

Virtual Information & Guidance

This information and guidance has been produced to assist GCP2 sites and their trained GCP2 trainers to plan and deliver the virtual GCP2 Training for Practitioners course.

Key Information:

Virtual Platform:

- This training has been tested with Zoom and Microsoft Teams. Sites are required to make their own decision based upon their own IT governance and internal policies to make sure the appropriate platform is used, with the required functionality to ensure the safety and quality of the training.
- Video Conferencing Platforms (VCPs) used to deliver the session must be secure, with the option to invite and admit participants onto the session.
- We encourage creative use of VCPs to engage learners and run activities. Some options have been suggested in the delivery plan, but feel free to adapt if there is an alternative and more effective way of running the activities. We'd love to hear your ideas on this too – email us gcp2@nspcc.org.uk

Safeguarding:

Please note this training includes content, discussion and activities on child neglect and emotional harm. Sites must ensure that all staff participating in the course, can do so in a safe and supportive learning environment. Consideration should be given to:

- support mechanisms in place for staff participants if the content causes distress and who to contact
- ensuring the home learning environment is safe and private, and only the registered participants on the course can access and view the content and materials.

Trainers:

- Recommend 2 trainers to deliver the course (1 lead, 1 support)
- All trainers must have previously attended the NSPCC Train the Trainer session and be competent in using the chosen virtual platform.

Participants:

- Recommend reduced participant numbers of approx. 12.
- Ideally sessions should include multi-agency practitioners to encourage shared learning, experience and relationship building.
- The Case Study Videos links should only to be shared with participants who are attending the course. The template email includes information on how YouTube uses data.

Virtual Format

The training has been split into 3 modules:

- Module 1 – Virtual Session 1
- Module 2 - Case Study Activity (& Lunch break if a One Day course)
- Module 3 – Virtual Session 2

The training is flexible and can be delivered in a variety of ways within a two-week period. For example, over two days, or in one full day.

Training Materials & Resources

The virtual training package includes the following updated documents:

- Training slides
- Trainer notes
- Virtual Delivery Plan
- Email 1 Template
- Email 2 Template

Please note that, with exception to the adapted documents above, all other training documents previously supplied for the 1 day face to face course are still applicable and can still be used.

Order of course:

1. Email 1 Pre-course email to be sent 1 week in advance to participants.
2. Trainer(s) to deliver virtual Session 1
3. Trainer(s) to send Email 2 at the start of Session 1. Trainer(s) to ask participants to confirm receipt of this email on the session.
4. At the end of Session 1, Trainer(s) confirm that participants understand how to complete the offline case study activity and have received email.
5. Participants complete the Case Study activity and email completed Score Sheet to Trainer(s).
6. Trainer(s) review completed Score Sheets
7. Where necessary, Trainer(s) schedule call with participant to address any issues with scoring the case study.
8. Trainer(s) to deliver virtual Session 2
9. Confirmation of passing the course and certificates sent to participants.