kieran, Steven and Claire and their school friends, Zoe, aged five and Liam, seven, also love the fish and chips, meatballs and puddings.

Head teacher Alan Rutter said: "Lunchtimes have been transformed and are much happier. We have seen the number of children having school dinners double. There is always a queue for seconds!"

For more information about school meals, contact Sue Castle-Clarke on 01228 607610.



# Looking for a new career?

[www.cumbria.gov.uk/jobs](http://www.cumbria.gov.uk/jobs)

Thought about working for Cumbria County Council? We have a wide range of jobs available from carers to clerk from social workers to teachers - part time or full time - we may have a job that's just right for you.

Why not visit our website on [www.cumbria.gov.uk/jobs](http://www.cumbria.gov.uk/jobs) or see our advert in the local press.



# Next issue...

The next issue of *Your Cumbria* is a special edition focusing on education in Cumbria.

So if you want to get familiar with facts, update your understanding, be schooled in new skills, advance your aptitude, or simply fancy trying something different, watch out for the summer issue in July and August.

# Dallam student wins national award

After spending over 20 years working in the insurance industry, David Roberts decided he wanted a new challenge. So he enrolled on the National Certificate for Further Education (NCFE) outdoor education course at Dallam training and education centre.

David was nominated for the NCFE student of the year award. From hundreds of entries, David received a special commendation award for his team support, hardworking and conscientious attitude and change of career direction. David attended a presentation ceremony in Sunderland where he was presented with a cheque and a commemorative certificate.

David encourages anyone to take the plunge and change careers.

He said: "This course has been instrumental in building my self confidence and self esteem. It has led me into a new career and has helped me assess my strengths and abilities."

As a direct result of the course, David has gone on to join a Post Graduate Certificate in Education in primary education at St Martins College. If you are interested in finding out more about adult education and the courses on offer at Dallam please call Helen Edmonds on 015395 65123

# From clocked cars to holidays from hell

## Who do you call?

Did you know that last year trading standards helped over 13,000 people with consumer problems. Dealing with everything from counterfeit goods to cash scams.

Trading standards also spends a lot of time protecting your rights - even before you buy!

Checking that labels are right and that goods are up to standard - they routinely check things like petrol pumps, making sure that you get the amount of fuel you pay for.

And they test toys - to make sure that they're safe for your children to play with.

So if you ever have a consumer problem and wonder who to call, why not ring your local trading standards - who will be on hand to give you quality, free advice on a range of issues.

For your local trading standards officer see your local phone book, ring 0845 3303313 or visit: [www.cumbria.gov.uk](http://www.cumbria.gov.uk)

# Ally comes to Cumbria



The curtain is up on "Ally Comes to Cumbria" a new play that involves junior and secondary school pupils tackling racism. The play tells the story of Ally who arrives from Manchester to start at a new school in Cumbria.

Ally is black and faces different reactions from the pupils and teachers. The performance, by touring theatre company Global Link, gives pupils the opportunity to explore how the characters could have acted differently.

A Year six pupil from Newbarnes School said: "After watching the play, I feel a better person and I feel as if it has changed me completely into

a new person. I will never say anything about other people that is racist again."

Some of the children who watched the play officially launched the county council's new equality and diversity policy in Kendal.

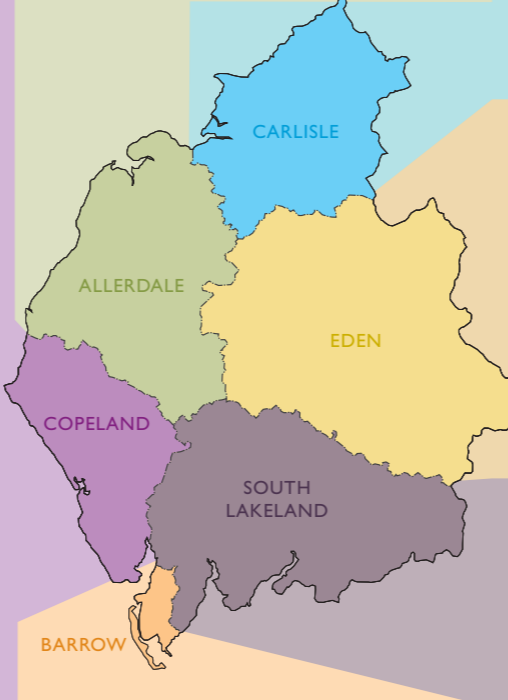
The council's equality officer, Mohammed Dhalech said: "The new policy commits the council to eliminating all forms of discrimination and promoting good community relations."

