

Cumbria PCP Complaints Form

To be used if you wish to make a complaint about the conduct of the Police and Crime Commissioner ('PCC').

If you wish to make a complaint about officers of the Police and Crime Commissioner's office, contact the Chief Executive of the Police and Crime Commissioner's office or the Local Government Ombudsman through the following links:-

<https://cumbria-pcc.gov.uk/contact/compliments-complaints/>

<https://www.lgo.org.uk/make-a-complaint>

Complaints about individual policing matters, or the conduct of a given police officer should be directed to Cumbria Constabulary.

While the Police Reform and Social Responsibility Act 2011 provides that the Police and Crime Commissioner is responsible for ensuring that the Chief Constable handles complaints correctly and efficiently, complainants should note that the Police and Crime Panel is unable to conduct investigations into policing decisions. Further details on how to address a complaint can be found on the Cumbria Constabulary website below.

<https://www.cumbria.police.uk/Contact-us/Say-ThanksMake-a-Complaint/Say-thanks-or-make-a-complaint.aspx>

Please send completed forms to:

Monitoring.Officer@cumbria.gov.uk

The Monitoring Officer
Cumbria County Council
Cumbria House
Botchergate
Carlisle
Cumbria
CA1 1RD

Your details:

1. Please provide us with your name and contact details:

Title:	
First name:	
Middle Name:	
Last name:	
Address:	
Daytime telephone:	
Evening telephone:	
Mobile telephone:	
Email address:	

According to Regulation 31.3 of the Police Reform and Social Responsibility Act, the Police and Crime Panel may decide not to supply a copy of the complaint to the person the complaint is made against if it is of the opinion that to do so

- (a) Might prejudice any criminal investigation or pending proceedings, or
- (b) Would otherwise be contrary to the public interest.

Therefore, in limited circumstances confidentiality can be guaranteed. If you feel that this is the case in respect of your complaint, please tick the box below if you would like your details to be kept confidential and state the reasons why.

Please explain your reasons why you would like your details to be kept confidential.
Continue on a separate sheet if necessary.

COMPLAINT DETAILS

2. Please provide us with details of your complaint about the Police and Crime Commissioner.

It is important to provide as much information as you can about the reason of your complaint as this will help the Monitoring Officer decide whether or not to take any action.

- You should provide the date(s), time(s) and location of the alleged incident wherever possible.
- You should be specific about what the PCC has said or done that has led to your complaint. If there were any witnesses to the alleged incident you should provide their names and details if possible.
- You should provide any background information that you feel is relevant.
- If there is any evidence of the conduct (e.g. correspondence) you should attach this to the complaint form. However please do not send original documents as the Monitoring Officer cannot guarantee the safe keeping of these documents.

Please avoid providing the Monitoring Officer with large amounts of background information as this will make it more difficult for the complaint to be assessed accurately.

You should continue on a separate sheet if necessary.

Name:

Date:

Signature: