



## PUBLIC BUS SERVICE 573 CEASES 20 JULY 2019

In light of this information, the Council are taking steps to look at alternative transport solutions, such as the Warcop/Sandford Community Wheels that has been running since 7 September 2018.

If you could please take a few minutes to complete the information on the reverse and return to the Council using the contact details overleaf, this would help in looking at the options for Community Wheels.

What is Community Wheels?

“Community Wheels” is an initiative being developed by Cumbria County Council, funded with “Community Transport Transition Fund” allocated by the Department of Transport in 2012/13 as part of a nationwide settlement to enhance community transport.

A Community Minibus will be driven by local volunteers in areas where scheduled bus services are not suitable or where users of other community transport services could be more effectively transported together. Passengers will need to be members of the Rural Wheels scheme and will pay a fare based on mileage travelled. Journeys will be pre-booked. Concessionary NoWcards are not able to be used on Community Wheels as it is not a registered service.

The first Community Wheels started on 18th September 2013 in the Lakes and Lyth area providing Wednesday morning transport into Kendal from Crook, Winster, Crosthwaite, Underbarrow and Brigsteer. Since then in 2016, there has also been a School Holiday service set up in Alston to go to Carlisle on Thursdays. Both of these services are co-ordinated locally through Steering Groups. Cumbria Community Transport also run a service from Rockcliffe to Carlisle on Fridays and another service on Tuesdays from Anthorn to Wigton and Uldale to Wigton. Following on from that, the Warcop/Sandford to Appleby scheme was introduced.

The County Council working with Warcop Parish Council, Appleby Heritage Centre and a local steering group to look into improving/increasing possible routes, frequency and fares, provide a rota and have a pool of volunteer drivers and customers to ensure the service is promoted and used enough to be financially viable.

For further information, please contact:

Katy Wood, Voluntary Transport Officer, Cumbria County Council,  
Parkhouse Building, Baron Way, Kingmoor Business, Park, Carlisle, Cumbria, CA6 4SJ  
Telephone: 07788 396194 or 0333 240 69 65 (option 5) charged at local rate  
Email: [integrated.transport@cumbria.gov.uk](mailto:integrated.transport@cumbria.gov.uk)  
Website: [www.cumbria.gov.uk/communitywheels](http://www.cumbria.gov.uk/communitywheels)

## QUESTIONNAIRE

Please circle the appropriate answers and provide details where requested:

First Name	
Surname	
Address	Post Code:
Telephone Number	
Email Address	

Please circle:

Do you use the local scheduled 573 bus service?	YES	NO				
Do you use a Concessionary NoWCard bus pass?	YES	NO				
Do you use the Appleby Heritage Centre Minibus for hire (available for charities/community groups)	YES	NO				
Do you use the local Voluntary Social Car Scheme	YES	NO				
Do you use Rural Wheels	YES	NO				
Would you use a pre-booked service to connect to Appleby charged at 25p per mile	YES	NO				
If you would use the above service mentioned, would you like to connect to Penrith using the 563 (which you can use your NoWCard on)	YES	NO				
Please circle your preferred day/days or travel	Mon	Wed	Thu	Fr	Sat	Sun
Please circle you preferred length of time at destination	1-2 hours		2-4 hours		4-6 hours	
Please circle your preferred time to leave your home	Before 11am		Between 11am & 1pm		Between 1pm & 3pm	
Please circle your reasons for travel	Health Appointments		Social		Shopping	
	Bank		Job Centre		Transport Connection	
For other reasons, please state						
Would you be interested in being a volunteer minibus driver	YES			NO		
Would you like to be informed of any scheme developments	YES			NO		

Questionnaires will be analysed from 1 July 2019. Please return to:

In Person: Appleby Heritage Centre

Post: Katy Wood, Cumbria County Council, Parkhouse Building, Baron Way, Kingmoor Business Park, Carlisle, Cumbria, CA6 4SJ

Email: [integrated.transport@cumbria.gov.uk](mailto:integrated.transport@cumbria.gov.uk)