If you would like to know more about the policy, please contact Mohammed Dhalech on 01228 606098 or email: [mohammed.dhalech@cumbriacc.gov.uk](mailto:mohammed.dhalech@cumbriacc.gov.uk)

# Do you know who your local county councillor is?

<b>Moss Bay</b> C L Barbara Cannon - 01946 834702 barbara.cannon@cumbriacc.gov.uk	<b>Cockermouth West</b> CM C Tim Heslop - 01900 823276 timothy.heslop@cumbriacc.gov.uk	<b>St. John's</b> L Stewart Samson - 01900 603668 james.samson@cumbriacc.gov.uk
<b>Moorclose</b> L Gerald Humes - 01900 63976 gerald.humes@cumbriacc.gov.uk	<b>Aspatia &amp; Wharrels</b> C Kate Brandwood - 017687 76330 kate.brandwood@cumbriacc.gov.uk	<b>Dearham &amp; Broughton</b> L Alan Clark - 01900 601642 alan.clark@cumbriacc.gov.uk
<b>Bowness, Thursby &amp; Caldbeck</b> C Duncan Fairbairn - 016973 43160 duncan.s.fairbairn@cumbriacc.gov.uk	<b>Keswick &amp; Derwent</b> C Stan Hinde - 017687 74440 stanley.hinde@cumbriacc.gov.uk	<b>St. Michael's</b> Lib Ian Francis - 01900 61036 ian.francis@cumbriacc.gov.uk
<b>Wigton</b> C Bob Edgar - 016973 43159 bob.edgar@cumbriacc.gov.uk	<b>Seaton</b> L Nick Findley - 01900 64090 nicholas.findley@cumbriacc.gov.uk	<b>Harrington, Clifton &amp; Stainburn</b> L Joe Holliday - 01900 66319 joseph.holliday@cumbriacc.gov.uk
<b>Cockermouth East</b> C Eric Nicholson - 01900 827944 eric.nicholson@cumbriacc.gov.uk	<b>Solway Coast</b> L Bill Allison - 016973 31321 robert.w.allison@cumbriacc.gov.uk	<b>Maryport West</b> L Bill Cameron - 01900 812783 bill.cameron@cumbriacc.gov.uk

\* Maryport East - vacancy



<b>Gosforth &amp; Ennerdale</b> LC C Rex Toft - 019467 26218 rex.toft@cumbriacc.gov.uk	<b>Hensingham &amp; Arlecdon</b> C L Ronnie Calvin - 01946 62802
<b>Distington &amp; Moresby</b> L Cam Ross - 01946 861552 archibald.ross@cumbriacc.gov.uk	<b>Cleator Moor North &amp; Frizington</b> L Tim Knowles - 01946 811687 tim.knowles@cumbriacc.gov.uk
<b>Bransty</b> L Bernard Kirk - 01946 852962 bernard.kirk@cumbriacc.gov.uk	<b>Hillcrest</b> L Judith Andersen - 01946 692343 judith.andersen@cumbriacc.gov.uk
<b>Kells &amp; Sandwith</b> L Joe McAllister - 01946 694893 joseph.mcallister@cumbriacc.gov.uk	<b>Mirehouse</b> L John Woolley - 01946 695804 john.woolley@cumbriacc.gov.uk
<b>St. Bees &amp; Egremont</b> L David Southward - 01946 841476 david.southward@cumbriacc.gov.uk	<b>Millom</b> C Peter Hodgson - 01229 772736 peter.hodgson@cumbriacc.gov.uk
<b>Cleator Moor South &amp; Egremont</b> L Simon Leyton - 01946 861468 simon.leyton@cumbriacc.gov.uk	<b>Seascale &amp; Whicham</b> C Susan Brown - 01229 774666 susan.brown@cumbriacc.gov.uk

<b>Parkside</b> C L Alan Nicholson - 01229 430887 alan.nicholson@cumbriacc.gov.uk	<b>Hawcoat</b> CM C Jack Richardson - 01229 838459 jack.richardson@cumbriacc.gov.uk	<b>Ormsgill</b> L Ernie Wilson - 01229 831517 ernie.wilson@cumbriacc.co.uk
<b>Walney North</b> L Jane Murphy - jane.murphy@cumbriacc.gov.uk	<b>Hindpool</b> L Anne Burns - 01229 471824 anne.burns@cumbriacc.gov.uk	<b>Old Barrow</b> L Mike Hubbold - 01229 828943
<b>Walney South</b> L Alf Horne - alf.horne@cumbriacc.gov.uk	<b>Dalton North</b> L Peter Phizacklea - 01229 824256 peter.phizacklea@cumbriacc.gov.uk	<b>Dalton South</b> L Bill Smith - 01229 463815 bill.smith@cumbriacc.gov.uk
<b>Newbarns</b> C William Pears - 01229 821815	<b>Roosecote</b> L Norman Shaw - 01229 828549 norman.shaw@cumbriacc.gov.uk	<b>Risedale</b> L Kevin Hamilton - 01229 894535 kevin.hamilton@cumbriacc.gov.uk

