

Response time over 10 minute - Depth Analysis

Data use	Data measure
Numerator	Response time for primary fires (IRS defn of Primary fires - include all fires in buildings, vehicles and outdoor structures or any fire involving casualties, rescues or fires attended by five or more appliances) for property type 'dwelling', other residential' and 'non-residential' (From 'alert/time mobilised' to 'in attendance'). Outliers (over 1 hr) have been removed, and where data missing.

Performance Summary	Author:	LP
Across the 100 incidents, the average response time for Q4 18/19 is 78% which is slightly below the 80% target. 23 incidents have had a response time over 10 minutes. However, the mean response time for Quarter 43 is under 10 minutes at 7 minutes and 37 seconds.		

	Jan	Feb	Mar	Avg. Total
Mean response Time	08:09:00	07:32:00	07:18:00	07:37:00
% Failed	24%	20%	19%	21%
No. failed	7	9	7	23

Date	Station	Area	1st pump Responding Station	Response Time	Mobilised Time	Time at Scene	Reason over 10mins	Incident Details
28/02/2019	FBC23 - Brampton	Carlisle	Brampton	00:27:54	07:45:45	08:13:39	4 minutes turnout time incident at Bewcastle 11.8 miles away 25 minutes travel time on AA route finder	Chimney Fire
14/03/2019	FBC68 - Shap	Eden	Kendal	00:18:46	18:10:02	18:28:48	6 minute turnout time incident at Tebay 9.2 miles away 13 minutes travel time	Building Fire
12/01/2019	FBC27 - Penrith	Eden	Penrith	00:18:06	21:20:21	21:38:27	5 minute turnout time incident at Skelton 11 miles away 16 minutes travel time	Building Fire
16/03/2019	FBC24 - Lazonby	Eden	Lazonby	00:18:05	18:01:47	18:19:52	6 minutes turnout time incident in Armathwaite 8.1 miles away travel time 12 minutes	Building Fire
24/02/2019	FBC20 - Carlisle East	Carlisle	Carlisle West Community	00:17:05	13:46:23	14:03:28	Turnout time 1 minute incident at Irthington 11 miles away 20 minutes travel time	Building Fire
09/01/2019	FBC43 - Coniston	South Lakeland	Ulverston	00:16:15	01:37:24	01:53:39	Ulverston booked mobile 2 mins after alerted incident 9.5 miles 16 minutes at normal road speeds,FBC43 closer than Coniston pump	Lakeside Hotel Bio mass storage on fire
02/01/2019	FBC06 - Frizington	Copeland	Frizington	00:16:10	12:00:36	12:16:46	Turnout Time 9 mins issues with MDT Travel Time 5 mins incident 2.4 miles from station	Building Fire
03/03/2019	FBC06 - Frizington	Copeland	Whitehaven	00:16:05	20:24:46	20:40:51	Turnout time 1:30 Stop message went in 20:40 same time as appliance booked in attendance crew forget to book IA status	Bedroom fire
17/03/2019	FBC02 - Whitehaven	Copeland	Frizington	00:15:35	11:12:45	11:28:20	Turnout Time 6 mins Incident 2.4 miles away 5 mins travel time 1st outhp in attendance 11:23 forgot to book IA	Bedroom fire WAOA
03/01/2019	FBC43 - Coniston	South Lakeland	Coniston	00:15:14	22:59:04	23:14:18	Coniston booked mobile 4 mins after alerted incident 4 miles but 11 minutes at normal road speed	Water treatment works Hawkshead motor on fire
01/03/2019	FBC60 - Kendal	South Lakeland	Kendal	00:14:49	23:46:49	00:01:38	Kendal booked mobile just over 5 mins from alerted took 9.5 min to incident should be 9 minutes at normal road speeds	Cracalt House electric meter fire
19/02/2019	FBC06 - Frizington	Copeland	Whitehaven	00:13:02	10:54:38	11:07:40	Turnout time 2 mins 1st appliance on scene at 11:01 didn't book status IA until 11:07	Garage Fire WAOA
07/01/2019	FBC65 - Kirkby Stephen	Eden	Kirkby Stephen	00:12:45	18:22:55	18:35:40	6 minute turn out time incident at Great Musgrave 3.9 miles away 8 minutes travel time	Building Fire
09/02/2019	FBC21 - Carlisle West	Carlisle	Carlisle West Community	00:12:26	09:00:17	09:12:43	1 minute turnout time incident 5 miles away 9 minutes travel time	AFA
09/02/2019	FBC45 - Grange	South Lakeland	Grange	00:12:22	10:23:36	10:35:58	incident 3miles / 8mins at normal road speeds message log shows problems with power and MDT, CM Snowballed	camping stove in kitchen alight at a farm in Cartmel
08/01/2019	FBC43 - Coniston	South Lakeland	Ulverston	00:12:14	11:07:14	11:19:28	incident at same address as 1901002388 took 11 mins from MI to IA total 9.5 miles (still FBC43 closer than Coniston pump)	Lakeside Hotel Bio mass storage on fire
13/03/2019	FBC20 - Carlisle East	Carlisle	Carlisle East Community	00:12:04	02:28:11	02:40:15	1:30 turnout time incident 4.8 miles away 11 minutes travel time	Lightning strike on house
15/03/2019	FBC66 - Milnthorpe	South Lakeland	Milnthorpe	00:11:59	17:52:51	18:04:50	Milnthorpe took 6mins to mobile incident and further 6 mins to attend	Millness depot Crooklands smell of electrical burning
23/02/2019	FBC45 - Grange	South Lakeland	Grange	00:11:15	14:08:47	14:20:02	Grange booked MI 26 secs after alerted took 11 mins to attend (should be 9 mins at normal road speeds)	fire in ladies toilet Derby Arms Witherslack
25/01/2019	FBC08 - Maryport	Allerdale	Maryport	00:11:05	22:51:31	23:02:36	Turnout Time 4 mins incident 2.4 miles away 4 mins travel time appliance booked in 23:02 immediately after assistance message	Shed Fire
09/02/2019	FBC46 - Millom	Copeland	Millom	00:10:35	05:46:32	05:57:07	7 Minute turnout time MDT was not booted up at time of call so time taken to reboot MDT before appliance could book in attendance with status message	Building Fire
10/02/2019	FBC06 - Frizington	Copeland	Whitehaven	00:10:15	10:33:10	10:43:25	1 Minute turnout time 3 minutes travel appliance was on the correct road at 10:42 didn't book in attendance until 10:43	Building Fire
19/02/2019	FBC20 - Carlisle East	Carlisle	Carlisle East Community	00:10:14	16:42:12	16:52:26	1 minute turnout time incident 6.3 miles away 11 minutes travel time	Barn Fire