1. To reduce risk in our communities.
2. Contribute to our communities through positive engagement.
3. Reshape the Service.
4. Deliver effective, efficient and sustainable services.

**Key Performance Indicators (Target 16-17)**

- Total emergencies attended (<=3985).
- No. of Accidental Dwelling Fires attended (<=256).
- No. of Automatic Fire Alarm activations attended (<=752).
- No. of casualties in Accidental Dwelling Fires (excluding precautionary checks) (<=11).
- Meet IRMP response standards (80% of occasions).
- No. of Fire Safety Inspections undertaken (Meet the requirements of the risk based audit programme).
- No. of Road Awareness Training sessions in all educational establishments in Cumbria where 17-24 year olds attend (100% completed).
- No. of Heartstart programmes delivered (1 per Watch per month).
- No. of Home Accident Reduction Interventions (HARIs) (New visits within 6 weeks).
- No. of Fire Cadet/Young Firefighter schemes successfully completed (12 courses).
- Improved on-call fire engine availability (100% availability).

**Projects & Activities (due date).**

- Implement revised response standards (04/2016).
- Review on-call firefighter ‘response to station’ times in order to improve recruitment of on-call firefighters (12/2016).
- Invest in improved resources for firefighters in relation to responding to water related incidents (equipment and Personal Protective clothing) (07/2016).
- Work with North West Ambulance Service on a collaborative approach to medical response (03/2017).
- Review the Incident Command and Control function within CFRS (09/2016).
- The continued enforcement of the Fire Safety Order (ongoing).
- Rationalise the Community Safety Team and re-shape, continuing to focus on Home Accident Reduction Initiatives, Heart-Start and Road Awareness Training programmes (12/2016).
- To explore the opportunity to pilot a flood awareness programme for homeowners, delivered by Firefighters (07/2016)
- To support and develop the youth engagement i.e. Fire Cadets/Young Firefighters programme across CFTRS (ongoing).

Cumbria Fire & Rescue Service