<b>Dalston &amp; Cummersdale</b> C C John Collier - 01228 522510	<b>Brampton &amp; Gilsland</b> CM C Kevan Wilkinson - 01228 597220 kevan.wilkinson@cumbriacc.gov.uk	<b>Longtown &amp; Bewcastle</b> CM C Donald Jefferson - 01461 338353 donald.jefferson@cumbriacc.gov.uk
<b>Stanwix &amp; Irthington</b> CM C John Mallinson - 01228 533746 john.mallinson@cumbriacc.gov.uk	<b>Castle</b> Lib Ralph Aldersey - 01228 535338 ralph.aldersey@cumbriacc.gov.uk	<b>Belah</b> C Alan Toole - 01228 530681 alan.toole@cumbriacc.gov.uk
<b>Stanwix Urban</b> C Liz Mallinson - 01228 533746 elizabeth.mallinson@cumbriacc.gov.uk	<b>St. Aidan's</b> L Reg Watson - 01228 521676 reg.watson@cumbriacc.gov.uk	<b>Botcherby</b> L Anne Glendinning - 01228 549035 anne.glendinning@cumbriacc.gov.uk
<b>Harraby</b> L Michael Richardson - 016973 31512 michael.richardson@cumbriacc.gov.uk	<b>Upperby</b> L Stewart Young - 01228 541905 stewart.young@cumbriacc.gov.uk	<b>Currock</b> L Brian Hall - 01228 527417 brian.hall@cumbriacc.gov.uk
<b>Denton Holme</b> L Chris Southward - 01228 520183 christopher.southward@cumbriacc.gov.uk	<b>Morton</b> Lib Peter Farmer - 01228 515988 peter.farmer@cumbriacc.gov.uk	<b>Yewdale</b> L Helen Horne - 01228 670475 helen.horne@cumbriacc.gov.uk
<b>Belle Vue</b> L Cyril Weber - 01228 539215	<b>Wetheral</b> C John Robinson - 01228 710808 john.r.robinson@cumbriacc.gov.uk	

<b>Penrith East</b> DL Lib Mike Ash - 01768 881858 mikeash@churchhouse.u-net.com	<b>Appleby</b> C C Mary Warburton - 017683 53230	<b>Kirkby Stephen</b> CM C Tim Stoddard - 017683 71313 timothy.stoddard@cumbriacc.gov.uk
<b>Alston &amp; East Fellside</b> C Isa Henderson - 01768 898500 isa.henderson@cumbriacc.gov.uk	<b>Eden Lakes</b> C Roger Bird - 01931 714248 roger.a.bird@cumbriacc.gov.uk	<b>Greystoke &amp; Hesket</b> C Bert Richardson - 01768 483704 albert.p.richardson@cumbriacc.gov.uk
<b>Penrith North</b> C Philip G Chappelhow - 01768 898740 philip.g.chappelhow@cumbriacc.gov.uk	<b>Penrith Rural</b> C Gary B Strong - 01228 599435 gary.b.strong@cumbriacc.gov.uk	<b>Penrith West</b> I Colin Nineham - 01768 863755 colin.nineham@cumbriacc.gov.uk

<b>Sedbergh &amp; Kirkby Lonsdale</b> C Joe Nicholson - 015242 76377 joseph.nicholson@cumbriacc.gov.uk	<b>Low Furness</b> C Jim Webster - 01229 869123 robert.webster@cumbriacc.gov.uk	<b>Kent Estuary</b> C Lib Ian Stewart - 015395 62391 ian.stewart@cumbriacc.gov.uk
<b>Upper Kent</b> CM Lib Lawson Short - 01229 820805 lawson.short@cumbriacc.gov.uk	<b>Windermere</b> CM Lib Joan Stocker - 015394 44403 joan.stocker@cumbriacc.gov.uk	<b>Cartmel</b> Lib Ron Mein - 01229 861452 ronald.mein@cumbriacc.gov.uk
<b>Grange</b> C Bill Wearing - 015395 32482	<b>High Furness</b> C Oliver Pearson - 015395 31880 oliver.pearson@cumbriacc.gov.uk	<b>Kendal Castle</b> Lib Tom Clare - 01539 725946 thomas.clare@cumbriacc.gov.uk
<b>Kendal Highgate</b> L Martyn Jowett - 01539 720207 martyn.jowett@cumbriacc.gov.uk	<b>Kendal Nether</b> Lib Les Lishman - 01539 728167 leslie.lishman@cumbriacc.gov.uk	<b>Kendal South</b> C Alan Bobbett - 015395 60422 alan.bobbett@cumbriacc.gov.uk
<b>Kendal Strickland &amp; Fell</b> L David Clarke - 01539 730023 david.clarke@cumbriacc.gov.uk	<b>Lakes</b> Lib Anne Parker - 015394 34369 anne.parker@cumbriacc.gov.uk	<b>Lower Kentdale</b> C Roger Bingham - 015395 63694 roger.bingham@cumbriacc.gov.uk
<b>Lyth Valley</b> C Jim Bland - 015395 68576 james.bland@cumbriacc.gov.uk	<b>Ulverston East</b> L Wendy Kolbe - 01229 587591 wendy.kolbe@cumbriacc.gov.uk	<b>Ulverston West</b> C Pauline Halfpenny - 01229 584300 pauline.halfpenny@cumbriacc.gov.uk

