

## Annual Report 2016-17

### Achievements

**Business Plan 2016-19** successfully delivered

An increased range of **Quality Audits** with improved practice noted across the county

**Staff Survey** – increased responses and improved awareness of Whistleblowing, Child Sexual Exploitation, Domestic Abuse and Neglect

Well-functioning and engaged **Young People's Group** – actively contributing to the work of the LSCB

Published 5 **Serious Case Reviews** and delivered related action plans – making a real difference to practice in Cumbria

**Inspections** of related services (Police, Health and Local Authority Ofsted Monitoring visits) show that improvements are becoming embedded

433 responses to the **Safeguarding Audit** (Section 11) utilised in Annual Report – and Learning from Each Other event planned

**Neglect** Conference held with over 180 attendees which launched the LSCB Neglect Strategy in response to a number of Serious Case Reviews

A catalogue of **good practice** case studies has been developed and is on the website

Implementation of **Early Help Panels**

### Performance and Data

Improved **performance** across the whole range of safeguarding indicators for example (2015-16 to 2016-17):

- ✓ Rate of Early Help Assessments – from 196.6 to 206.6
- ✓ Rate of re-referrals – from 20.1 to 17.7 (less is better)

Almost 4000 **multi-agency training sessions** attended (increase from 1400 the previous year)

Over 1,200 followers on **Twitter**

**Newsletters** and **briefings** received by 3,834 practitioners who have signed up for updates

94% of those who had accessed the **Policies and Procedures Manual** found the manual useful and it supported their practice

Multi-agency Facebook chat regarding **Child Sexual Exploitation** - likes, shares, comments & views totalled 114,311 and a reach of just under half a million people

Chelsea's Choice (**CSE awareness** raising for school-age children) attended by over 6,835 children in Cumbria

Widened range of **E-Learning** available with 5,533 completed courses in 2016-17

### View from LSCB Members

Voice of children and young people is more evident in the work of the LSCB

Partnership working has improved significantly and is genuine with good constructive challenge in the system

Collective ownership and cohesive, with good ownership of the partnership working to ensure multi-agency focus on safeguarding children

Strong and determined partnership to develop with significant improvements in the last 3 years

LSCB website is easy to navigate and communication continues to improve

Development of sub groups and the co-ordination of audit is bringing real benefits

Learning from SCR's becoming embedded

Competency of the LSCB team with significant improvements in the administration in the last few years

Continued development of organisational leads in supporting and enabling the work of the LSCB alongside the promotion of multi-agency understanding of the roles of each agency

Continued engagement with the education sector

Feels like a 'one team' approach