



Cumbria SEND
Information, Advice & Support Service
(formerly Cumbria Parent Partnership Service)



Offering impartial information, advice and support to children and young people with special educational needs and or disabilities and their parents & carers.

A child or young person may have learning difficulties caused by:

- A physical disability;
- A problem with sight, hearing or speech;
- Difficulties with reading, writing or mathematics;
- Emotional or behavioural problems;
- Communication and social interaction.

CONFIDENTIAL TELEPHONE HELPLINE

Phyllis Bowler	01946 506416	(Copeland & Allerdale)
Janette Baines	07795 110940	(Allerdale & Copeland)
Deborah Turner	07827 308469	(Carlisle & Eden)
Emma Stephenson	07769 935446	(Eden & Carlisle)
Celia Jones	01229 407439	(Furness & South Lakes)
Karen Hull	01229 407559	(South Lakes & Furness)

This may be a voicemail recording, but please leave a brief message.

Your local SEND IAS Service Co-ordinator will listen to your concerns and can offer:

- Appropriate support, impartial information and advice;
- To arrange a confidential meeting with you and support you at meetings;
- Detailed explanations of how the Special Educational Needs (SEN) process should work;
- Information about local and national voluntary organisations;
- Information about young peoples and parents support groups in your area;
- To match you with a trained and approved volunteer Independent Parental Supporter or Independent Supporter;
- The chance to meet other people with similar needs, or the chance to meet other parents who have children with similar needs;
- To help you learn more about the SEND Code of Practice.

If you are a child or young person (0 - 25 years) and have special educational needs or a disability or medical condition which affects the way you can access education we can offer you and or your parents a confidential service – impartial information, advice and support to help you make more informed decisions regarding your education.