Key: Party: C Conservative L Labour Lib Liberal Democrats I Independent  
 Title: C Chair of local committee CM Cabinet Member LC Leader of Council DL Deputy Leader of Council

If you would like to find out more about being a councillor, call Martin Kennedy on 01228 606358 or visit [www.cumbria.gov.uk/aboutyourcouncil](http://www.cumbria.gov.uk/aboutyourcouncil)

# Have you ever asked: What has the council ever done for me?

Well here's your chance to find out!

Cumbria County Council spends £473.5 million a year providing many important services to you.

Many of these services you will use on a regular basis, but you may not know that it is us who provides them.

**For example, did you know we are responsible for:**

- registering births
- under five's education
- schooling
- protecting your rights when you buy goods
- helping old and vulnerable people
- fixing the roads

- providing care homes and
- helping to support Cumbria's growing culture and arts scene

The council isn't just concerned with service delivery. It is also concerned about service improvement - an issue we take very seriously.

Over the next few pages we have looked at a variety of services that have met their targets but also others that need to get better.

Last year the council went from being judged as a fair performing council to a weak performing council. Despite investment in new information systems, the fact is that

the council needs to have better information on its services and how they are performing.

The following information gives you a taste of our many services and how they are performing.

At the end of June we will publish our full performance plan for 2004. This will be widely available.

You will be able to find it in local libraries as well as on our website: [www.cumbria.gov.uk](http://www.cumbria.gov.uk)

So hopefully the next time you ask what has the council ever done for me, you will know a bit more about what we do and how well we're performing.

## Cash injection

Early years get a boost

A cash injection by the county council now means that all three-year-olds in Cumbria are now entitled to free part-time nursery education.

Since 1998, parents of all four-year-olds have benefited from free part-time nursery education, but from April this year younger children are also on board.

It is widely recognised that early years education is crucial for a child's development. And the council, through the Cumbria early years development and childcare

partnership, is committed to a growing and improving service.

The decision to put in extra funding to enable three-year-olds to receive nursery class sessions in the term after their third birthday is in line with government policy.

Janet Farebrother, foundation stage co-ordinator at Cumbria early years development and childcare partnership, said: "This new funding will entitle parents of children aged three to five half-day sessions at a registered nursery education provider, be this

a nursery, a pre-school or a nursery class.

"It's great news for parents who can be assured of the quality of the education their child is receiving as well as the childcare savings they are making through their free entitlement."

The children's information service (CIS) has up-to-date information on the availability of all nursery education across Cumbria. For information on the new nursery education entitlement, call the CIS on 08457 125737 (local rate).

Percentage of three-year-olds receiving free early years places 1 x 🧒 = 10%

What we said we would do for 2003/04 = 70%



What we think we will achieve 2003/04 = 80%



What we want to achieve in 2004/05 = 85%



The 2004/05 £2.3m has been budgeted to help meet our target of 85%

# No smoke without fire

An old saying but true!

An old saying but a true one and no-one knows this more than Derek Green, a community fire safety officer. Based in west Cumbria, Derek has done this job for the last three years, but he has worked for the fire service for 28 years in total.

As a community fire officer, Derek provides an invaluable service. Derek does home safety checks. And if he finds some potential fire risks in your home - he will give you good advice and fit your home with a smoke alarm free of charge

Derek said: "I am Cumbrian born and bred so I think I know quite well the difficulties facing a fire service in a county as large and remote as Cumbria.

"The great thing about this scheme is that no matter where you live you can get specialist, free advice in your home - face-to-face."

While Derek has been doing this job he has seen the project grow in popularity. Since the project started the fire service have fitted over 14,193 smoke alarms and completed 16,152 home safety checks.

