A day in the life of Volunteer Co-ordinator and Driver Lesley White

“I started volunteering as a driver in 2013 when I was approached by the previous Co-ordinator, I lived in the community for 38 years running a guest house and I knew a lot of the locals. I was looking to retire from work and move into Bampton Village. In September 2016 I started Co-ordinating the scheme which has now grown to have 9 regular customers and 8 volunteer drivers.

I volunteer knowing that when it comes to the day that my husband or I cannot drive, this service would be vital to get out and about. I enjoy keeping busy, and the car scheme is flexible that works around my hobbies such as the village choir, the management committee for Bomby Green which maintains an area for people to enjoy natural wildlife and the Bampton Memorial Hall Committee which shows films for the community. I enjoy the close knit community and meeting new friends in the customers and drivers and took part in this publicity campaign to encourage others to volunteer for their local scheme and enjoy the benefits it brings to them and to the neighbours around them”.

These volunteering roles are supported by Cumbria County Council.

Want to find out more?
Please contact:
Voluntary Transport Officer
t: 0333 240 69 65 (option 5)
m: 07788 396194
e: integrated.transport@cumbria.gov.uk
facebook.com/Cumbriacc

If you require this document in another format (e.g. CD, audio cassette, Braille or large type) or in another language, please telephone 07788 396194.

November 2017
Connecting people in your local community

**Volunteer Coordinators**

The Voluntary Social Car Scheme needs coordinators to support the scheme to provide transport to members of the community who cannot make their journey by public or private transport. By giving a little time, you could help us:

- Recruit drivers;
- Publicise the scheme (material provided by Cumbria County Council);
- Receive requests for transport;
- Arrange a driver for the journey;
- Collect and check drivers' claim forms which are then sent to Cumbria County Council for reimbursement.

**Volunteer Car Drivers**

We also need volunteers who enjoy driving to:

- Pick up neighbours in their own car;
- Collect cash fare and give a receipt;
- Reimbursed to cover expenses (45p per mile as set by the Inland Revenue);
- Cumbria County Council provides insurance against loss of no claims bonus and excess payments;
- Personal accident insurance is provided up to the age of 80.

**Volunteer Minibus Drivers**

Helping ‘non-for-profit’ groups get days out is a very satisfying way to volunteer. It helps you become involved in supporting your local community while meeting new people and having trips away. Drivers must have a full driving licence. If you passed your test after 1997 you will also need Category D1 on your licence. CCC has funding available for Category D1 training. Drivers can:

- Check the vehicle is all in order;
- Drive 16 seater accessible minibus;
- Collect groups from pre-arrange pick up points;
- Ensure passengers are safely seated in the vehicle;
- Return the vehicle after the journey;
- Expenses are reimbursed.

**Discounts**

As a thank you from local businesses within Cumbria, once you are a volunteer, you will be able to take advantage of their generous discounts, for the up to date list, please visit [www.cumbria.gov.uk/voluntarycarscheme](http://www.cumbria.gov.uk/voluntarycarscheme)