

People • Provider Services • Cumbria Care • West Cumbria House • Workington
Cumbria CA14 4HB
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14 November 2018

Dear Sir/Madam

FOOD BROUGHT INTO RESIDENTIAL CARE

Over recent months there has been some concerns raised regarding food being brought into the home by family members and friends which could be in conflict with the food hygiene standards which we as a registered provider must adhere to, specifically with regard to meat, fish/sea food, dairy and rice.

There are stringent guidelines which we have to comply with, we are regularly inspected by the Environmental Health Agency and must be compliant with their requirements.

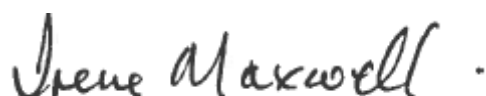
Unfortunately under such requirements we have to be strict with regard to monitoring any food that is brought into our homes and food that is not prepared within the home as this may compromise the health and safety of our residents.

We are asking if family and friends could refrain from bringing in food that falls under these categories to further ensure the safety of residents and the safety standards within the home are complied with. We are unable to cook or reheat any food that has not been purchased on the premises. Food that falls outside of these categories is felt to be safe but we would appreciate if you could let the management of the home know to ensure we are able to monitor what food is brought into the homes.

I hope that you accept this request in the courteous manner it's sent and within that attempt to ensure that all safety precautions are adhered to.

Thanking you in anticipation.

Yours faithfully



Irene Maxwell
Senior Manager – Care Provision