Derek has always worked closely with the county council's social services, but now the scheme also involves a number of other organisations like Age Concern and Cumbria's health authorities. In fact we are training community care workers to carry out basic fire risk assessment.

Derek added - "Corny but true, it's great to see everyone working together - working hard to put people and their families first. One of the nicest developments has seen us working with the Cumbria Deaf Association



After the fireman installed her smoke alarm, Mazie knew she would not be able to reach it, but wondered if there was any chance the strapping young fireman would call round once a year to check the batteries!

Number of smoke alarms fitted  
1 x 🧑🚒 = 500 smoke alarms

Number of home safety checks

What we said we would do for 2003/04 = 5,580



What we think we will achieve 2003/04 = 4,700



What we want to achieve in 2004/05 = 6,975



In 2004/05 £60,000 has been budgeted for supplying, fitting and checking smoke alarms to meet our ideal target of 6,975 home safety check visits.

to fit specialist smoke alarms for those with a hearing impairment. "These involve strobe lighting and vibrating pads under their pillows, making sure that everyone - regardless of their circumstances is safe in their home"

Finally Derek added: "I'm retiring this year, but at least I'm retiring from a job where I really do know I made a difference - not too many people can say that!"

For further information please visit [www.cumbria.gov.uk](http://www.cumbria.gov.uk)

# Independent living for all

With the introduction of direct payments - are you eligible?



A scheme to give people with a disability in Cumbria more choice in the type of care they receive is proving to be a big hit. Introduced in 1997, more than 170 people now receive direct payments.

Direct payments enable people with a disability - including people with sensory impairments, physical and learning disabilities - to buy in assistance to meet their own community care needs. This gives them the choice, and gives them the chance to lead an independent life.

Making payments in cash directly to care providers, means that people receiving direct payments have greater control over who will provide them with assistance. And how and when it is provided. By giving people the choice of buying their own care, or having social services make the arrangements, creates benefits not only for disabled people but also their family and friends around them.

The aim of the scheme is to give more flexibility in how services are provided to many individuals. For one mother it has made a world of difference for the daughter she cares for.

Holly Shearer, 10, has cerebral palsy due to being born 10 weeks premature. Holly has mobility and balance problems and uses a wheelchair. Mum Yvonne explained: "Holly is a regular, normal kid but needs a wheelchair because she can't walk. Before direct payments we didn't access the respite care available because we didn't feel it was appropriate for Holly."

"The direct payments have also allowed Holly to go to Brownies without me. Eden Mencap provide an assistant, usually an A-level student, to accompany her. This gives Holly independence. Holly was featured on Children In Need taking part in the Active8 scheme."

"Active8 also do wonderful summer schemes which we can access with the direct payment money. Holly's sister, Shelly, who is just 13 months older than her, can also take part. They can enjoy the shared experience and also

meet other sisters in similar situations."

"Direct payments allow us to finance one-to-one swimming lessons for Holly. To be able to move around in the water, without someone holding on to her, is very special for Holly. She has the freedom of movement she doesn't enjoy on dry land. Without direct payments we would not be able to afford this."

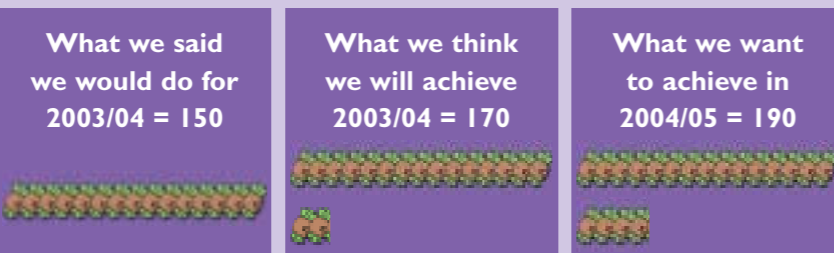
"Since receiving direct payments we have been able to request half-an-hour a week, through Mencap, for Holly's dad Brian, and myself, to go out."

"Direct payments has made a real difference to the whole family. We believe we get very good value for money and access the specific services Holly needs. direct payments is the best thing that ever happened to us as a family."

A direct payments co-ordinator is on hand to provide more information and to help anyone interested in the scheme. Anyone wanting further information should contact the project manager, Fred Wilenius, on 0845 124 9304.

### Number of people receiving direct payments

1 x = 10 people receiving direct payments



**In 2004/05 £1.1m has been budgeted for direct payments and the advisory service to meet our target of 190.**

# It's 'bin' a good year

Cumbria is recycling its way to a better future

Cumbria is well on its way to meeting a government target of 21 per cent for recycling and composting by 2005/06.

Projections for the year ending 31 March 2004 indicate a recycling and composting total of 20.4 percent - so we are very nearly on target a year ahead of schedule.

