

Key Service Deliverables / Priorities

We will.....

1. Continue to develop Cumbria Fire & Rescue Service to ensure a safe and efficient service is delivered to the people of Cumbria
2. Continue to innovate and deliver services that contribute to the protection of local communities in Cumbria
3. Ensure the provision of an emergency response that meets the needs of the people of Cumbria
4. Work to maintain the health, safety and welfare of all staff

Key Performance Indicators (Target 17-18)

- Total emergencies attended (<=3997)
- No. of Accidental Primary Dwelling Fires attended (<=255)
- No. of Commercial Automatic Fire Alarm activations attended (<=755)
- No. of casualties in Accidental Primary Dwelling Fires (excluding precautionary checks) (<=14)
- Meet IRMP response standards
 - 10 minutes to primary building fire on 80% of occasions
 - 15 minutes to all other incidents on 80% occasions
- No. of Fire Safety Inspections undertaken (Meet the requirements of the risk based audit programme- 100% high risk audits within 4 weeks)
- No. of Road Awareness Training sessions in all educational establishments in Cumbria where 17-24 year olds attend (100% completed)
- No. of Heartstart programmes delivered (312 training events)
- No. of Safe & Well Assessments delivered (10,000 visits)
- No. of Fire Cadet/YFF/Youth Engagement schemes successfully completed (12 courses)
- Improved on-call fire engine availability (>=95% availability)
- Completion of all required CCC Learning Zone programmes (100% completion)

Cumbria Fire, Rescue and Resilience Service Plan - 2017/18

PREVENTION

- Focus prevention activities on Safe & Well assessments, delivered in partnership with the Health, Care and Communities directorate; Heart-Start and Road Awareness Training programmes (ongoing)
- To support and develop the youth engagement i.e. Fire Cadets/Young Firefighters and Junior Citizen's programmes across CFRS (ongoing)
- Work with the Resilience Unit and Flood Action Groups to mitigate against the risks from flooding across Cumbria (ongoing)
- Establish Prevent Board (07/2017) & liaise with partners through Contest Board

PROTECTION

- The continued enforcement of the Fire Safety Order (ongoing)
- Revised arrangements for responding to Automatic Fire Alarm (AFA) activations (12/2017)

RESILIENCE

- Resilience Unit to establish governance arrangements for business continuity management (06/2017)
- Refresh and test business continuity plans (12/2017)

Projects and Activities

RESPONSE

- Revise working arrangements and support for On-Call stations (12/2017)
- Implement the review of on-call firefighter 'response to station' times in order to improve recruitment of on-call firefighters and fire engine availability (12/2017)
- Implement the use of more appropriate vehicles / response arrangements for low risk incidents (09/2017)
- Work with North West Ambulance Service to pilot a joint emergency medical response (06/2017)

ORGANISATIONAL DEVELOPMENT & TRANSFORMATION

- Respond to and support the Home Office Fire Reform Programme, including taking part in any new national inspection regime and support national research and procurement hubs (ongoing)
- Commit to, and further expand, blue light collaboration opportunities, including the delivery of the new Furness Peninsula Blue Light Hub (12/2017)
- Establish a joint working group to engage staff and Trade Unions on opportunities to redesign duty systems on regular fire stations whilst maintaining appropriate operational response levels (03/2018)
- Implement a new Incident Command suite within CFRS (09/2017)