What is a Voluntary Social Car Scheme?

The Voluntary Social Car Scheme is funded by Cumbria County Council. The scheme provides transport to members of the community of any age (under 18’s must be accompanied by an adult) who cannot make their journey by public or private transport.
Examples of journeys include getting to doctors and dentist appointments, shopping, making public transport connections and visiting friends.

Passengers pay a contribution towards the cost of the transport. If 2 or more people travel then the fare is shared between them.

Journeys are available depending on volunteers availability. You may be asked to share transport and you may need to be flexible about the times you travel.

When booking transport with your local Coordinator, please give as much notice as possible to allow time to find an available volunteer driver.

Please note that if you require assistance accessing a vehicle you would need to supply your own escort.

Should there be no car scheme in your area or with no availability for your journey, we may be able to offer Rural Wheels. For more information please visit cumbria.gov.uk/ruralwheels

As Voluntary Social Car Schemes and Rural Wheels are not scheduled bus services, passengers are unable to use their concessionary NoWcards.

Voluntary Social Car Scheme Locations

Enjoy driving or helping organise transport?

We would like to hear from anyone interested in setting up a Voluntary Social Car Scheme as a Coordinator or becoming a volunteer driver for an existing scheme. All expenses are reimbursed. Please contact:

Voluntary Transport Officer
t: 0333 240 69 65 (option 5)

m: 07788 396194
e: integrated.transport@cumbria.gov.uk
w: cumbria.gov.uk/voluntarycarscheme

facebook.com/Cumbriacc

Your Local Coordinator Name

Your Local Coordinator Number

If you require this document in another format (e.g. CD, audio cassette, Braille or large type) or in another language, please telephone 07788 396194

If you need this information in a different language, please telephone 07788 396194

Jeigu norėtumėte gauti šią informaciją savo kalba, skambinkite telefonu 07788 396194

W celu uzyskania informacji w Państwa języku proszę zatelefonować pod numer 07788 396194

Se quiser aceder a esta informação na sua língua, telefone para o 07788 396194

Bu bilgileri kendi dilinize gömerek istiyorsanız lütfen 07788 396194 numaralı telefonu arayınız

How to Book your Voluntary Social Car Scheme journey

Please use the contact details opposite to find your closest scheme.

Serving the people of Cumbria
cumbria.gov.uk/communitytransport