The county council funds most recycling in Cumbria, but the six district councils have played a major role by introducing new collections of paper, bottles, cans and green garden waste during the year.

And you can expect more recycling and composting schemes to be introduced across Cumbria during the coming year. Carlisle City Council, Eden District Council and the county council's waste management company, Cumbria Waste Management Ltd, are working together to develop a new composting facility at the Hespin Wood landfill site (Carlisle) which is expected to open in April 2004.

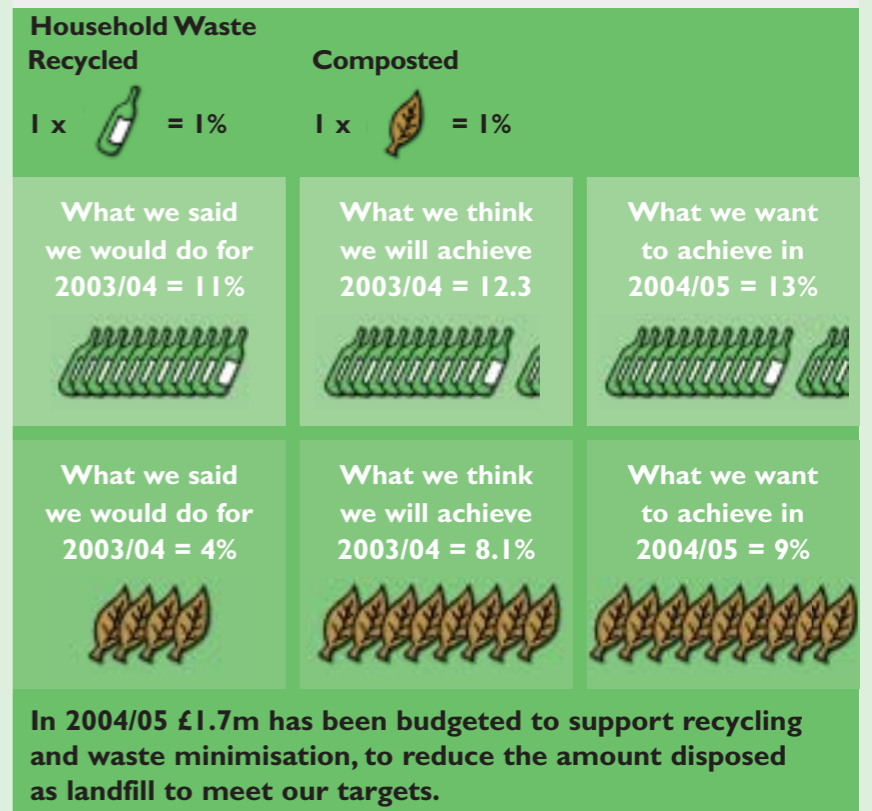
But we can't afford to be complacent - overall the tonnage of household waste arising in Cumbria is increasing. During the last few years it has gone up on average by five percent a year.

The new challenge for everybody is not only to recycle and compost as much household waste as possible but also to reduce in total the amount of waste we produce.

If you want to find out more contact Nigel Christian on 01228 606718 or e-mail: [nigel.christian@cumbriacc.gov.uk](mailto:nigel.christian@cumbriacc.gov.uk)



My family has taken this recycling scheme far too seriously, they're now doing it for the whole village!



# Community regeneration

From territorial army to kitchen mechanic



**Number of community businesses supported by the council to help create jobs**

1 x = 1 community enterprise

What we said we would do for 2003/04 = 10	What we think we will achieve 2003/04 = 8	What we want to achieve in 2004/05 = 12

**In 2004/05 is £243,000 has been budgeted to help support the creation of community businesses.**

Leanne French was devastated when at 17 the career she'd been planning couldn't happen due to her having the skin disease, psoriasis.

This left her at a complete loss, but thanks to her determination and the help of Cumbria County Council, she is now second in command at Home Appliances. This is a business that repairs kitchen appliances and employs and trains over 18 people.

Leanne said, "I was devastated but looking back it was the best thing for me. I'm not one of those people who wakes up in the morning dreading going to work - I love it! I love it so much that even at Christmas, when we were off for two weeks, I was so bored and desperate to get back to work".

And Leanne isn't the only one delighted with her change in career. Her boss Stuart Hodgson said: "Leanne originally came to provide customer services - but was soon looking to get her teeth into more. She now repairs all sorts of appliances from washing machines to fridges. In fact she's one of the best mechanics I've got, without a doubt. She runs the office whenever I'm not here, and also does all the employee training. Her only fault is I haven't got her trained into bringing me in an apple a day yet!"

