

OA Reablement Service	All Day Services	OA Residential Care	Domiciliary Services	DMH Day Services	DMH Supported Living	DMH Residential Services	EIA'd
✓	✓	✓	✓	✓	✓	✓	✓

H8 HEATWAVE

POLICY

To ensure staff are aware of their roles and responsibilities in the event of a heatwave

PROCEDURE

1. Managers must familiarise themselves with the 'Adult and Local Services Heatwave plan' (ALS) which can be found on the Cumbria County Council website but also the Cumbria Care Policies and Procedures website. There is information within the plan that is very specific for Cumbria Care.
2. Managers must familiarise themselves with the levels below and the ALS plan and must ensure they pass on this information to staff.
3. There are 5 levels outlined in the plan. The Heat-Health Watch system will operate in England from 1st June – 15th September each year. The threshold temperature for the North West is 30°C during the day and 15°C overnight.

Level 0	Long term planning to reduce risk from heatwaves
Level 1	Heatwave and summer preparedness programme
Level 2	Heatwave is forecast – alert and readiness 60% risk of heatwave in the next 2-3 days
Level 3	Heatwave action Temperature reached in one or more Met Office National Sever Weather Warning Service regions
Level 4	Major incident – emergency response Central Government will declare a Level 4 alert in the event of severe or prolonged heatwave affecting sectors other than health

4. The ALS heatwave plan must also be followed in the event of a heatwave.
5. Managers / Supervisors must identify the most vulnerable individuals at risk and record on the person centred care plan and implement a risk assessment if needed.
6. Staff must ensure extra fluids are available to service users, blinds are pulled down and fans are available.

Date	03/07/14	31/05/16	09/07/19			Issue date
Amendment	1	2	3			04/05/10 P&P

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7. Service users who wish to access the outdoors must be provided with sun protection cream, a hat and plenty of fluids.
8. Service users sitting outside must be monitored at all times.
9. Cool areas should be created where possible.

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