

Application Form

Number of applicants: _____

Names(s) including title: _____

Date(s) of birth: _____

Address: _____

Postcode: _____

Telephone (including code): _____

Please list below any medical conditions or mobility problems you have, for example, if you are partially sighted or use walking aids etc.

Do you use a wheelchair? Yes / No

If yes, are you able to transfer to a seat? Yes / No

If the wheelchair is powered, please provide make and model.

Emergency contact and telephone no: _____

Interested in Volunteering as a Driver?

Volunteers are required to drive the minibus. If you are interested in joining the rota, and driving once every 6-8 weeks you will need:

- Have a full driving licence.
- If you passed your test after 1997 you also need Category D1 on your licence.
- Be under 80 years of age.

Cumbria County Council will provide training to MiDAS (Minibus Driving Awareness Scheme) standard.

Volunteer mileage expenses will be covered.

Milnthorpe Hub will kindly provide a free drink to the volunteer whilst waiting at Milnthorpe.

For more information contact:
Katy Wood
Voluntary Transport Officer

t: 0333 240 69 65 (option 5)
m: 07788 396194

February 2020

Arnside to Milnthorpe Community Wheels

Demand-responsive accessible community transport for residents of Arnside, Carr Bank and Storth

Friday morning transport to Milnthorpe which also connects to Kendal



Community Transport initiatives available through Cumbria County Council:

- Voluntary Car Scheme
- Rural Wheels
- Community Wheels
- Village Wheels
- Community Minibus Sharing Scheme

For more information contact: 0333 240 69 65 (option 5)

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What is Community Wheels?

It is a demand-responsive wheelchair accessible community transport service for communities that don't have any scheduled bus transport. It will provide Friday morning minibus transport to Milnthorpe, driven by local volunteers for residents of Arnside Carr Bank and Storth.

To use the service, you will need to become a member of Community Wheels. Fares will be paid by smartcard.

What time will transport be available?

This will depend on where there is demand and bookings have been made for the service.

Based on current community need, approximate times will be:

Depart from Arnside at 10.30am, picking up at Carr Back and Storth, arriving at Milnthorpe at approximately 11am.

This allows approximately 1 hour in Milnthorpe or to connect with the 555 bus service leaving Milnthorpe at 11.05am, arriving at Kendal at approximately 11.30am, and return from Kendal using the buses 552 or 555 and 99 connections.

The return from Milnthorpe would be around 12pm back to Arnside via Storth and Carr Bank.

Please book by 12.00pm the day before you wish to travel.

This is so that we can advise the volunteer driver who is travelling, where the pick-ups will be on the day and confirm pick-up times.

How much does it cost?

25p per mile per single or return trip.

Do I have to book every week?

No. You can book your seat as a regular booking for up to a month in advance.

Can I turn up and travel?

If you are a member and a friend/neighbour has already pre-booked a journey, you can just turn up and travel at the same time. Please be aware that the minibus has 14 seats and to guarantee your seat, it is preferable to book.

Who can use the service?

Community Wheels is for registered residents and cannot be used by visitors to the area.

How do I become a member?

By Post: Complete this application form which is available from Arnside Library and Arnside Post Office. Return it by post to the address below.

By phone: 01228 226427

On-line: www.cumbria.gov.uk/communitywheels

By post: The Rural Wheels Service, Cumbria House, Cumbria County Council, 117 Botchergate, Carlisle CA1 1RD



How much does it cost to register?

There is no membership fee however a minimum of **£5** is required to get a smartcard. The **£5** is added straight onto your smartcard as an opening balance which will be sent out in the post to you.

What happens once I have my card?

Phone to book your seat. Your pick-up point and time will be confirmed. Cards are topped up at Arnside and Milnthorpe Post Offices.

**01228
226427**

Why do I have to become a member to use Community Wheels?

Under the legislation that applies to transport services, only members are able to use this type of service. Such services are not available to the "general public". (*Transport Act 1985 sections 18 to 23A; Section 19 Permit Regulations and Community Bus Regulations 2009*)

Can I use my NowCard?

NoWcards can't be used as this is not a scheduled bus service. Fares will be charged at **25p** per mile per single or return trip and payable by smartcard.

For more information

**Phone: 0333 240 69 65 (option 5)
07788 396194**

Email: integrated.transport@cumbria.gov.uk



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