Now 21, Leanne, has completed her initial training on customer service and has certificates in health and safety, first aid and machine maintenance and repair. Leanne's success was helped

along by securing a work placement with Home Appliances and after two years she was taken on permanently. Home Appliance also received help through a start up grant from the county council's community regeneration fund in 1999. Since then the company has gone from strength to strength, and is currently looking to expand in the near future.

Over the next two years it is expected that the council's community regeneration fund will give out over £450,000 to help support community based businesses.

For more information on the community regeneration fund or on the council's policy to create jobs in the county please contact Nik Hardy on 01228 607345.

So, as you can see, the county council has been working hard on your behalf. Although it has not met all of its targets it has still achieved a lot over the last year.

If you want more information about the council's overall performance or for further details on our targets and priorities for the coming year please feel free

to contact Duncan McQueen, Performance Officer, on 01228 606293 or e-mail: [duncan.mcqueen@cumbriacc.gov.uk](mailto:duncan.mcqueen@cumbriacc.gov.uk)



## Made in Cumbria to Moscow and back

To Moscow and back - that's how far Made in Cumbria's show vehicle travelled in 2003. The vehicle travelled over 4,500 miles attending events up and down the British Isles from Dublin to Builth Wells in Wales calling at Malvern, Chatsworth, Ayr and Perth and all points in between.

The county council's economic development initiative received a warm welcome wherever they went, flying the flag for Cumbria and delighting the four million visitors a year that passed through their craft and design marquees, food halls and markets.

### Dates of farmers' markets:

**April**  
 Friday 2nd - Carlisle  
 Saturday 3rd - Whitehaven  
 Thursday 8th - Keswick  
 Wednesday 14th - Bentham  
 Saturday 17th - Ulverston  
 Thursday 22nd - Keswick  
 Friday 23rd - Egremont

Saturday 24th - Brampton  
 Friday 30th - Kendal  
**May**  
 Saturday 1st - Whitehaven  
 Friday 7th - Carlisle  
 Wednesday 12th - Bentham  
 Thursday 13th - Keswick  
 Saturday 15th - Ulverston  
 Friday 21st - Egremont  
 Thursday 27th - Keswick  
 Friday 28th - Kendal  
 Saturday 29th - Brampton

**June**  
 Friday 4th - Carlisle  
 Saturday 5th - Whitehaven  
 Wednesday 9th - Bentham  
 Thursday 10th - Keswick  
 Friday 18th - Egremont  
 Saturday 19th - Ulverston  
 Thursday 24th - Keswick  
 Friday 25th - Kendal  
 Saturday 26th - Brampton

For more dates and details about farmers' markets and Made in Cumbria events see [www.madeincumbria.co.uk](http://www.madeincumbria.co.uk)

## Hot ham, cheese and garlic baguettes

Buy your local produce at one of these markets and follow this easy recipe by top local chef John Crouch.

### Ingredients

- 150ml (1/2 pt) Perivoli extra-virgin olive oil
- Two garlic cloves, crushed
- One onion, chopped
- Two baguettes
- Two tablespoons Cumberland Mustard or Demel's chutney
- 175g (6oz) Richard Woodall's ham
- 225g (8oz) Thornby Moor Cumberland Farmhouse cheese, sliced
- Freshly ground black pepper

### Directions

Pre-heat the oven to 190C (375F/Gas Mark 5).  
 Heat four tablespoons of the Perivoli olive oil in a frying pan. Add the garlic and onion and fry gently for five minutes. Remove the pan from the heat and mix in two more tablespoons of the olive oil.  
 Cut the baguettes in half lengthways. Dip the cut sides into the oil mixture and place, crust sides down, in a shallow baking dish.  
 Top the baguettes with the garlic and onion mixture and spread with the Cumberland mustard or Demel's chutney. Arrange the slices of Richard Woodall's ham on top (folded to fit the bread) and cover with the sliced Thornby Moor dairy 'Cumberland Farmhouse' cheese. Sprinkle with pepper to taste and brush the sides of the bread with oil and drizzle the remaining oil over the surface.  
 Cover with greased foil and bake in the pre-heated oven for ten minutes. Remove the foil and continue cooking for a further 8-10 minutes until the topping has melted and is bubbling. Serve at once.

# Looking to enjoy even more of Cumbria's countryside

Then look no further, visit [www.cumbrialaf.org.uk](http://www.cumbrialaf.org.uk)

Do you want a quick and easy way to find out about rights of way or advice on countryside access in Cumbria. Then why not visit the new website for Cumbria's Local Access Forum. Designed to give you easy access to a wide range of information from new walks to special access days - helping you enjoy even more of Cumbria.

