

Key messages for local authorities / local offers

The National Deaf Children's Society (NDCS) is the leading charity dedicated to creating a world without barriers for every deaf child. We provide free impartial and unbiased information to families, empowering them to make informed choices for their child.

NDCS provides information on all aspects of childhood deafness and hearing loss including:

- Education
- Audiology
- Benefits
- Technology
- Communication
- Additional needs
- Parenting.

NDCS support families in a range of ways including through a Freephone Helpline, specialist advisors, publications, family events and web forums, from initial diagnosis to adulthood.

Families looking for more information about how NDCS can support them and to view our extensive range of publications can visit www.ndcs.org.uk/family_support.

Families can also contact us through our NDCS Freephone Helpline on 0808 800 8880, helpline@ndcs.org.uk or live chat www.ndcs.org.uk/livechat.

Deaf children and young people can access information, share their experiences and have fun at www.buzz.org.uk.

NDCS also produces a range of support for professionals working in education, health and social care to ensure they have the knowledge, skills and experience to support deaf children and their families. Professionals looking for more information on the support we offer can visit www.ndcs.org.uk/professional_support/

Membership of NDCS is free and allows families and professionals full access to our website and regular email updates on our work.

NDCS uses the term 'deaf' to mean all types of hearing loss, including unilateral deafness and temporary deafness such as glue ear. We support **all** deaf children and young people, regardless of their level of deafness, how they communicate or what technical aids they use.

Search terms

Deaf, hearing impaired, hearing loss, sign language, glue ear, communication, additional needs, helpline, family officer, benefits, disability living allowance, audiology, social care