

Interested in Volunteering as a Driver?

Volunteers are required to drive the minibus. If you are interested in joining the rota, and driving once every 6 - 8 weeks you will need:

- Have a full driving licence.
- If you passed your test after 1997 you also need Category D1 on your licence.

Cumbria County Council will support all volunteers through a DBS check (formerly CRB) and provide training to MiDAS (Minibus Driver Awareness scheme) standard. Volunteer mileage expenses will be covered.

For more information contact:

Katy Wood
Voluntary Transport Officer
Cumbria County Council

t: 0333 240 69 65
(option 5)
m: 07788 396194

Translation Services

If you require this document in another format (eg CD, audio cassette, Braille or large type) or in another language, please telephone 07788 396194

আপনি যদি এই তথ্য আপনার নিজের ভাষায় পেতে চান তাহলে অনুগ্রহ করে 07788 396194 নম্বরে টেলিফোন করুন।

如果您希望通过母语了解此信息，请致电 07788 396194

Jeigu norėtumėte gauti šią informaciją savo kalba, skambinkite telefonu 07788 396194

W celu uzyskania informacji w Państwa języku proszę zatelefonować pod numer 07788 396194

Se quiser aceder a esta informação na sua língua, telefone para o 07788 396194

Bu bilgiyi kendi dilinizde görmek istiyorsanız lütfen 07788 396194 numaralı telefonu arayınız

November 2017



Demand-responsive accessible community transport for residents of Crook, Winster, Crosthwaite, Underbarrow and Brigsteer



From Wednesday 18 September 2013

What is Community Wheels?

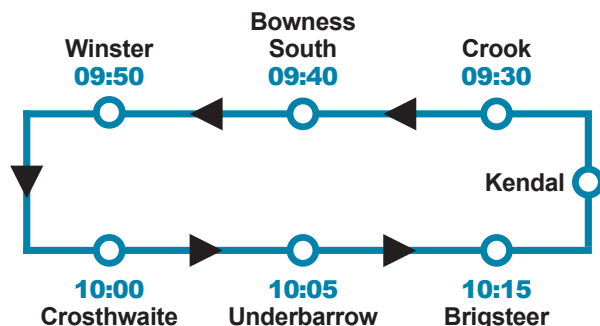
It is a demand-responsive wheelchair accessible community transport service for communities that don't have any scheduled bus transport. It will provide Wednesday morning minibuses to Kendal, driven by local volunteers for residents of Crook, Winster, Crosthwaite, Underbarrow and Brigsteer.

To use the service, you will need to become a member of Community Wheels. Fares will be paid by smartcard.

What time will transport be available?

This will depend on where there is demand and bookings have been made for the service.

Based on current community need, approximate times will be:



Depart from Kendal around **13.00**

Please book by **12.00pm** the day before you wish to travel.

This is so that we can advise the volunteer driver who is travelling, where the pick-ups will be on the day and confirm pick-up times.

How much does it cost?

£1.50 per single trip.

Do I have to book every week?

No. You can book your seat as a regular booking for up to a month in advance.

Can I turn up and travel?

If you are a member and a friend/neighbour has already booked a journey, you can just turn up and travel at the same time. Please be aware that the minibus has 14 seats and to guarantee your seat, it is preferable to book.

Who can use the service?

Community Wheels is for registered residents and cannot be used by visitors to the area.

How do I become a member?

By Post: Complete an application form which is available from Kendal Library and Crosthwaite Exchange. Return it by post to the address on the leaflet.

By phone: **t: 01228 226427**

On-line:
[www.cumbria.gov.uk/
 communitywheels](http://www.cumbria.gov.uk/communitywheels)

How much does it cost to register?

There is no membership fee however a minimum of **£5** is required to get a smartcard. The **£5** is added straight onto your smartcard as an opening balance which will be sent out in the post to you.

What happens once I have my card?

Phone to book your seat. Your pick-up point and time will be confirmed.

**01228
226427**

Why do I have to become a member to use Community Wheels?

Under the legislation that applies to transport services, only members are able to use this type of service. Such services are not available to the "general public". (*Transport Act 1985 sections 18 to 23A; Section 19 Permit Regulations and Community Bus Regulations 2009*)

Can I use my NowCard?

NoWcards can't be used as this is not a scheduled bus service. Fares will be charged at **£1.50** per single trip and payable by smartcard.

For more information

Phone **t: 0333 240 69 65 (option 5)**

m: 07788 396194

Email: [integrated.transport@
 cumbria.gov.uk](mailto:integrated.transport@cumbria.gov.uk)

 [/facebook.com/cumbriacc](https://facebook.com/cumbriacc)