[www.cumbrialaf.org.uk](http://www.cumbrialaf.org.uk) or ring Duncan Graham on 01768 352920.



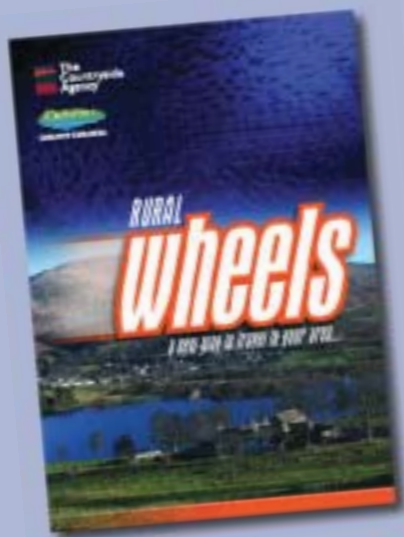
# Rural wheels Get out and about

Lack of good transport is a top issue for people living in rural areas.

Although a lot of public money is spent on it, sometimes it's a struggle to find the right sort of service - one that's flexible enough to take people where they want - when they want.

Enter Rural Wheels, a groundbreaking scheme meeting the transport needs of people in rural Carlisle. Starting in April 2004 it will provide door-to-door transport, taking people where they want at the time they want to be there, and at a reasonable cost. This scheme builds on the success of a pilot from the Ulverston area, which has been in existence for over a year.

To find out more about Rural Wheels, or for information on other rural transport matters, please call Cheryl Cowperthwaite on 01228 606757.



# Don't blame the dog Blame the owner

"Bag it and bin it" remains the rule. Not just on pavements, but did you know you need to scoop dog poop in the fields and on the fells.

Public footpaths across open fields are places of escape to relax. It's the same for dogs. They love it. But some owners, when escaping the restrictions of town or village, seem to forget their duty to others. The message to always clear up after dogs is getting across: but dog waste left in a plastic bag under the hedge, pushed into a dry-stone wall or jammed under a stone doesn't solve the problem.

Geoff Wilson, chairman of the Cumbria rights of way liaison group, appeals for more dog care on Cumbria's footpaths: "Some popular dog walks are made unpleasant and dangerous by dog mess. Remember to "bag it and bin it".

If you want to know more, call Geoff Wilson, on 01768 898584 or e-mail: [GeoffMoto@aol.com](mailto:GeoffMoto@aol.com)

# Uprooting the past How to trace your family tree

Two pints of lager and the latest Tom Clancy could be the order at your local in a bid to make your library service meet your needs.

Using local pubs, shops and Post Offices as access points for library services is just one option being looked at to take the library to the community in a new way.

Head of culture, Jim Grisenthwaite, said: "We need to make sure our services are relevant to the public and we are not just looking to provide services to the people who already use libraries. But we want to see how we can reach those people who are not already accessing the many services the modern library provides."

"A pilot project which saw Penrith library extend its opening hours, and provide a Sunday service told us that instead of the same people coming in, it brought in new people. Many families came to the library together. We are keen to repeat this, as increasing opening hours increases access for many people."

"We are also looking at how new technology can help us expand on that access even further. With electronic library links people

could check what's in the whole library catalogue and order through the computer link - with the book, video, CD, DVD, or computer game being delivered to your local access point for you to pick up."

"If the public are behind us on a scheme like this there is no end to the things we can do."

History is our future as ancestral tourism takes off in Cumbria. And to meet the growing demand for access to the archives, a state-of-the-arts records office and local studies library in Whitehaven was opened in 1996. There are plans to develop a new venue in Carlisle to replace the very popular, but increasingly cramped centre at the Castle.

Figures show the popularity of genealogy and the growing interest in local history. Last year 6,500 people visited the new Whitehaven records office in Scotch Street.

Area archivist, Catherine Clark said: "In the summer months we get many tourists - particularly Americans and Australians - looking to trace their Cumbrian roots."

The search for the family tree brings in tourists to the area, bringing an economic boom to the county. The light, airy and welcoming records office has also proved a hit with local people.

Catherine said: "People first come in looking for a particular fact, say a baptism, so they can get married. But then they get hooked and carry on searching through many of the different records we have. The more successful they get the more they want to continue."

As well as being popular with locals and visitors. Whitehaven records office is an award winning facility, taking the top award in a North West competition to identify the region's top six archives. Cumbria's winning archive influenced parliament to introduce the first legislation to curb childhood employment - the 1842 Coal Mines Act. It is now preserved for posterity in Cumbria record office and local studies library alongside the historical documents of many local families, businesses, churches and other organisations.

For more information on tracing your family tree log on to [www.cumbria.gov.uk/archive](http://www.cumbria.gov.uk/archive).